



## Housing Authority of the City of Pittsburgh

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**August 27, 2012**

**Internet and Fire Wall Service**

**RFP#200-22-12**

**ADDENDUM NO.1**

This addendum issued August 27, 2012 becomes in its entirety a part of the Request for Proposal RFP#200-22-12 as is fully set forth herein:

**Item 1: Q:** If you are looking to have all sites go to 200 Ross Street and then go to the internet, what speeds are you looking for at each site?

**A:** Connectivity between HACP sites is in place. Vendor is only responsible for path to the internet. If vendor chooses to do so, vendor may propose independent pathway to each site.

**Item 2: Q:** If you are looking to access the internet at each site – are the speeds listed in the RFP the speeds you need?

**A:** Connectivity between sites is in place. Vendor is only responsible for path to the internet.

Item 3: Q: What are the physical locations of the other sites?  
A:

ADDRESS	COMMUNITY
2060 Bently Drive, Bldg. 42, Basement	Addison E.T. Shop
1705 Belleau Drive	Alliegheny Dwellings
803 E. Warrenton Avenue	Allentown Penn / Richard S. Caliguiri Plaza
3123 Cordell Street, Rear	Arlington Heights Management
2305 Bedford Ave	Bedford Hope Center
2129 Brownsville Road	Carrick Regency / Pietragalo Regency
201 Kirkpatrick Street	Facility Services
945 Roselle Court	Glen Hazel Heights
2125 Los Angeles Avenue	Gualtieri Manor
200 Ross Street	HACP Main Offices
10 Alberice Street	Homewood North Management
2416 Sarah Street	Morse Gardens
2825 Murray Avenue	Murray Towers
533 Mt. Pleasant Road	Northview Heights Management
427 Mt. Pleasant Rd	Northview Heights Studio
100 Ross Street	Occupancy and Mod
1014 Sheffield Street	Penn. Bidwell Manchester
601 Preseley Street	Preseley Street Hi-Rise
3206 Niagara Street	South Oakland Finello Plaza

Item 4: Q: Firewall requirements question: Is High Availability required?  
A: HACP does not require high availability capacity. However, reliable operation is required.

Item 5: Q: Firewall requirements question: Is any reporting required?  
A: HACP does not require scheduled reporting. However, should the need arise, HACP expects the ability to scan and review firewall logs.

Item 6: Q: Firewall requirements question: Is boundary AV required?  
A: No, HACP has other AV options. If boundary AV is offered by vendor it should be listed as an optional service available from vendor.

Item 7: Q: Firewall requirements question: Is content filtering required for HACP employees?  
A: No, content filtering is not required. If available from the vendor the vendor may list content filtering as an optional service.

Item 8: Q: Firewall requirements question: Are the rental housing expected to have firewall protection? If so the help desk would have a larger call volume?  
A: The internet service covered by this RFP is for the HACP administrative network only.

**Item 9: Q:** VPN access question: Best practices is a two factor authentication. Will this be part of the requirement?

**A:** Two factor authentication is not a requirement. However, if available from vendor, two factor VPN authentication should be shown as an optional service.

**Item 10: Q:** VPN access question: Best practices is to use end point protection (check user end point against some profile i.e. AV update and firewall on), will this be part of the requirement?

**A:** No, endpoint security is not part of this RFP.

**Item 11: Q:** VPN access question: What devices will be establishing a VPN tunnel? (i.e. Windows 7, android table, iPad, Linux)?

**A:** Potentially any or all of the above.

**Item 12: Q:** Vendor will provide Internet access to all HACP locations, either by direct connection of each HACP site to vendor Point-of-Presence or by routing all internet traffic through the HACP core at 200 Ross Street. Is the vendor to determine the design?

**A:** Yes. Vendor should provide their best option to HACP.

**Item 13: Q:** Can we get a diagram of current network?

**A:** A conceptual layout is included as Attachment A to this addendum.

**Item 14: Q:** Section J on Past Performance is confusing. The same information is asked for twice. If you have never had an HACP job should you just list past performance? **A:** If you have not previously done work with HACP, you should list past performance as well as the three (3) most recent jobs you have completed for a total of six (6) references.

**Item 15: Q:** Do they expect the ISP to offer any services like email, DNS, etc.? **A:** Vendor is not expected to provide e-mail. Vendor may be asked to provide a DNS to which the HACP internal DNS servers may forward requests.

**Item 16: Q:** There are no SLAs listed on the INTERNET connection or Firewall, has this been established?

**A:** HACP has not established a minimum SLA. Vendor should propose suggested service level with associated cost. HACP will evaluate proposals based on both factors.

**Item 17: Q:** With regard to the firewalls, do you require the firewall device (or devices) to be installed at your physical location(s), or are hosted firewall solutions acceptable? The hosted firewall solution would be deployed in a state of the art SAS70, audited, fully redundant data center.

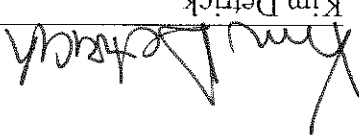
**A:** A hosted solution is acceptable.

**Item 18:** The Pre-Bid sign in sheets are included as Attachment B to this addendum.

**Item 19:** The proposal due date and time will be revised to Tuesday, September 4, 2012 at 12:00 PM. The location will remain unchanged at the HACP Procurement Dept., 100 Ross St. 2<sup>nd</sup> Floor, Suite 200, Pittsburgh, PA 15219.

**END OF ADDENDUM NO. 1**

Date  
August 27, 2012

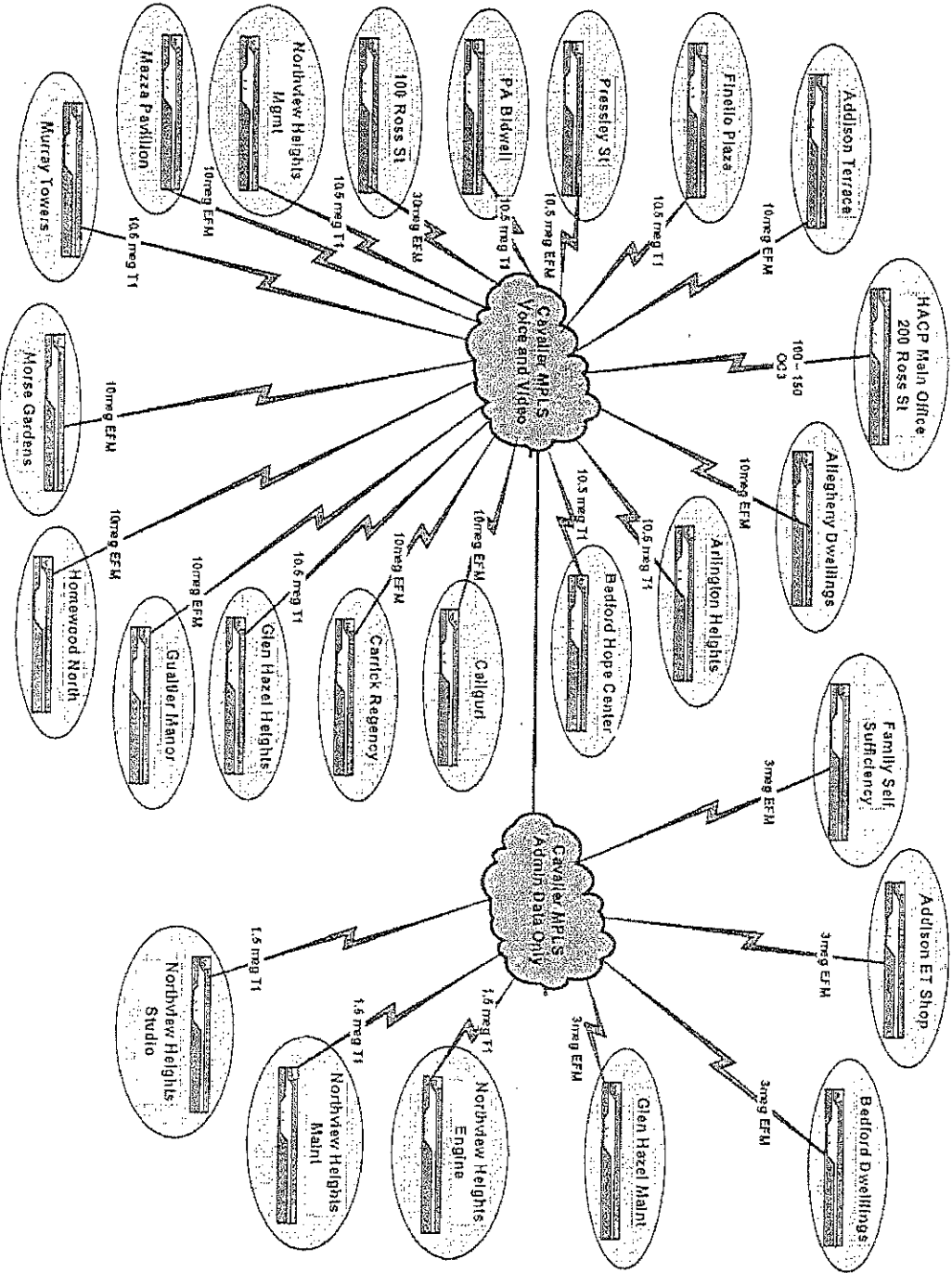
  
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Kim Detrick  
Contract Manager

**ATTACHMENT A**  
**Network Diagrams**  
**Internet and Fire Wall Service**  
**RFP#200-22-12**

# ATTACHMENT A Network Diagrams

## Internet and Fire Wall Service RFP#200-22-12

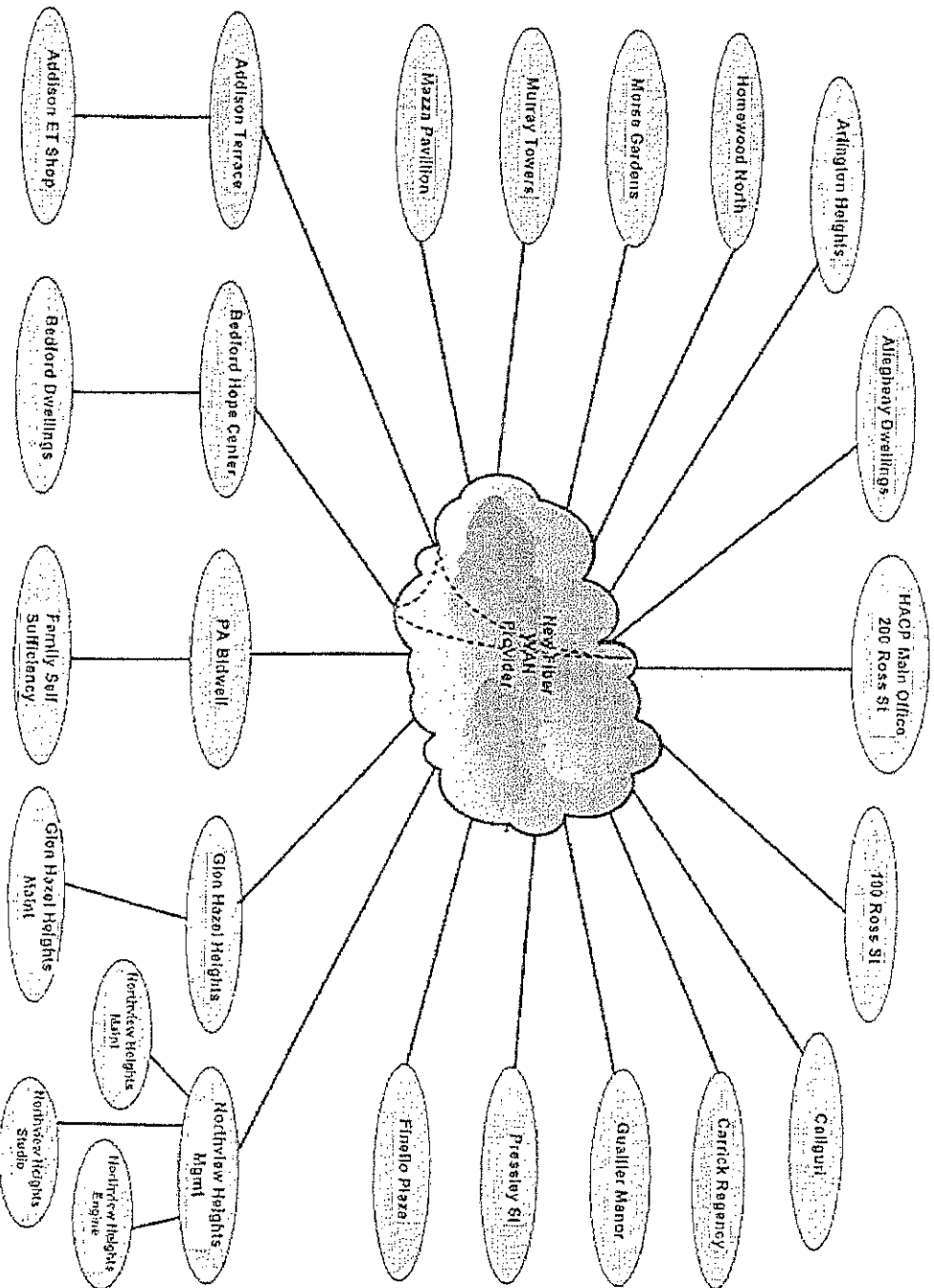
### Existing WAN Topology Diagram



ATTACHMENT A  
Network Diagrams

Internet and Fire Wall Service  
RFP#200-22-12

Fiber Network Topology



**ATTACHMENT B**  
**Pre-Bid Sign In Sheets**  
**Internet and Fire Wall Service**  
**RFP#200-22-12**



# PRE-BID SIGN IN SHEET

Project Name and Number RFP 200-22-12 Internet and Firewall Service		Date Issued August 13, 2012	Due Date: August 31, 2012	Pre Bid Meeting August 23, 2012	
Company Name	Company Address	Phone Number	Fax Number	E-Mail	Representative
Braxton-Grant Technologies MBE/WBE	2400 Longstone Ln. Marriottsville MD, 21104	703-862-3844		mrobINET@braxtongrant.com	Mike Cabrette
Salsgiver	3065th st Frederick, Pa 16229	724-295-1970 X130		mburkett@salsgiver.com	Mike Burkett
HACP					Lacey Shank
HACP	2305 Bedford ONE	412 484 5000 x 1041	412 395 3970	Ramon Shank @ HACP	Ramon Shank

# PRE-BID SIGN IN SHEET

Project Name and Number RFP 200-22-12 Internet and Firewall Service		Date Issued August 13, 2012	Due Date: August 31, 2012	Pre Bid Meeting August 23, 2012	
Company Name	Company Address	Phone Number	Fax Number	E-Mail	Representative
Certainty Tech Telecom	264 Weaver-Town Rd Canaan, CT	412-403-3080	724-503-3235	gary@cttelecom.us	Gary Jackson
TRAIT ASSIT LLC	1033 merionville west mafflin PA 15122	412 352-9284	-	r.stoebe@trgit4501st.com	Russ Stoebe
Rceh	3736 Beardslee Cornfield Canfield, OH 44406	330-702-1009 EXT 226	.	randall.love@ rtech-use.com	Randall Love