



Housing Authority of the City of Pittsburgh

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August 30, 2012

Mobile Devices and Related Services

RFP200-29-12

ADDENDUM NO.1

This addendum issued August 31, 2012 becomes in its entirety a part of the Request for Proposals RFP#200-29-12 as is fully set forth herein:

Item 1: Section II Scope of Services in the RFP is hereby deleted and replaced with the Revised (8/31/12) Section II Scope of Services. The Revised Section II Scope of Services will also replace the Scope of services (Exhibit A) in the Contract. The Revised Section II Scope of Services, is attached as Attachment A to this addendum.

Item 2: Cost Summary Sheet in the RFP is hereby deleted and replaced with the Revised (8/31/12) Cost Summary Sheet. Please ensure the Revised Cost Summary Sheet is included in your proposal. The Revised Cost Summary Sheet, is attached as Attachment B to this addendum.

Item 3: The proposal due date, time and location, remain unchanged at Friday, September 14, 2012 at 10:00 AM. at the HACP Procurement Dept., 100 Ross St. 2nd Floor, Suite 200, Pittsburgh, PA 15219

END OF ADDENDUM NO. 1

Mr. Kim Detrick
Contract Manager

August 31, 2012
Date

ATTACHMENT A

Mobile Devices and Related Services

RFP200-29-12

Revised (8/31/12) Section II Scope of Services

REVISED
4/31/12

SECTION II SCOPE OF SERVICES

The selected offeror will be responsible to provide mobile devices and cellular services able to support the new applications for Mobile Field Workers. The Authority plans for a 2 year contract.

Mobile Application Device requirements

The Authority requires 145 Mobile Devices described below. The mobile devices will have the following characteristics:

1. The device selected will provide connectivity to the internet via the cellular communications network. The Authority will load one or more applications on the device to be used by mobile workers. Many workers for whom these devices are intended are not now expert users of smart phones. Devices with larger screen size are preferred over those with smaller screens. Devices easily carried without causing fatigue for the user are preferred over larger or heavier devices. Authority staff will review and rank each device proposed. A screen size of 5 inches is the Minimum Screen size acceptable to the Authority.
2. The plans for the devices should include 600 minutes, unlimited text messaging, and unlimited mobile to any mobile
3. The plans for the devices should have a data plan of not less 5 GB per devices (minimum required data plan 5GB)
4. The device must have GPS tracking/navigation.
5. The device should include mobile protection package for each device.
6. The device selected will provide both touch screen entry and stylus entry.
7. The device selected will provide the ability to read bar codes.
8. The device selected will be easily readable in both low light and bright sunlight.
9. The device selected will run either Android or iOS operating system.
10. The device selected will be supported by the Offeror.
11. The Offeror will provide a device and supporting accessories needed to support mobile workers. The package will include the device, stylus, protective case (Otterbox or equivalent) for the device including display protection, device power line charger, and device car charger.
12. The Offeror will demonstrate a portable printer able to connect with and print from the mobile device.
13. The Offeror will provide a replacement plan for devices which fail or are damaged.
14. The Offeror will port existing HACP telephone numbers, where currently assigned, to the new device.

REVISED
8/31/12

15. The Offeror will provide sufficient data communications to support the mobile applications. Mobile applications will primarily transmit text. The mobile application will transmit pictures or signatures on a fairly infrequent basis.
16. The Offeror will provide cellular service for each device.
17. The Offeror will provide good cellular coverage throughout the City of Pittsburgh. The Offeror should provide a service coverage/tower map with this bid. (As part of the evaluation process, HACP staff will test Offeror coverage using the device proposed)
18. The Offeror will provide a service plan or plans which permit the Authority cost effective use of the devices as described above.
19. The device selected may provide telephone service for the field worker. HACP prefers that the device selected to support mobile applications also provide telephone service to the worker. HACP will consider mobile devices where the mobile application device does NOT provide telephone service and a second device is required. The decision

Basic Telephone requirements

As part of the mobile application implementation the Authority may migrate all cell phone service to the vendor providing the Mobile Application Device and cellular service. If the Mobile Application Device described above also provides telephone service the Authority requires a 63 additional Basic Telephone Devices described below. If Mobile Application Device does NOT provide basic telephone service the Authority requires 208 basic telephone devices.

The Offeror should propose devices and service.:

1. The device/services selected should be a basic telephone telephone service and contact list.
2. The Offeror should provide cellular service for the device.
3. The Offeror will port existing HACP telephone numbers, where currently assigned, to the new device.
4. The Offeror will provide good cellular coverage throughout the City of Pittsburgh. (As part of the evaluation process, HACP staff will test Offeror coverage using the device proposed)
5. The Offeror will provide a device and supporting accessories including protective case for the device, belt clip or other case able to attach the device to the person or clothing of the staff.
6. The Offeror will provide a service plan or plans which permit the Authority cost effective use of the devices as described above. member, device power line charger, and device car charger.
7. Each plan should have 600 cellular minutes

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Cellular Service for iPhones

If the Authority decides to move all cellular service to a single provider the Authority will also require Cellular service for 7 existing iPhones.

The Authority has a small number of staff members who currently use the Apple iPhone. The Authority may choose to move the cellular and data services supporting those iPhones to services provided under this procurement.

To support the iPhones the Offeror should provide the following:

1. The Offeror should provide cellular service for the device.
2. The Offeror will port existing HACP telephone numbers, where currently assigned, to the new device.
3. The Offeror will provide good cellular coverage throughout the City of Pittsburgh. (As part of the evaluation process, HACP staff will test Offeror coverage using the device proposed)
4. The Offeror will provide a device and supporting accessories including protective case for the device, belt clip or other case able to attach the device to the person or clothing of the staff.
5. The plan for the iPhones should include unlimited minutes.

In the proposal the Offeror should describe the device and services proposed to meet each of the requirements listed above. The Offeror should provide sufficient information to allow the Authority to evaluate the ability of the Offeror to meet the requirements.

The Professional Services Contract that is anticipated for use to obtain these services is included herein as **Attachment A**.

ATTACHMENT B

**Mobile Devices and Related Services
RFP200-29-12**

Revised (8/31/12) Cost Summary Sheet

Cost Summary Sheet

REVISED
8/31/12

Mobile Application Device			
	Quantity	Acquisition	Total
Device			
	145		
Accessories			
Stylus			
Protective Case			
Power Line Charger			
Car Charger			
Portable Printer			
Accessories Totals			
Service			
	Service Initiation	Period Amount	Periods
Cellular Service			
Data Service			
			Total
Mobile Device Total			

Basic Telephone Service			
	Quantity	Acquisition	Total
Device			
	*1		
Accessories			
Protective Case			
Power Line Charger			
Car Charger			
Accessories Totals			
Service			
	Service	Period Amount	Periods
Cellular Service			
			Total
Basic Telephone Service			

iPhone Service			
	Service	Period Amount	Periods
Cellular Service			
			Total
iPhone Service			

Two Year Contract Total			
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*1 Enter quantity of devices required. As noted in the Scope of work, if the Mobile Application Device provides basic telephone service, the number of basic telephones required is 63. If the Mobile Application Device does NOT provide basic telephone service, the number of basic telephones needed is 208.