



**Housing Choice Voucher Program**  
200 Ross Street, 7<sup>th</sup> Floor  
Pittsburgh, PA 15219  
412-456-5090, fax: 412-456-5224  
[www.hacp.org](http://www.hacp.org)

March 23, 2020

Dear HACP partnering Residents, Clients, and Landlords:

As you are all aware, the Coronavirus-COVID-19 is an evolving situation. The Housing Authority City of Pittsburgh is monitoring the situation and following the guidelines outlined by the Allegheny Health Department, Center for Disease Control, PA Department of Health, as well as working closely with our City Officials.

We have taken many preventative measures with our workforce and partners to help prevent the spread of infection and will continue to take necessary measures recommended by appointed and leading Health Care Experts. With that said, please be aware effective immediately, we have closed our offices to the general public as an added precautionary measure.

The health and well-being of all is of significant importance to us. We will be providing limited services during this time to our partners in an effort to minimize service disruption. We will be available for assistance via email to your assigned representative, via fax (412) 456-5224 for the delivery of documents, and via telephone Section 8 – HCV Direct Line (412) 456-5090. We will continue to process rent increases, move-ins, RFTAs, annual recertification, interim re-certifications and contracts until further notice.

Most information of importance to HACP's landlords can be found online at <https://hacp.org/doing-business/landlord-resources/>; while additional information about the Housing Choice Voucher Program, including contact information for staff, can be found at: <https://hacp.org/housing/housing-choice-voucher/>.

We thank you for your understanding and continued partnership as we work collectively through this situation.

Sincerely,

A handwritten signature in black ink, appearing to read 'Caster D. Binion'. The signature is fluid and cursive, written over a white background.

Caster D. Binion  
Executive Director