

Housing Authority of the City of Pittsburgh

Contracting Officer 100 Ross Street 2nd Floor Suite 200 Pittsburgh, PA 15219 (412) 456-5248 Fax: (412) 456-5007 www.hacp.org

May 11, 2020

Answering Service Authority Wide IFB #300-16-20

ADDENDUM NO.3

This addendum issued May 11, 2020 becomes in its entirety a part of the Invitation for Bids IFB #300-16-20 as is fully set forth herein:

Item 1: Q: Who is the current vendor?

A: Please see Item 19 of Addendum No. 1.

Item 2: Q: What is the current monthly fee for the requested services?

A: You must file a Right to Know Request. The Right to Know Request contact and form can be found on our website (www.HACP.org) on the contact tab under Open Records Officer.

Item 3: Q: How many calls are received in a monthly period?

A: Please see Item 2 of Addendum No. 1.

Item 4: Q: Is there a written call process or operators manual?

A: Yes, You will work from a written call process.

Item 5: Q: Please provide a sample of the daily/weekly/monthly call reports?

A: Please see attached.

Item 6: The Housing Authority of the City of Pittsburgh will only be accepting physical bids dropped off in person from 8:00 AM until the bid opening time of 11:00 AM on May 19, 2020 in the lobby of 100 Ross St. Pittsburgh, PA 15219. Sealed bids may still be mailed via USPS at which time they will be Time and Date Stamped at 100 Ross Street 2nd Floor, Suite 200, Pittsburgh, PA 15219. All bids must be received at the above address no later than May 19, 2020 at 11:00 a.m., regardless of the selected delivery mechanism.

Item 7: The proposal due date, time, and location remain unchanged at May 19, 2020 at 11:00 AM, at the HACP Procurement Dept., 100 Ross St. 2nd Floor, Suite 200, Pittsburgh, PA 15219.

END OF ADDENDUM NO. 3

Kim Detrick Kim Detrick (May 11, 2020)	May 11, 2020
Mr. Kim Detrick Procurement Director/Chief Contracting Officer	Date

Pilot Activity *Pilot:* FSS 2072 (2072) *From* 0:00 to 24:00, from 1 to 31 of March 20XX

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