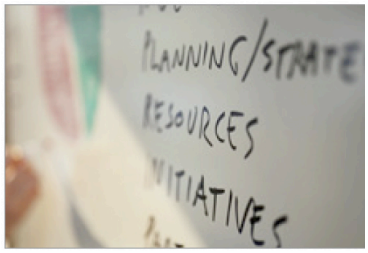
Droz Marketing



Website Review and Analysis for

The Housing Authority of the City of Pittsburgh

July 6, 2016

DROZ MARKETING

Specialists in Business-To-Business Marketing and Branding

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Overview

A. Goals
The goals of the projects included:

1. Intuitive Interface. Create a more user-friendly interface; ie, make it easier for users to find information and complete tasks more intuitively
2. Enhance User Experience. Create a more engaging experience
3. Attract and Engage More Landlords. Make it easier for landlords to register, list and manage properties
4. Responsive Design. Create a more mobile friendly experience on mobile devices.
5. Architecture. Create a more intuitive architecture so that information is easier to access.

B. Process
To understand the issues involved, Droz Marketing has completed the following review:

1. Interviews with staff, tenants and landlords
2. Quantitative Traffic Analysis
3. Navigational Issues including Errors, Accessibility, Compatibility, Privacy, Search Functionality, Standards and Usability of 1573 pages.
4. Comparative Review within the housing industry including other public and private housing agencies/providers.

C. Reports
The following reports are contained in this study:

1. Existing Site Map(s) of the HACP website
2. Google Analytics report of traffic patterns
3. Comparables Summary and Review including selected comparable site maps
4. General Recommendations for improving HACP site
4. Wireframes of suggested page architecture
6. Comprehensive Key Issue Report of key functional aspects
7. Notes from Interviews conducted
8. Complete Listing of Comparable Public Sites Reviewed

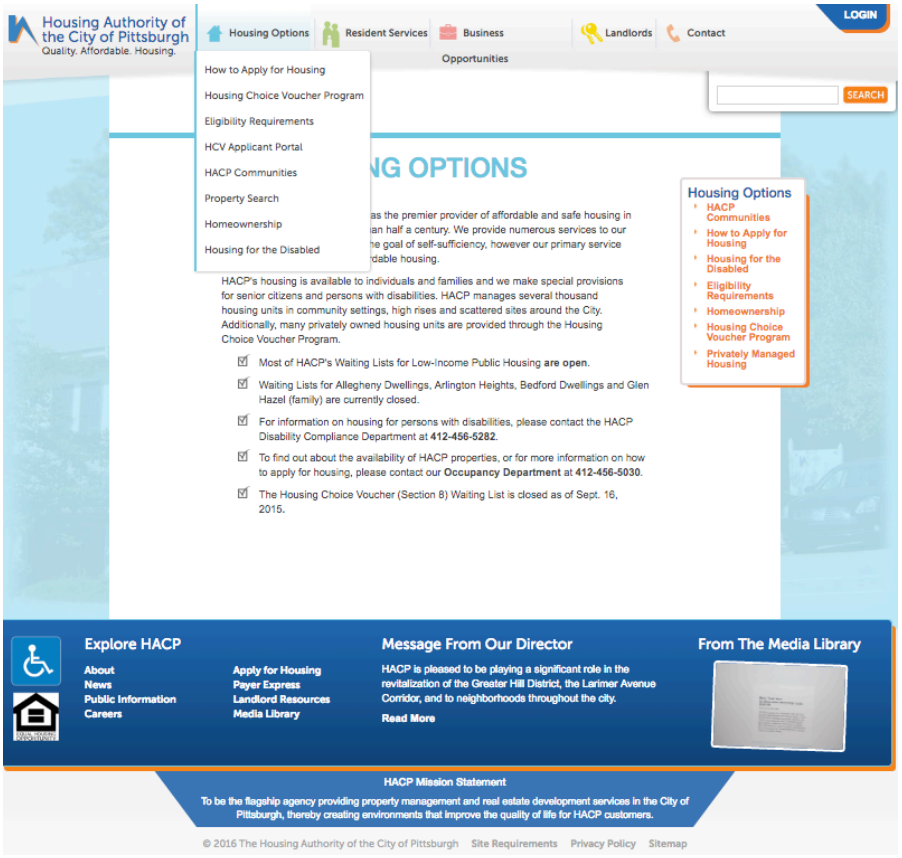
I. Existing Infrastructure

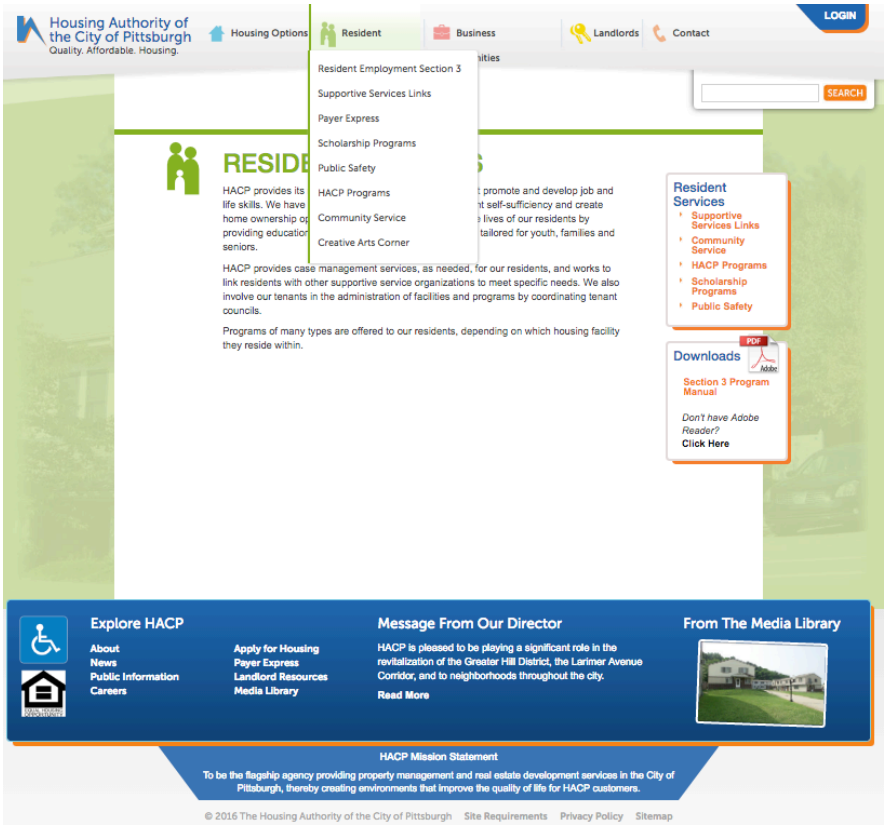
I. Existing Infrastructure

A. Site Map

B. Current Page Design

1. Desktop Version




Housing Authority of the City of Pittsburgh
Quality. Affordable. Housing.
Housing Options
Resident
Business
Landlords
Contact
LOGIN
SEARCH
Resident Employment Section 3
Supportive Services Links
Payer Express
Scholarship Programs
Public Safety
HACP Programs
Community Service
Creative Arts Corner
RESIDE
HACP provides its
life skills. We have
home ownership op
providing educatio
seniors.
promote and develop job and
self-sufficiency and create
lives of our residents by
tailored for youth, families and
HACP provides case management services, as needed, for our residents, and works to link residents with other supportive service organizations to meet specific needs. We also involve our tenants in the administration of facilities and programs by coordinating tenant councils.
Programs of many types are offered to our residents, depending on which housing facility they reside within.
Resident Services
Supportive Services Links
Community Service
HACP Programs
Scholarship Programs
Public Safety
Downloads
PDF
Section 3 Program Manual
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Click Here
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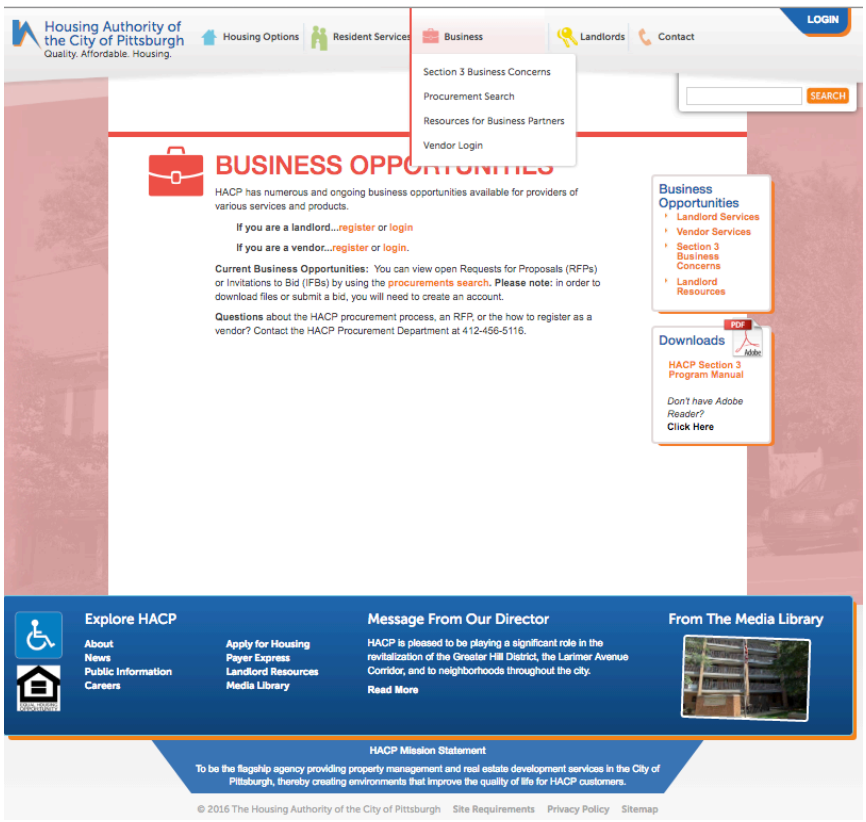
News
Public Information
Careers
Apply for Housing
Payer Express
Landlord Resources
Media Library
Message From Our Director
HACP is pleased to be playing a significant role in the revitalization of the Greater Hill District, the Larimer Avenue Corridor, and to neighborhoods throughout the city.
Read More
From The Media Library
HACP Mission Statement
To be the flagship agency providing property management and real estate development services in the City of Pittsburgh, thereby creating environments that improve the quality of life for HACP customers.
© 2016 The Housing Authority of the City of Pittsburgh
Site Requirements
Privacy Policy
Sitemap


Housing Authority of the City of Pittsburgh
Quality. Affordable. Housing.
Housing Options
Resident Services
Business
Landlords
Contact
LOGIN
SEARCH
Section 3 Business Concerns
Procurement Search
Resources for Business Partners
Vendor Login
BUSINESS OPP
HACP has numerous and ongoing business opportunities available for providers of various services and products.
If you are a landlord...register or login
If you are a vendor...register or login.
Current Business Opportunities: You can view open Requests for Proposals (RFPs) or Invitations to Bid (IFBs) by using the procurements search. Please note: in order to download files or submit a bid, you will need to create an account.
Questions about the HACP procurement process, an RFP, or the how to register as a vendor? Contact the HACP Procurement Department at 412-456-5116.
Business Opportunities
Landlord Services
Vendor Services
Section 3 Business Concerns
Landlord Resources
Downloads
PDF
HACP Section 3 Program Manual
Don't have Adobe Reader?
Click Here
Explore HACP
About
News
Public Information
Careers
Apply for Housing
Payer Express
Landlord Resources
Media Library
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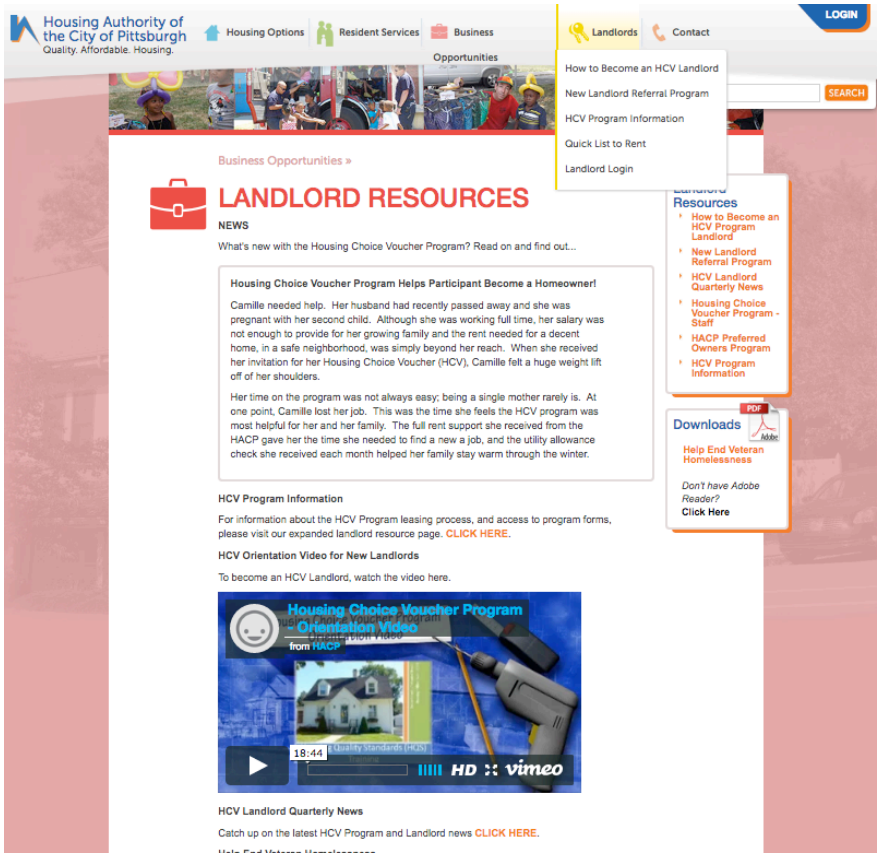
Housing Authority of the City of Pittsburgh
Quality. Affordable. Housing.
Housing Options
Resident Services
Business Opportunities
Landlords
Contact
LOGIN
How to Become an HCV Landlord
New Landlord Referral Program
HCV Program Information
Quick List to Rent
Landlord Login
SEARCH
Business Opportunities »
LANDLORD RESOURCES
NEWS
What's new with the Housing Choice Voucher Program? Read on and find out...
Housing Choice Voucher Program Helps Participant Become a Homeowner!
Camille needed help. Her husband had recently passed away and she was pregnant with her second child. Although she was working full time, her salary was not enough to provide for her growing family and the rent needed for a decent home, in a safe neighborhood, was simply beyond her reach. When she received her invitation for her Housing Choice Voucher (HCV), Camille felt a huge weight lift off of her shoulders.
Her time on the program was not always easy; being a single mother rarely is. At one point, Camille lost her job. This was the time she feels the HCV program was most helpful for her and her family. The full rent support she received from the HACP gave her the time she needed to find a new a job, and the utility allowance check she received each month helped her family stay warm through the winter.
HCV Program Information
For information about the HCV Program leasing process, and access to program forms, please visit our expanded landlord resource page. CLICK HERE.
HCV Orientation Video for New Landlords
To become an HCV Landlord, watch the video here.
Housing Choice Voucher Program
Orientation Video
from HACP
18:44
HD vimeo
HCV Landlord Quarterly News
Catch up on the latest HCV Program and Landlord news CLICK HERE.
Resources
How to Become an HCV Program Landlord
New Landlord Referral Program
HCV Landlord Quarterly News
Housing Choice Voucher Program - Staff
HACP Preferred Owners Program
HCV Program Information
Downloads
PDF
Help End Veteran Homelessness
Don't have Adobe Reader?
Click Here

Housing Choice Voucher Program
Orientation Video
from HACP
18:44
HD vimeo
HCV Landlord Quarterly News
Catch up on the latest HCV Program and Landlord news CLICK HERE.
Help End Veteran Homelessness
HACP is pleased to help put an end to Veteran Homelessness. The Authority has recently been awarded 42 vouchers through HUD's Veterans Affairs Supportive Housing (VASH) initiative and is seeking to work with property owners interested in renting to deserving veterans. CLICK HERE.
How to Become an HCV Landlord
Interested in becoming a HCV Program landlord? CLICK HERE.
Landlord Referral Incentive Program
Could you use an extra $50? Anyone who refers a new landlord will receive a $50 incentive payment once that landlord leases an apartment to one of our tenants. CLICK HERE
Ready to Become a Preferred Owner?
HACP's Preferred Owners Program is a newly implemented program designed to: promote and improve the quality of Section 8 properties; increase the number of properties in quality neighborhoods; and, provide YOU (Preferred Owners) with various membership benefits. CLICK HERE
HCV Staff Directory
Questions or concerns about the Housing Choice Voucher Program? Please see our HCV Staff Directory to find out how to get in touch with us. CLICK HERE
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Apply for Housing
Payer Express
Landlord Resources
Media Library
Message From Our Director
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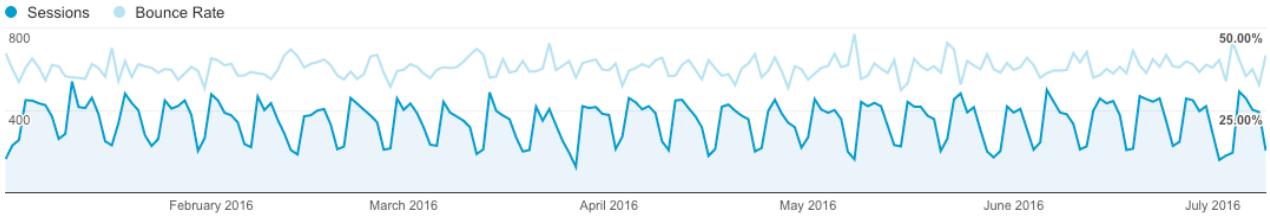
2. Mobile Version

II. Traffic Analysis

II. Traffic Analysis

A. Traffic/January-June 2016

1. Aggregated Data

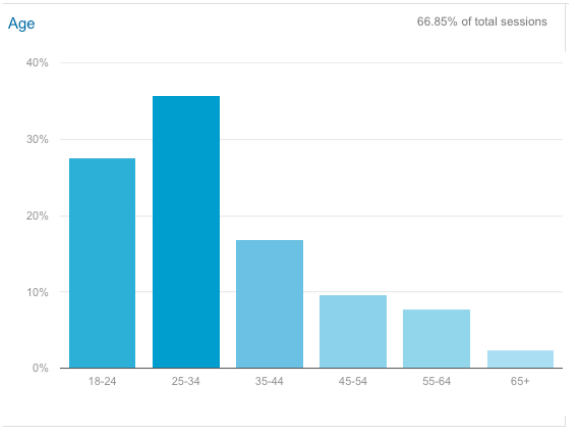


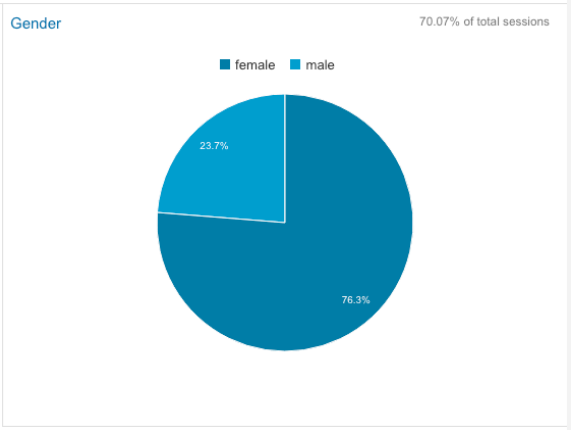
Pageviews	Unique Pageviews	Avg. Time on Page	Bounce Rate	% Exit
245,429	150,349	00:01:20	37.80%	26.87%

Count of Sessions	Sessions	Pageviews
1	32,410	118,191
2	8,526	31,337
3	4,318	16,250
4	2,721	10,656
5	1,910	7,675
6	1,466	5,970
7	1,195	4,767
8	985	4,017
9-14	3,640	14,730
15-25	3,101	12,368
26-50	2,669	9,434
51-100	1,506	5,373
101-200	763	2,669
201+	748	1,992

2. Segmented Data/Demographic Profile

a. Age





Age	Acquisition			Behavior			Conversions		
	Sessions	% New Sessions	New Users	Bounce Rate	Pages / Session	Avg. Session Duration	Goal Conversion Rate	Goal Completions	Goal Value
	44,090 % of Total: 66.85% (65,958)	40.72% Avg for View: 49.05% (-16.97%)	17,955 % of Total: 55.50% (32,351)	37.68% Avg for View: 37.80% (-0.33%)	3.72 Avg for View: 3.72 (0.05%)	00:03:43 Avg for View: 00:03:39 (2.18%)	0.00% Avg for View: 0.00% (0.00%)	0 % of Total: 0.00% (0)	$0.00 % of Total: 0.00% ($0.00)
1. 25-34	**15,760** (35.75%)	38.19%	6,018 (33.52%)	36.68%	3.83	00:03:47	0.00%	0 (0.00%)	$0.00 (0.00%)
2. 18-24	**12,145** (27.55%)	41.53%	5,044 (28.09%)	38.48%	3.58	00:03:40	0.00%	0 (0.00%)	$0.00 (0.00%)
3. 35-44	**7,428** (16.85%)	39.73%	2,951 (16.44%)	36.86%	3.79	00:03:45	0.00%	0 (0.00%)	$0.00 (0.00%)
4. 45-54	**4,264** (9.67%)	44.75%	1,908 (10.63%)	38.56%	3.83	00:03:56	0.00%	0 (0.00%)	$0.00 (0.00%)
5. 55-64	**3,421** (7.76%)	43.88%	1,501 (8.36%)	38.94%	3.62	00:03:32	0.00%	0 (0.00%)	$0.00 (0.00%)
6. 65+	**1,072** (2.43%)	49.72%	533 (2.97%)	41.51%	3.14	00:03:04	0.00%	0 (0.00%)	$0.00 (0.00%)

2. Gender

Gender	Acquisition			Behavior			Conversions		
	Sessions	% New Sessions	New Users	Bounce Rate	Pages / Session	Avg. Session Duration	Goal Conversion Rate	Goal Completions	Goal Value
	46,220 % of Total: 70.07% (65,958)	41.34% Avg for View: 49.05% (-15.72%)	19,106 % of Total: 59.06% (32,351)	37.53% Avg for View: 37.80% (-0.72%)	3.74 Avg for View: 3.72 (0.39%)	00:03:44 Avg for View: 00:03:39 (2.25%)	0.00% Avg for View: 0.00% (0.00%)	0 % of Total: 0.00% (0)	$0.00 % of Total: 0.00% ($0.00)
1. female	**35,246** (76.26%)	36.91%	13,011 (68.10%)	35.43%	3.83	00:03:51	0.00%	0 (0.00%)	$0.00 (0.00%)
2. male	**10,974** (23.74%)	55.54%	6,095 (31.90%)	44.30%	3.43	00:03:19	0.00%	0 (0.00%)	$0.00 (0.00%)

3. Psychographic Profile

Affinity Category (reach)

68.76% of total sessions

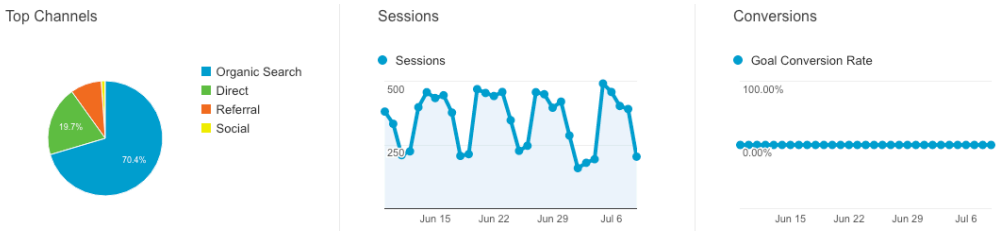
4.91%	Movie Lovers
4.52%	News Junkies & Avid Readers/Entertainment & Celebrity News Junkies
4.34%	TV Lovers
3.42%	Shoppers/Shopaholics
3.24%	Music Lovers/Rap & Hip Hop Fans
3.16%	Mobile Enthusiasts
3.05%	Travel Buffs
2.90%	Music Lovers/Pop Music Fans
2.81%	Technophiles
2.80%	Cooking Enthusiasts/Aspiring Chefs

In-Market Segment

65.49% of total sessions

3.77%	Employment
3.77%	Real Estate/Residential Properties/Residential Properties (For Rent)
3.54%	Real Estate/Residential Properties/Residential Properties (For Sale)
3.36%	Real Estate/Residential Properties/Residential Properties (For Sale)/Houses (For Sale)/Preowned Houses (For Sale)
2.99%	Real Estate/Residential Properties/Residential Properties (For Rent)/Apartments (For Rent)
2.98%	Real Estate/Residential Properties
2.76%	Travel/Hotels & Accommodations
2.67%	Real Estate/Residential Properties/Residential Properties (For Rent)/Houses (For Rent)
2.13%	Autos & Vehicles/Motor Vehicles/Motor Vehicles (Used)
2.09%	Dating Services

B. Channels



	Acquisition			Behavior		
	Sessions ↓	% New Sessions	New Users ↓	Bounce Rate	Pages / Session	Avg. Session Duration
	10,814	49.04%	5,303	38.26%	3.64	00:03:32
1 Organic Search	7,613			39.26%		
2 Direct	2,129			39.03%		
3 Referral	950			30.00%		
4 Social	122			26.23%		

Default Channel Grouping	Acquisition			Behavior			Conversions		
	Sessions ↓	% New Sessions	New Users	Bounce Rate	Pages / Session	Avg. Session Duration	Goal Conversion Rate	Goal Completions	Goal Value
	65,958 % of Total: 100.00% (65,958)	49.14% Avg for View: 49.05% (0.18%)	32,410 % of Total: 100.18% (32,351)	37.80% Avg for View: 37.80% (0.00%)	3.72 Avg for View: 3.72 (0.00%)	00:03:39 Avg for View: 00:03:39 (0.00%)	0.00% Avg for View: 0.00% (0.00%)	0 % of Total: 0.00% (0)	$0.00 % of Total: 0.00% ($0.00)
1. Organic Search	**46,458** (70.44%)	49.47%	22,985 (70.92%)	39.35%	3.61	00:03:31	0.00%	0 (0.00%)	$0.00 (0.00%)
2. Direct	**15,841** (24.02%)	47.84%	7,579 (23.38%)	35.19%	3.96	00:03:58	0.00%	0 (0.00%)	$0.00 (0.00%)
3. Referral	**3,247** (4.92%)	47.83%	1,553 (4.79%)	28.80%	4.17	00:04:00	0.00%	0 (0.00%)	$0.00 (0.00%)
4. Social	**412** (0.62%)	71.12%	293 (0.90%)	35.44%	3.87	00:03:21	0.00%	0 (0.00%)	$0.00 (0.00%)

C. Source

1. Search

Source / Medium	Acquisition			Behavior			Conversions		
	Sessions	% New Sessions	New Users	Bounce Rate	Pages / Session	Avg. Session Duration	Goal Conversion Rate	Goal Completions	Goal Value
	65,958 % of Total: 100.00% (65,958)	49.14% Avg for View: 49.05% (0.18%)	32,410 % of Total: 100.18% (32,351)	37.80% Avg for View: 37.80% (0.00%)	3.72 Avg for View: 3.72 (0.00%)	00:03:39 Avg for View: 00:03:39 (0.00%)	0.00% Avg for View: 0.00% (0.00%)	0 % of Total: 0.00% (0)	$0.00 % of Total: 0.00% ($0.00)
1. google / organic	41,911 (63.54%)	48.67%	20,397 (62.93%)	39.88%	3.58	00:03:30	0.00%	0 (0.00%)	$0.00 (0.00%)
2. (direct) / (none)	15,841 (24.02%)	47.84%	7,579 (23.38%)	35.19%	3.96	00:03:58	0.00%	0 (0.00%)	$0.00 (0.00%)
3. bing / organic	3,114 (4.72%)	56.52%	1,760 (5.43%)	32.59%	4.10	00:03:33	0.00%	0 (0.00%)	$0.00 (0.00%)
4. com.google.android.googlequicksearchbox / referral	1,646 (2.50%)	38.46%	633 (1.95%)	28.19%	4.50	00:04:32	0.00%	0 (0.00%)	$0.00 (0.00%)
5. yahoo / organic	1,290 (1.96%)	57.98%	748 (2.31%)	38.06%	3.36	00:03:34	0.00%	0 (0.00%)	$0.00 (0.00%)
6. affordablehousingonline.com / referral	464 (0.70%)	66.81%	310 (0.96%)	30.82%	3.65	00:02:53	0.00%	0 (0.00%)	$0.00 (0.00%)
7. m.facebook.com / referral	300 (0.45%)	82.00%	246 (0.76%)	35.00%	3.77	00:03:11	0.00%	0 (0.00%)	$0.00 (0.00%)
8. search.xfinity.com / referral	218 (0.33%)	17.89%	39 (0.12%)	9.63%	3.48	00:03:12	0.00%	0 (0.00%)	$0.00 (0.00%)
9. portal.hud.gov / referral	205 (0.31%)	63.41%	130 (0.40%)	23.41%	4.86	00:03:55	0.00%	0 (0.00%)	$0.00 (0.00%)
10. eastliberty.org / referral	90 (0.14%)	67.78%	61 (0.19%)	52.22%	4.04	00:03:47	0.00%	0 (0.00%)	$0.00 (0.00%)

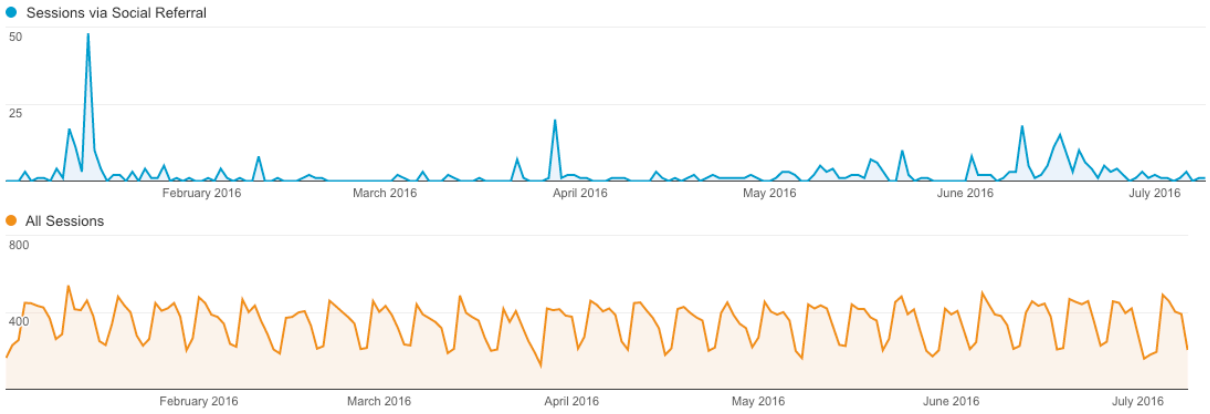
Default Channel Grouping	Acquisition			Behavior		
	Sessions	% New Sessions	New Users	Pages / Session	Avg. Session Duration	Bounce Rate
	44.51% 65,958 vs 45,642	28.40% 49.05% vs 68.51%	3.46% 32,351 vs 31,268	43.81% 3.72 vs 2.59	76.06% 00:03:39 vs 00:02:04	37.74% 37.80% vs 60.72%
1. Organic Search	98.96% 46,458 vs 23,351	-30.00% 49.47% vs 70.68%	39.27% 22,985 vs 16,504	34.83% 3.61 vs 2.68	66.52% 00:03:31 vs 00:02:06	-33.87% 39.35% vs 59.50%
2. Direct	44.34% 15,841 vs 10,975	-25.89% 47.84% vs 64.56%	6.97% 7,579 vs 7,085	49.81% 3.96 vs 2.64	70.13% 00:03:58 vs 00:02:20	-40.68% 35.19% vs 59.32%
3. Referral	-37.01% 3,247 vs 5,155	-24.97% 47.83% vs 63.74%	-52.74% 1,553 vs 3,286	48.15% 4.17 vs 2.82	72.98% 00:04:00 vs 00:02:19	-51.12% 28.80% vs 58.91%
4. Social	-93.56% 412 vs 6,396	0.74% 71.12% vs 70.59%	-93.51% 293 vs 4,515	98.11% 3.87 vs 1.95	146.22% 00:03:21 vs 00:01:22	-48.56% 35.44% vs 68.89%
5. (Other)	-100.00% 0 vs 4,846	-100.00% 0.00% vs 65.74%	-100.00% 0 vs 3,186	-100.00% 0.00 vs 2.07	-100.00% 00:00:00 vs 00:01:33	-100.00% 0.00% vs 66.24%
6. Display	-100.00% 0 vs 8,044	-100.00% 0.00% vs 71.22%	-100.00% 0 vs 5,729	-100.00% 0.00 vs 1.53	-100.00% 00:00:00 vs 00:00:41	-100.00% 0.00% vs 78.64%
7. Email	-100.00% 0 vs 2,979	-100.00% 0.00% vs 39.21%	-100.00% 0 vs 1,168	-100.00% 0.00 vs 2.74	-100.00% 00:00:00 vs 00:02:31	-100.00% 0.00% vs 55.05%
8. Other Advertising	-100.00% 0 vs 23,841	-100.00% 0.00% vs 79.39%	-100.00% 0 vs 18,927	-100.00% 0.00 vs 1.53	-100.00% 00:00:00 vs 00:00:38	-100.00% 0.00% vs 75.88%
9. Paid Search	-100.00% 0 vs 13,002	-100.00% 0.00% vs 78.82%	-100.00% 0 vs 10,248	-100.00% 0.00 vs 2.26	-100.00% 00:00:00 vs 00:01:09	-100.00% 0.00% vs 67.14%

2. Referral

Source	Acquisition			Behavior			Conversions		
	Sessions ↓	% New Sessions	New Users	Bounce Rate	Pages / Session	Avg. Session Duration	Goal Conversion Rate	Goal Completions	Goal Value
	3,659 % of Total: 5.55% (65,958)	50.45% Avg for View: 49.05% (2.86%)	1,846 % of Total: 5.71% (32,351)	29.54% Avg for View: 37.80% (-21.85%)	4.14 Avg for View: 3.72 (11.24%)	00:03:56 Avg for View: 00:03:39 (7.91%)	0.00% Avg for View: 0.00% (0.00%)	0 % of Total: 0.00% (0)	$0.00 % of Total: 0.00% ($0.00)
1. com.google.android.googlequicksearchbox	**1,646** (44.98%)	38.46%	633 (34.29%)	28.19%	4.50	00:04:32	0.00%	0 (0.00%)	$0.00 (0.00%)
2. affordablehousingonline.com	**464** (12.68%)	66.81%	310 (16.79%)	30.82%	3.65	00:02:53	0.00%	0 (0.00%)	$0.00 (0.00%)
3. m.facebook.com	**300** (8.20%)	82.00%	246 (13.33%)	35.00%	3.77	00:03:11	0.00%	0 (0.00%)	$0.00 (0.00%)
4. search.xfinity.com	**218** (5.96%)	17.89%	39 (2.11%)	9.63%	3.48	00:03:12	0.00%	0 (0.00%)	$0.00 (0.00%)
5. portal.hud.gov	**205** (5.60%)	63.41%	130 (7.04%)	23.41%	4.86	00:03:55	0.00%	0 (0.00%)	$0.00 (0.00%)
6. eastliberty.org	**90** (2.46%)	67.78%	61 (3.30%)	52.22%	4.04	00:03:47	0.00%	0 (0.00%)	$0.00 (0.00%)
7. search.tb.ask.com	**66** (1.80%)	43.94%	29 (1.57%)	34.85%	3.23	00:04:37	0.00%	0 (0.00%)	$0.00 (0.00%)
8. pittsburghpa.gov	**45** (1.23%)	68.89%	31 (1.68%)	42.22%	3.60	00:02:10	0.00%	0 (0.00%)	$0.00 (0.00%)
9. lm.facebook.com	**32** (0.87%)	59.38%	19 (1.03%)	34.38%	3.91	00:02:05	0.00%	0 (0.00%)	$0.00 (0.00%)
10. t.co	**30** (0.82%)	10.00%	3 (0.16%)	20.00%	6.23	00:06:01	0.00%	0 (0.00%)	$0.00 (0.00%)

3. Social Networks

	Social Network	Sessions	% Sessions
1.	Facebook	372	90.29%
2.	Twitter	30	7.28%
3.	LinkedIn	8	1.94%
4.	Glassdoor	2	0.49%



Social Network	Sessions ↓	Pageviews	Avg. Session Duration	Pages / Session
1. Facebook	**372** (90.29%)	1,382 (86.70%)	00:03:13	3.72
2. Twitter	**30** (7.28%)	187 (11.73%)	00:06:01	6.23
3. LinkedIn	**8** (1.94%)	17 (1.07%)	00:00:19	2.12
4. Glassdoor	**2** (0.49%)	8 (0.50%)	00:01:44	4.00

4. Shared URL

Shared URL	Sessions	Pageviews	Avg. Session Duration	Pages / Session
1. www.hacp.org/housing-options/property-search	196 (47.57%)	889 (55.77%)	00:04:02	4.54
2. www.hacp.org/housing-options/apply-for-housing	89 (21.60%)	297 (18.63%)	00:02:30	3.34
3. www.hacp.org/housing-options/hacp-communities	29 (7.04%)	113 (7.09%)	00:01:56	3.90
4. www.hacp.org/housing-options	25 (6.07%)	99 (6.21%)	00:04:59	3.96
5. www.hacp.org/housing-options/privately-managed-housing	18 (4.37%)	21 (1.32%)	00:00:17	1.17
6. www.hacp.org/housing-options/eligibility-requirements	12 (2.91%)	14 (0.88%)	00:01:03	1.17
7. www.hacp.org/housing-options/housing-vouchers	7 (1.70%)	16 (1.00%)	00:02:38	2.29
8. www.hacp.org/housing-options/housing-vouchers/hcv-waitinglist	6 (1.46%)	14 (0.88%)	00:01:33	2.33
9. www.hacp.org/housing-options/property-search/show/1637	6 (1.46%)	35 (2.20%)	00:05:22	5.83
10. www.hacp.org/housing-options/apply-for-housing/liph-pre-application	5 (1.21%)	7 (0.44%)	00:01:48	1.40

Page	Pageviews	% Pageviews
1. /housing-options/property-search	51,672	21.05%
2. /housing-options/property-search/results	49,754	20.27%
3. /housing-options/apply-for-housing	25,425	10.36%
4. /housing-options/apply-for-housing/liph-pre-application	12,647	5.15%
5. /housing-options/hacp-communities	12,639	5.15%
6. /housing-options	11,615	4.73%
7. /housing-options/housing-vouchers	9,007	3.67%
8. /housing-options/privately-managed-housing	8,945	3.64%
9. /housing-options/housing-vouchers/hcv-waitinglist	4,858	1.98%
10. /housing-options/eligibility-requirements	4,456	1.82%

Page	Pageviews	Unique Pageviews	Avg. Time on Page	Entrances	Bounce Rate	% Exit	Page Value
	245,429 % of Total: 100.00% (245,429)	150,349 % of Total: 100.00% (150,349)	00:01:20 Avg for View: 00:01:20 (0.00%)	65,958 % of Total: 100.00% (65,958)	37.80% Avg for View: 37.80% (0.00%)	26.87% Avg for View: 26.87% (0.00%)	$0.00 % of Total: 0.00% ($0.00)
1. /housing-options/property-search	51,672 (21.05%)	24,709 (16.43%)	00:00:40	20,675 (31.35%)	12.06%	17.00%	$0.00 (0.00%)
2. /housing-options/property-search/results	49,754 (20.27%)	22,023 (14.65%)	00:01:40	1,817 (2.75%)	59.16%	23.43%	$0.00 (0.00%)
3. /housing-options/apply-for-housing	25,425 (10.36%)	14,795 (9.84%)	00:01:02	9,645 (14.62%)	25.01%	24.79%	$0.00 (0.00%)
4. /housing-options/apply-for-housing/liph-pre-application	12,647 (5.15%)	8,957 (5.96%)	00:02:05	829 (1.26%)	78.65%	39.36%	$0.00 (0.00%)
5. /housing-options/hacp-communities	12,639 (5.15%)	5,908 (3.93%)	00:00:41	2,739 (4.15%)	22.67%	13.36%	$0.00 (0.00%)
6. /housing-options	11,615 (4.73%)	7,273 (4.84%)	00:01:17	3,682 (5.58%)	42.91%	29.97%	$0.00 (0.00%)
7. /housing-options/housing-vouchers	9,007 (3.67%)	6,699 (4.46%)	00:01:30	4,828 (7.32%)	38.21%	34.96%	$0.00 (0.00%)
8. /housing-options/privately-managed-housing	8,945 (3.64%)	7,357 (4.89%)	00:03:42	5,401 (8.19%)	70.64%	62.24%	$0.00 (0.00%)
9. /housing-options/housing-vouchers/hcv-waitinglist	4,858 (1.98%)	3,728 (2.48%)	00:01:25	2,529 (3.83%)	45.16%	45.06%	$0.00 (0.00%)
10. /housing-options/eligibility-requirements	4,456 (1.82%)	3,633 (2.42%)	00:02:05	2,231 (3.38%)	61.68%	48.77%	$0.00 (0.00%)

D. Browser Usage

Browser	Acquisition			Behavior			Conversions		
	Sessions	% New Sessions	New Users	Bounce Rate	Pages / Session	Avg. Session Duration	Goal Conversion Rate	Goal Completions	Goal Value
	65,958 % of Total: 100.00% (65,958)	49.14% Avg for View: 49.05% (0.18%)	32,410 % of Total: 100.18% (32,351)	37.80% Avg for View: 37.80% (0.00%)	3.72 Avg for View: 3.72 (0.00%)	00:03:39 Avg for View: 00:03:39 (0.00%)	0.00% Avg for View: 0.00% (0.00%)	0 % of Total: 0.00% (0)	$0.00 % of Total: 0.00% ($0.00)
1. Chrome	38,025 (57.65%)	45.55%	17,319 (53.44%)	36.59%	4.03	00:03:57	0.00%	0 (0.00%)	$0.00 (0.00%)
2. Safari	14,650 (22.21%)	51.46%	7,539 (23.26%)	44.56%	2.88	00:02:50	0.00%	0 (0.00%)	$0.00 (0.00%)
3. Internet Explorer	7,950 (12.05%)	58.11%	4,620 (14.25%)	31.19%	3.93	00:03:33	0.00%	0 (0.00%)	$0.00 (0.00%)
4. Firefox	1,923 (2.92%)	65.05%	1,251 (3.86%)	41.81%	3.04	00:03:13	0.00%	0 (0.00%)	$0.00 (0.00%)
5. Android Browser	1,520 (2.30%)	36.25%	551 (1.70%)	40.07%	3.18	00:03:52	0.00%	0 (0.00%)	$0.00 (0.00%)
6. Edge	1,146 (1.74%)	60.91%	698 (2.15%)	28.27%	4.64	00:04:51	0.00%	0 (0.00%)	$0.00 (0.00%)
7. Amazon Silk	437 (0.66%)	44.62%	195 (0.60%)	29.52%	4.67	00:04:43	0.00%	0 (0.00%)	$0.00 (0.00%)
8. Safari (in-app)	174 (0.26%)	86.78%	151 (0.47%)	46.55%	2.24	00:01:35	0.00%	0 (0.00%)	$0.00 (0.00%)
9. Opera	45 (0.07%)	68.89%	31 (0.10%)	40.00%	3.42	00:02:10	0.00%	0 (0.00%)	$0.00 (0.00%)
10. Opera Mini	30 (0.05%)	46.67%	14 (0.04%)	63.33%	2.43	00:01:13	0.00%	0 (0.00%)	$0.00 (0.00%)

E. Device

Device Category	Acquisition			Behavior			Conversions		
	Sessions	% New Sessions	New Users	Bounce Rate	Pages / Session	Avg. Session Duration	Goal Conversion Rate	Goal Completions	Goal Value
	65,958 % of Total: 100.00% (65,958)	49.14% Avg for View: 49.05% (0.18%)	32,410 % of Total: 100.18% (32,351)	37.80% Avg for View: 37.80% (0.00%)	3.72 Avg for View: 3.72 (0.00%)	00:03:39 Avg for View: 00:03:39 (0.00%)	0.00% Avg for View: 0.00% (0.00%)	0 % of Total: 0.00% (0)	$0.00 % of Total: 0.00% ($0.00)
1. mobile	39,232 (59.48%)	44.89%	17,612 (54.34%)	39.25%	3.62	00:03:39	0.00%	0 (0.00%)	$0.00 (0.00%)
2. desktop	23,115 (35.05%)	56.16%	12,981 (40.05%)	35.28%	3.82	00:03:30	0.00%	0 (0.00%)	$0.00 (0.00%)
3. tablet	3,611 (5.47%)	50.32%	1,817 (5.61%)	38.24%	4.22	00:04:28	0.00%	0 (0.00%)	$0.00 (0.00%)

Mobile Device Info	Acquisition			Behavior			Conversions		
	Sessions	% New Sessions	New Users	Bounce Rate	Pages / Session	Avg. Session Duration	Goal Conversion Rate	Goal Completions	Goal Value
	42,843 % of Total: 64.95% (65,958)	45.35% Avg for View: 49.05% (-7.54%)	19,429 % of Total: 60.06% (32,351)	39.16% Avg for View: 37.80% (3.59%)	3.67 Avg for View: 3.72 (-1.39%)	00:03:43 Avg for View: 00:03:39 (2.07%)	0.00% Avg for View: 0.00% (0.00%)	0 % of Total: 0.00% (0)	$0.00 % of Total: 0.00% ($0.00)
1. Apple iPhone	12,428 (29.01%)	49.87%	6,198 (31.90%)	44.78%	2.82	00:02:43	0.00%	0 (0.00%)	$0.00 (0.00%)
2. (not set)	1,453 (3.39%)	52.37%	761 (3.92%)	33.04%	4.49	00:04:43	0.00%	0 (0.00%)	$0.00 (0.00%)
3. Apple iPad	1,356 (3.17%)	62.17%	843 (4.34%)	43.88%	3.29	00:03:43	0.00%	0 (0.00%)	$0.00 (0.00%)
4. HTC Desire 626s	1,068 (2.49%)	39.89%	426 (2.19%)	31.18%	4.38	00:03:33	0.00%	0 (0.00%)	$0.00 (0.00%)
5. Samsung SM-G360T1 Galaxy Core Prime TD-LTE	886 (2.07%)	42.66%	378 (1.95%)	37.47%	4.01	00:04:50	0.00%	0 (0.00%)	$0.00 (0.00%)
6. LG MS631	865 (2.02%)	36.42%	315 (1.62%)	36.53%	4.09	00:03:56	0.00%	0 (0.00%)	$0.00 (0.00%)
7. LG MS330 K7	793 (1.85%)	42.37%	336 (1.73%)	35.69%	3.80	00:03:39	0.00%	0 (0.00%)	$0.00 (0.00%)
8. LG MS345	736 (1.72%)	33.56%	247 (1.27%)	32.34%	4.50	00:05:15	0.00%	0 (0.00%)	$0.00 (0.00%)
9. Samsung SM-G530AZ Galaxy Grand Prime	678 (1.58%)	25.81%	175 (0.90%)	29.94%	4.04	00:04:05	0.00%	0 (0.00%)	$0.00 (0.00%)
10. ZTE Z970 Olympia	592 (1.38%)	29.56%	175 (0.90%)	29.90%	4.31	00:04:05	0.00%	0 (0.00%)	$0.00 (0.00%)

III. Comparables

III. Comparables

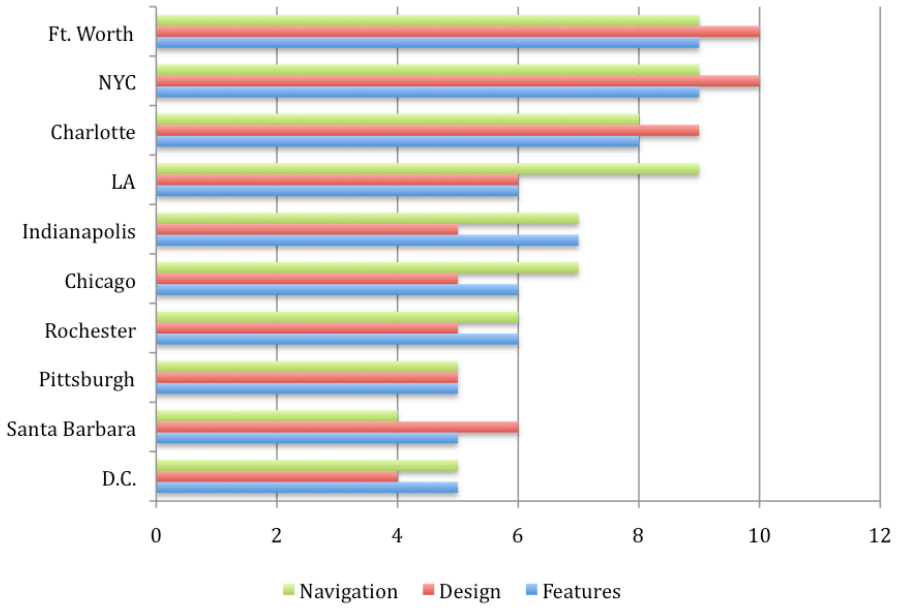
A. Public Housing Authority Comparables Comparison Matrix

City	URL and Notes	Features	Design	Navigation
NYC	www.nyc.gov/nycha Notable: · Boxed Portals · Video	· Scrolling: Vertical/6 panel · Interface: Portal-based w LL sec · Architecture: Boxed sections · Content: Events, SM & servces · Header: Sliders · Interaction: Opening Video on HP · Overall: 9; Good Comparison Base	· Grid: 4 column · Consistancy: Excellent · Imagery: Very Good use of photos · Responsive: Good trans to tablets · Overall: 10	· HP: Top nav w/ 5 sections (About, Eligibiity, Residents, Sec 8 and Bus) · 2ndary: Left column menus · 2ndary Nav: Change to suit content · Overall: 9
Charlotte	http://www.cha-nc.org Notable: · Profiling feature to direct nav	· Scrolling: Vertical/5 panel · Interface: menu-based w LL sec · Architecture: Text: 3 intractve boxes · Header: Sliders · Interaction: Drop downs; profiling · Overall: 8; Good Comparison Base	· Grid: HP: 3 Col; 2ndary: 2 Col · Consistency: Good · Imagery: Fair · Responsive: Adaptive · Overall: 9	· HP: Top nav w/ 5 sections (Where to Start; Find Housing; Resident Programs; Let's Do Business; About); site nav: botm · 2ndary: Lots of drop downs · 2ndary Nav: Change to suit content · Overall: 8
Rochester	https://www.rochesterhousing.org Notable: · Quick Links	· Scrolling: 2 Panel Vertical · Interface: Menu-based · Architecture: Text + lists · Content: Basic · Header: Slides · Interaction: Video · Overall: 5	· Grid: 3 Column · Consistancy: Fair · Imagery: Fair/Stock · Responsive: Non-Adaptive · Overall: 5	· HP: Menu-based · 2ndary: Rt Col/DropDown · 2ndary Nav: Satic · Overall:6
Santa Barbara	http://hacsb.org Notable: · Nice Logo · Boxed Portal · Quick Links · Featured Properties · Video: About PH	· Scrolling: Vertical/6 Panel · Interface: Boxes: Houseing & LL · Architecture: Boxed and Text · Content: Basic · Header: 2 Sliders/Stock photos · Interaction: Video · Overall:5	· Grid: Mixed 2/3 Column · Consistancy: Fair · Imagery: Stock · Responsive: Good · Overall: 6	· HP: Menu and Portal + Quicklinks · 2ndary: Boxes · 2ndary Nav: Boxes and Dropdowns · Overall: 4
D.C.	http://www.dchousing.org Notable: · Log-in required · "Hot Topics" · Events listings	· Scrolling: 2 Panel vert · Interface: Text and Login Required · Architecture: Text · Content: Varied · Header: Sliders/graphic/no photo · Interaction: Login required · Overall: 5	· Grid: Varied · Consistancy: Poor · Imagery: Sparce/varied · Responsive: Fair · Overall: 4	· HP: Menu bar · 2ndary: Dropdown · 2ndary Nav: Static · Overall: 5
Chicago	http://www.thecha.org Notable: · Boxed Portals · Clear: Resid, LL, Vend, news	· Scrolling: None · Interface: Boxed portals · Architecture: Segment based menu · Content: Varied including events · Header: None · Interaction: None · Overall: 6	· Grid: 5 col nav/4 col content · Consistancy: Fair · Imagery: Small photos · Responsive: Poor · Overall: 5	· HP: Menu-based · 2ndary: Dropdown · 2ndary Nav: Rt col/change to suit · Overall: 7
Indianapolis	http://www.indyhousing.org Notable: · Boxed Portals: LL and Resid	· Scrolling: 3 Panel on HP · Interface: Boxed Portals · Architecture:Portals and menu bar · Content: Varied · Header: Slider · Interaction: Minimal · Overall: 7	· Grid: 3 + 1 (navigation column) · Consistancy: Good · Imagery: Good · Responsive: Poor · Overall: 5	· HP: Menu · 2ndary: Menu and Dropdown · 2ndary Nav: Left: change to suit · Overall: 7

LA	http://www.hacla.org Notable: · Good videos/ReThink	· Scrolling: 3 Panel Vert · Interface: Text/menubar · Architecture: Menu-based/top · Content: Varied · Header: Slides · Interaction: Minimal · Overall: 6	· Grid: No apparent · Consistancy: Very busy · Imagery: Fair · Responsive: Fair · Overall: 6	· HP: Menu-based · 2ndary: Dropdown · 2ndary Nav: Dropdown · Overall: 7
Ft. Worth	https://www.fwhs.org Notable: · Boxed portals · Clean Design · Very LL/Vendor driven · Great Branding	· Scrolling: 6 Panel vertical scroll · Interface: Boxes and Menu · Architecture:Boxed portals · Content: Varied · Header: Static Image · Interaction: Dropdowns · Overall: 9	· Grid: 4 Column · Consistancy: Very good · Imagery: Very good · Responsive: Very good · Overall: 10	· HP: Boxes and menus · 2ndary: Dropdowns and links · 2ndary Nav: Rt side; change to suit · Overall: 9
Pittsburgh	https://www.hacp.orgNotable:· Quicklinks	· Scrolling: 1 Panel HP· Interface: Menu-based· Architecture: Text and dropdowns· Content: Varied· Header: Static· Interaction: "Search"· Overall: 5	· Grid: Not apparent· Consistancy: Fair· Imagery: Fair/Sparce· Responsive: Fair· Overall: 5	· HP: Dropdowns· 2ndary: Dropdown menus· 2ndary Nav: R side; change to suit· Overall: 5

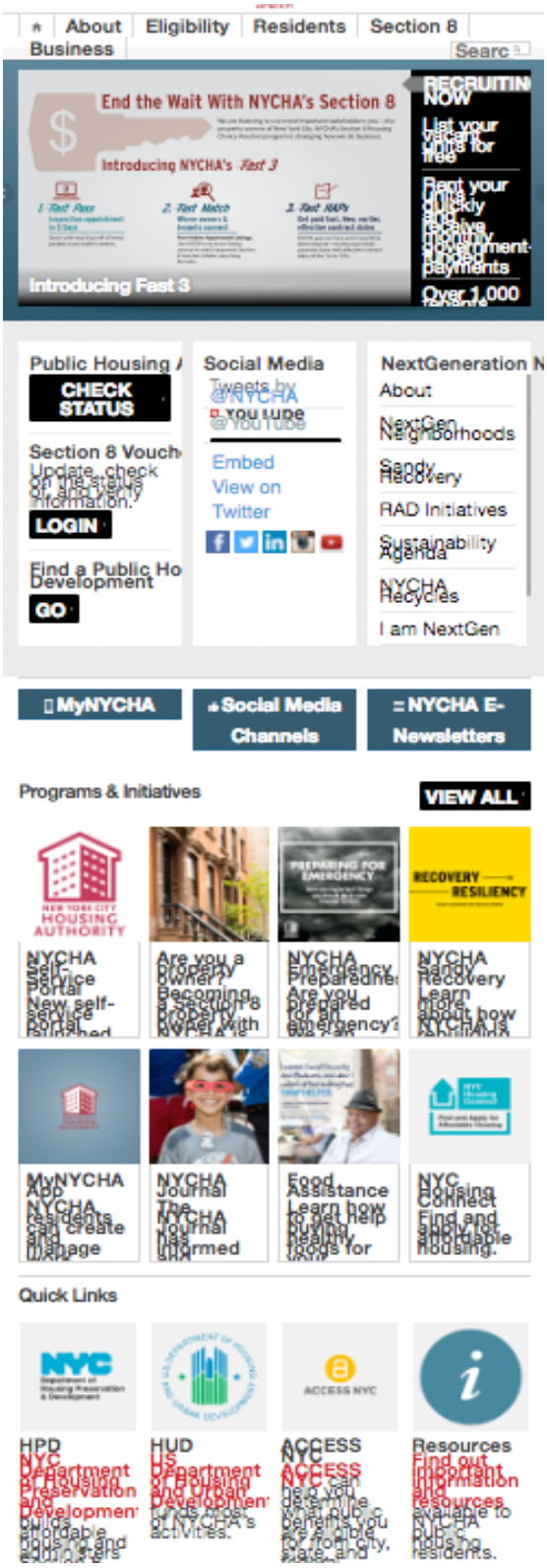
B. Comparables Summary

City	Features	Design	Navigation	Average
D.C.	5	4	5	4.7
Santa Barbara	5	6	4	5.0
Pittsburgh	5	5	5	5.0
Rochester	6	5	6	5.7
Chicago	6	5	7	6.0
Indianapolis	7	5	7	6.3
LA	6	6	9	7.0
Charlotte	8	9	8	8.3
NYC	9	10	9	9.3
Ft. Worth	9	10	9	9.3

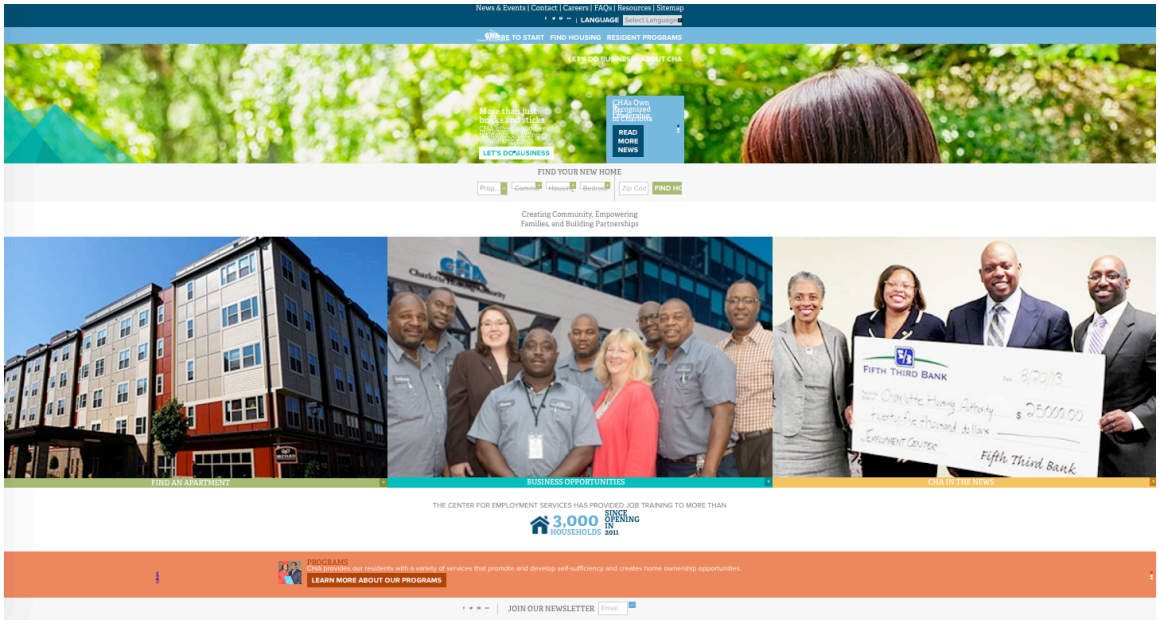


C. Public Housing Comparables Home Pages

1. New York

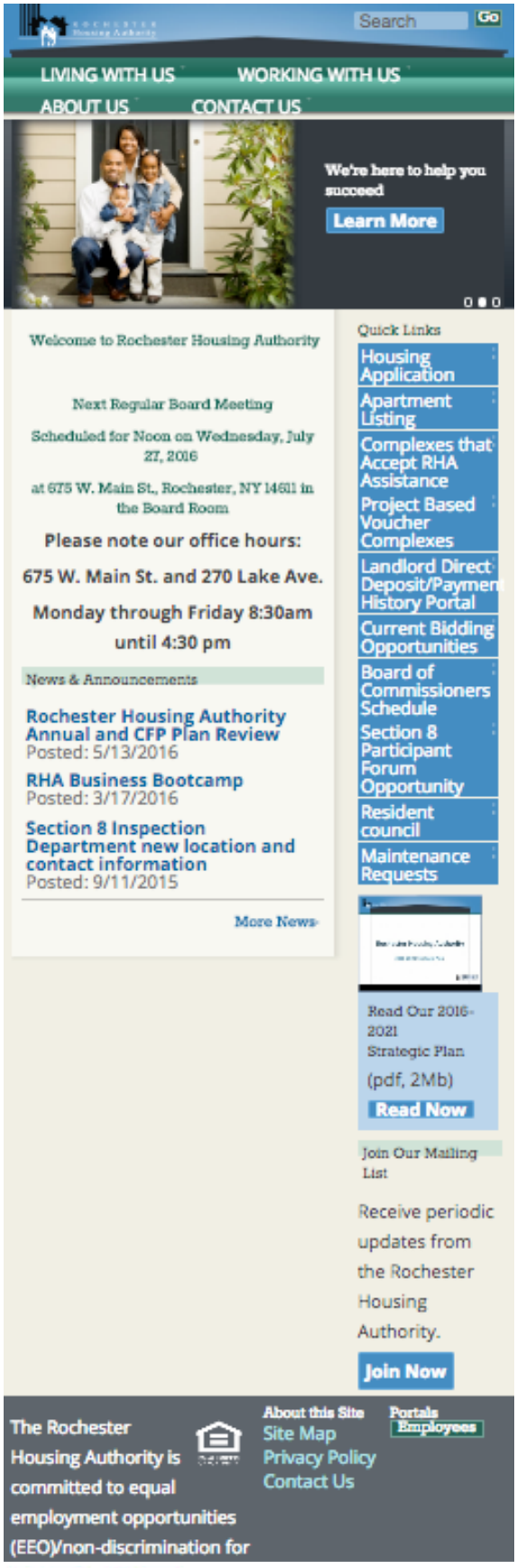


2. Charlotte, NC

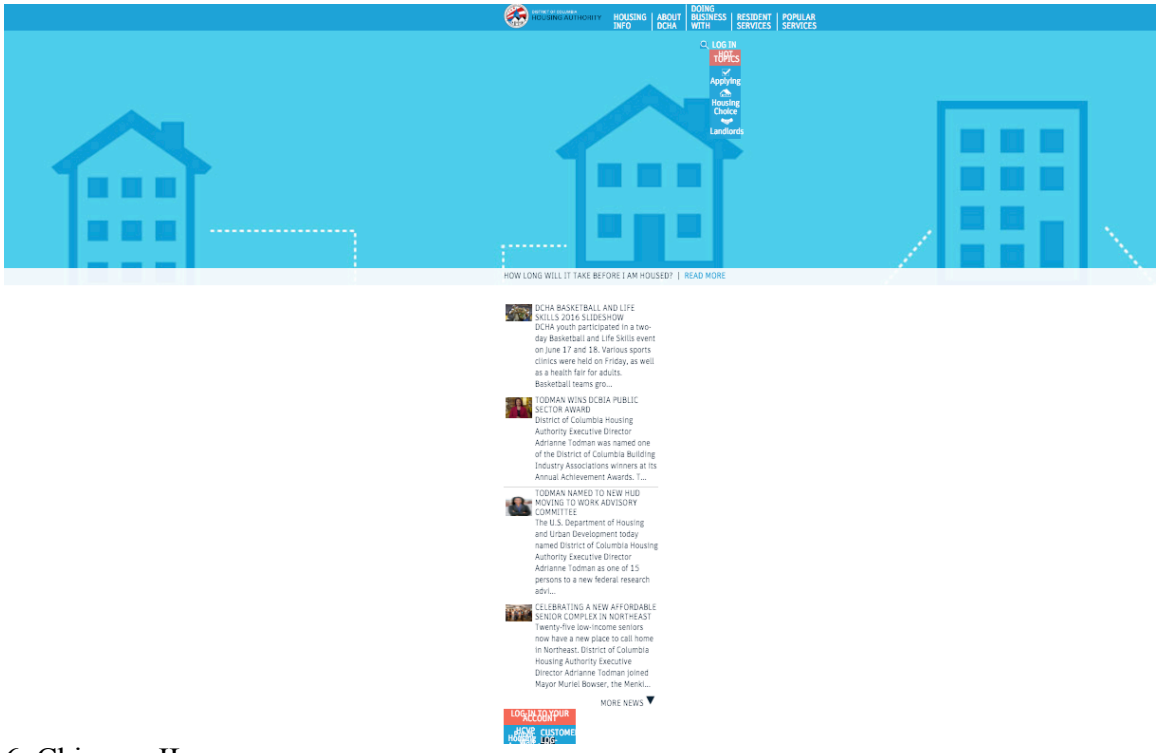


3. Santa Barbara, CA

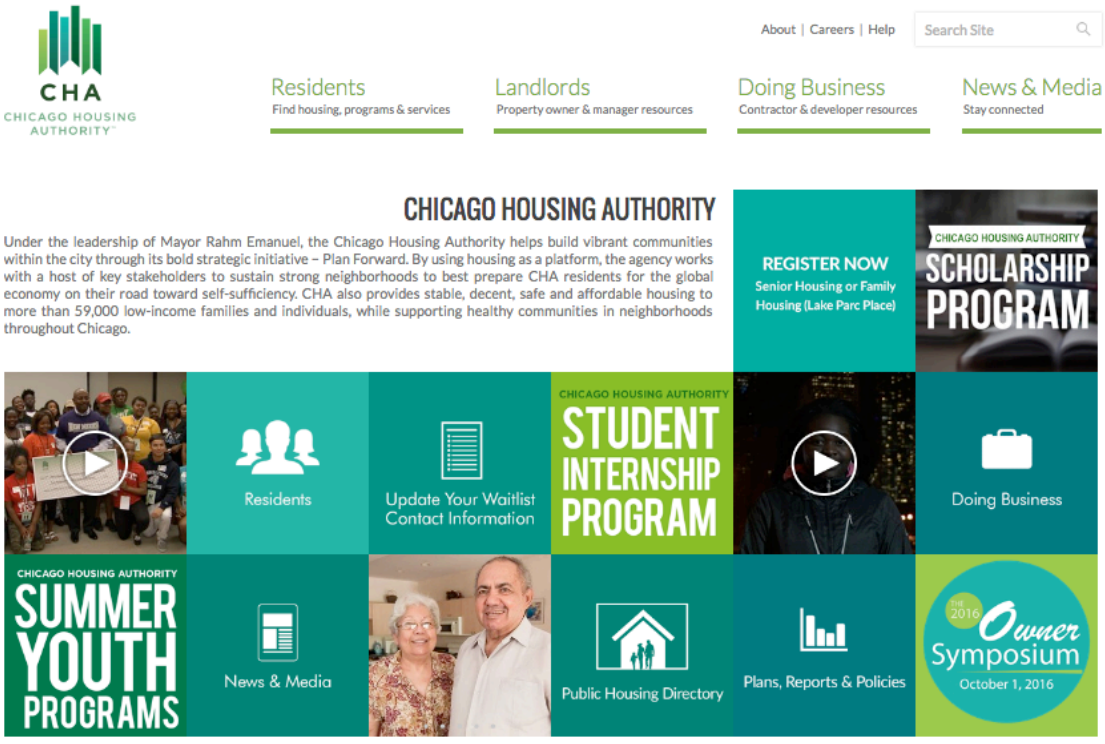
4. Rochester, NY



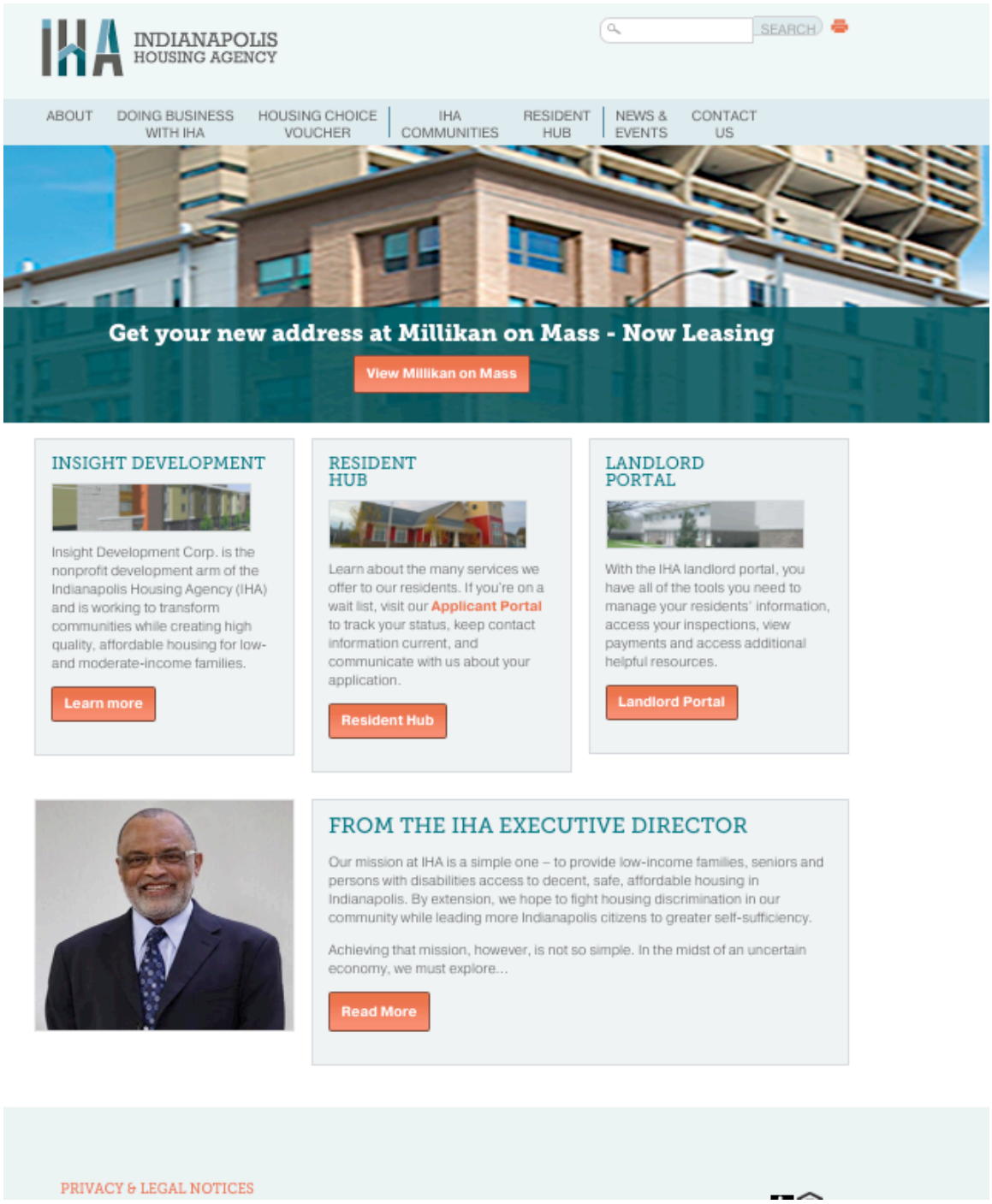
5. Washington, D.C.



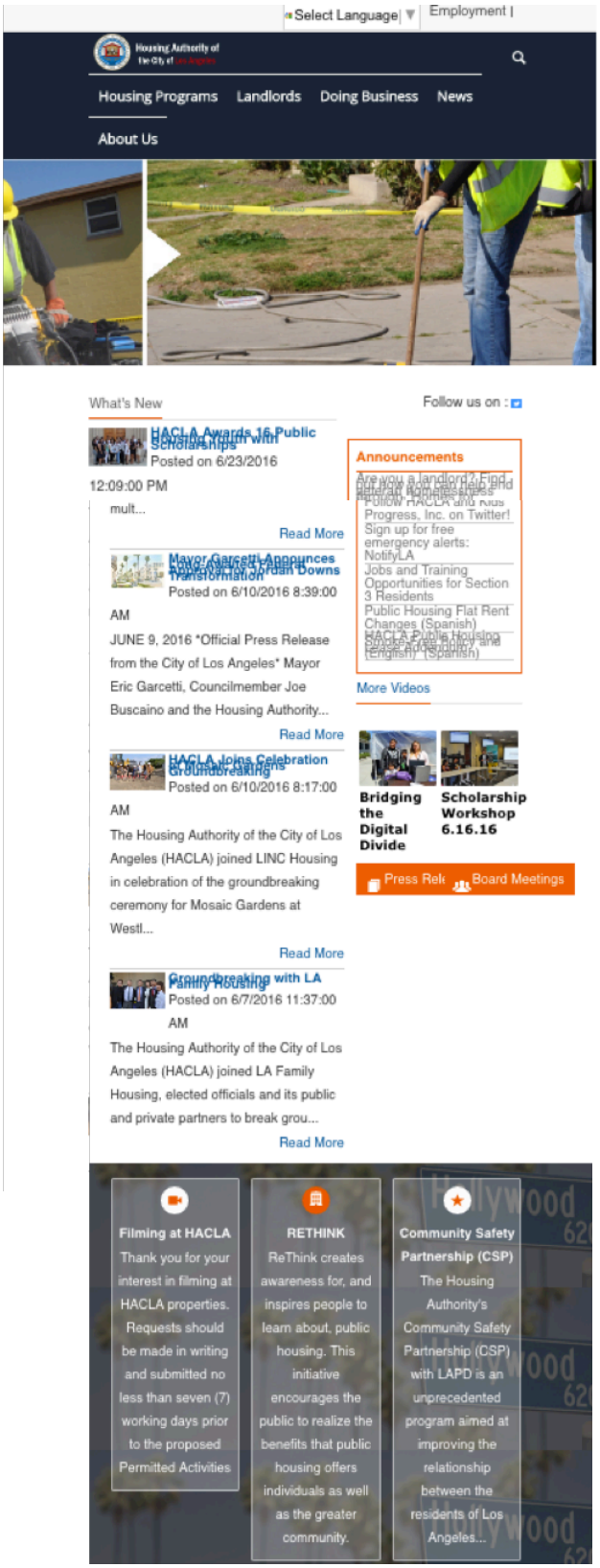
6. Chicago, IL



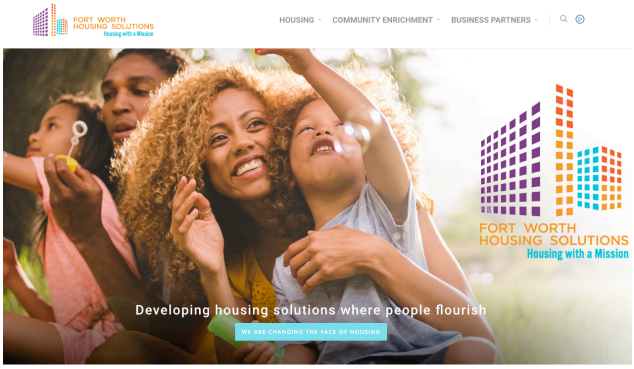
7. Indianapolis, IN



8. Los Angeles, CA



9. Ft. Worth, TX

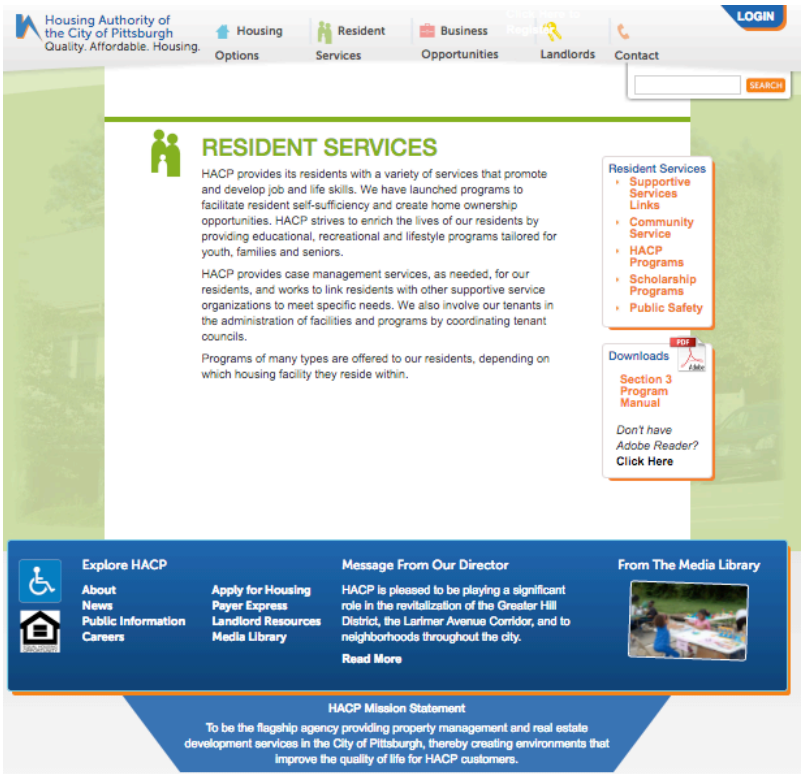

FORT WORTH HOUSING SOLUTIONS
HOUSING
COMMUNITY ENRICHMENT
BUSINESS PARTNERS
FORT WORTH HOUSING SOLUTIONS
Housing with a Mission
Developing housing solutions where people flourish
WE ARE CHANGING THE FACE OF HOUSING

HOUSING
COMMUNITY ENRICHMENT
BUSINESS PARTNERS
Developing housing solutions where people flourish
WE ARE CHANGING THE FACE OF HOUSING
FORT WORTH HOUSING SOLUTIONS
Landlord "Take One" Program
If you are an area landlord or property manager, download our flier and consider the idea to just Take One.
Become a Business Partner
Investigate the possibilities about becoming a Fort Worth Housing Solutions vendor or development partner.
Solicitations and Bid Notices
Current and potential business partners can view our current listing of invitations for bids and requests for proposals.
Current Employment Opportunities
Visit the Careers section and explore our current availabilities. FWHS is an Equal Opportunity Employer.
Doing Business With...
For developers, Fort Worth Housing Solutions delivers stable investment opportunities by providing innovative and affordable housing solutions. We have a proven track record of diversifying portfolios and financing projects through tax credits and bonds.
For landlords, FWHS provides excellent customer service, low vacancy rates, direct deposit and clients who are required to attend a Good Tenant/Good Neighbor class. Participating landlords provide an opportunity for families who are in the Housing Choice Voucher program a chance to become more self-sufficient while receiving guaranteed rent.
For vendors, we provide equal opportunity and a level playing field. With an experienced and professional staff as well as updated procurement software, our streamlined process can provide prompt and dependable transactions for the products and services you offer.
LANDLORDS
DEVELOPERS
VENDORS
TESTIMONIALS
BUSINESS PARTNERS
FORMS AND RESOURCES
SOLICITATIONS AND BID NOTICES

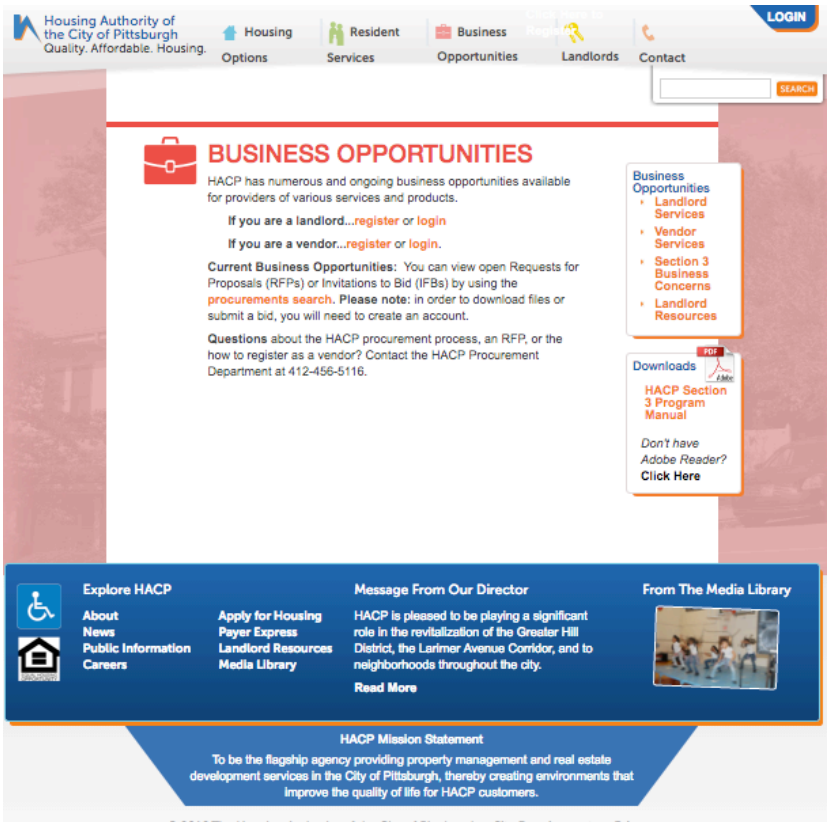
10. Pittsburgh/HACP 1

a. Pittsburgh/HACP 2

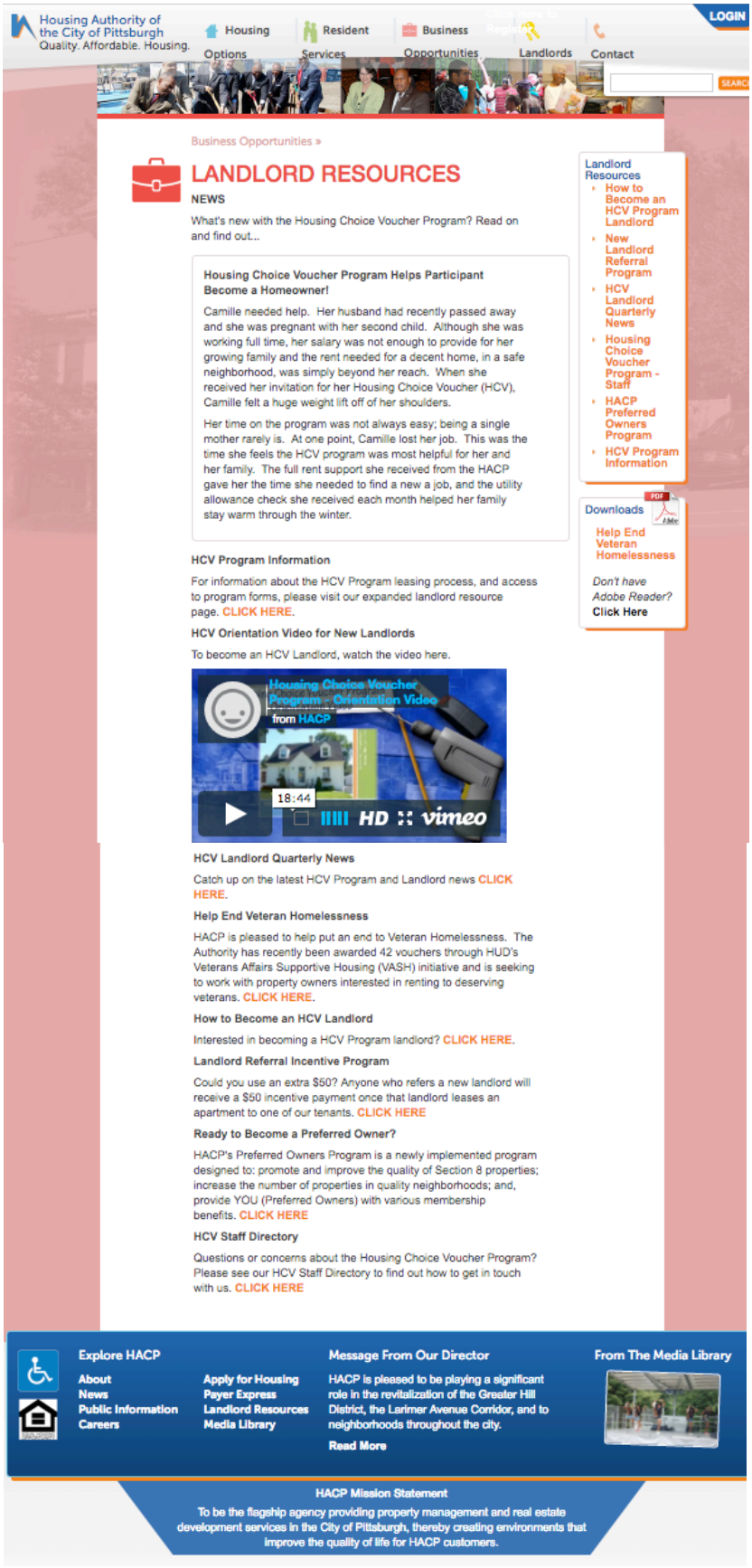
b. Pittsburgh/HACP 3



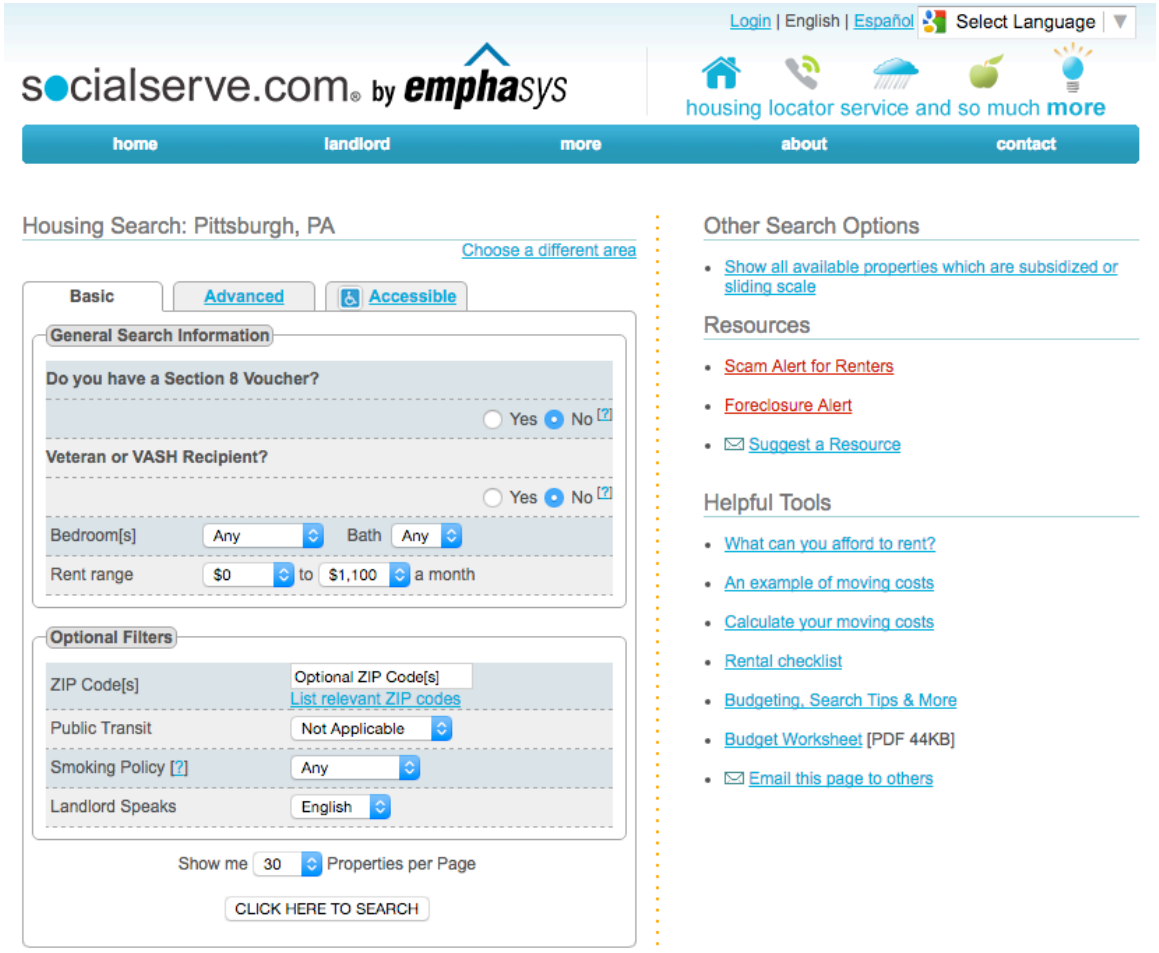
c. Pittsburgh/HACP 4

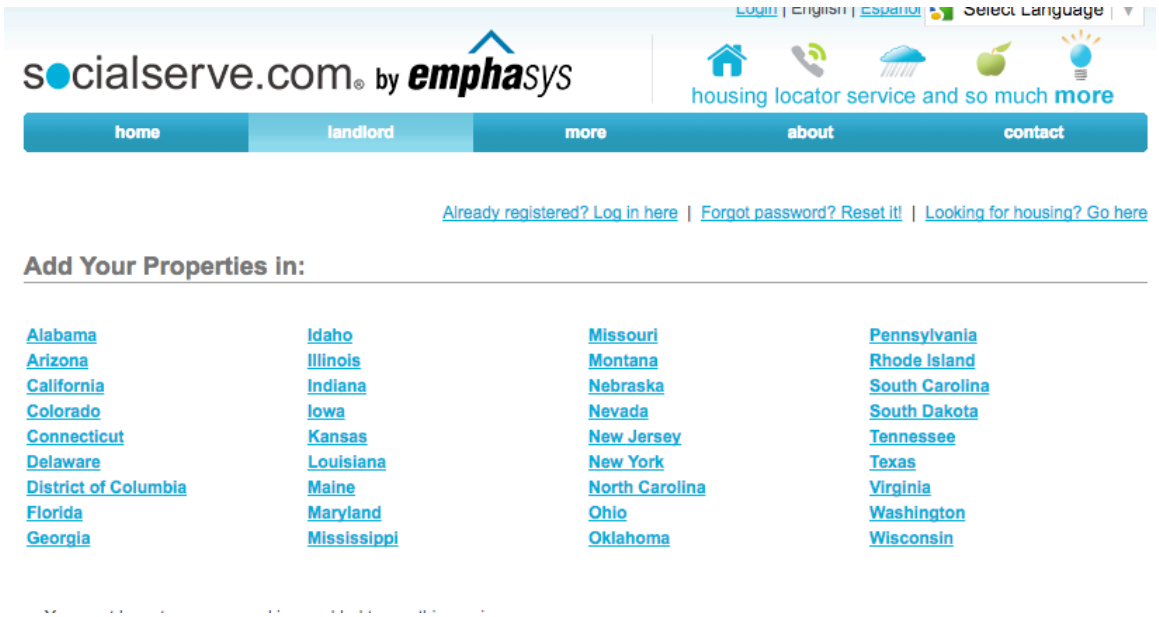


d. Pittsburgh/HACP 5



D. Other Sector Comparables Home Pages





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Landlord Information: Pittsburgh, PA

Register Here

- register online
- register by phone
- forgot your password?
- log in here

Links and Information

- Federal Fair Housing Act of 1968, as amended in 1988
- Overview of Housing Choice Voucher Program (formerly Section 8) Housing Process
- Detailed information about Housing Choice Voucher Program (formerly Section 8) from HUD
- How do I list properties?
- What is this all about?
- Suggest a resource or link

NOTICE TO PROPERTY PROVIDERS:
Do NOT list foreclosed properties on this service. All properties that are identified as possible foreclosures will be removed from this service immediately.

HUD Fair Market Numbers: Pittsburgh, PA

FOR REFERENCE AND LISTING LIMIT GUIDELINES ONLY

	Bedrooms								
RENTAL (see note 1)	0	1	2	3	4	5	6	7	8
100% of FMR (1)	$556	$657	$827	$1,026	$1,134	$1,304	$1,474	$1,644	$1,814

These are "HUD Federal Fiscal Year 2016" values updated 04/22/2016

The U.S. Department of Housing and Urban Development (HUD) is a federal organization that funds housing programs like the Housing Choice Voucher/Section 8 Voucher Program.

Public Housing Authorities (PHAs) are agencies that receive HUD funds for housing programs and administer housing programs locally.

(1) **Note for all Section 8 properties:** The **actual monthly payment amount is influenced by a number of factors** including the deduction of utility allowances, condition of the property, market comparisons, and any other policies of the local housing authority. The figures above represent the **highest** monthly dollar amount that HUD **may** pay through Section 8.

Actual monthly rent must be approved by the housing authority prior to lease-up. Approval is based on federal rules and regulations, applicable rent limits and rent reasonableness. The requested rent must not exceed the rent for comparable, unassisted units on the open

Allegheny:

Allison Park	Cuddy	Mckees Rocks	Russellton
Avalon	Dravosburg	**Millvale**	Sewickley
Bakerstown	Duquesne	Monroeville	Sharpsburg
Bethel Park	East Mckeesport	Moon Township	South Park
Brackenridge	East Pittsburgh	Morgan	Springdale
Braddock	Elizabeth	Mount Oliver	Swissvale
Bradfordwoods	**Etna**	Munhall	Tarentum
Brentwood	Gibsonia	Natrona Heights	Turtle Creek
Bridgeville	Glassport	North Versailles	Verona
Buena Vista	Glenshaw	Oakdale	Warrendale
Carnegie	Harwick	Oakmont	**West Homestead**
Cheswick	Homestead	Penn Hills	West Mifflin
Clairton	Imperial	Pitcairn	Wexford
Coraopolis	Indianola	**Pittsburgh**	**White Oak**
Crafton	Leetsdale	Presto	Wilkinsburg
Creighton	McKeesport	**Rankin**	Wilmerding
Crescent			

New Account Registration for Landlords and other Property Providers

Lost your username or password? No need to re-register.
Reset your password online, email or call us.

NEW REGISTRATION INFORMATION:

- We may send you an email (if you submit a private email address below) to make sure your available property listings are up to date. Otherwise, we will **contact you by telephone to ask about the status of your listings** . You can avoid having us call you by logging in to your account regularly (once every two weeks).
- Attention Multi-Unit Owners/Managers: Every account holder must be aware of property availability in order to keep listings up to date! Please register separate accounts for each property contact.
- (public) - means information MAY be displayed to the public if you choose. You can make information private after your registration is complete.
- (private) - means information is for our use only and is NOT shared with or displayed to the public.
- Fields with an * are required.

Name: (public)

* Your First Name:

* Your Last Name:

(REMEMBER: You may change or hide your public contact information for all of your listings or for each listing individually after your registration is complete if you wish, but we need your name to register you.)

Company Information: (public)

Development Company Name:
(if applicable)

Management Company Name:
(if applicable)

* Type of Company:
- Property Management Company
- Realty Company
- Non-Profit
- Development Company
- Other
- Private Owner
- Housing Authority

Complex Name:
(if registering an multi-unit-building or apt. complex)

Public Company Website:

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Register Here

- register online
- register by phone
- forgot your password?
- log in here

Frequently Asked Questions

- **How do I list my properties / get a Password?**
  - Three easy steps:
    1) Fill out a registration form online (easiest) or call 1-877-428-8844 to register by phone/fax
    2) Get your username and password
    3) Log on and list your properties
- **Can I only list Section 8 properties?**
  - You can list any property within cutoff limits for your region. Some regions have no cutoff.
- **What's the rental cutoff limit for the housing I want to list?**
  - It depends. Some regions have no cutoff limit. Other regions may let you list up to a certain percentage of the HUD FMR for your area.

    After you choose a city to list in, you will find a screen with a chart that tells you what the cutoff based on the number of bedrooms in your unit. Or, as always, you can call 1-877-428-8844 for assistance.
- **How much does it cost?**
  - Zero, nada, it's FREE! Our sponsors make this service possible in your community.
- **Who is eligible to sign up?**
  - Anyone who wants to advertise rental (and in some areas, for-sale) properties, whether you're a property provider, landlord, owner or large-scale property manager responsible for the properties listed.
- **Why would I want to sign up for this free service?**
  - Because you can advertise your properties in detail for FREE while helping your community keep track of housing inventory through this not-for-profit service.
  - Because it's also free to conduct detailed searches for housing on this service, helping ensure that your listing(s) will be viewed frequently by people who are serious about renting properties with the specific amenities you have listed.
  - Because you control your listings. When a property rents or sells, you can mark it as "rented" immediately from the market and avoid unwanted phone calls. When it comes available again, just log on and mark it as "available" again. Your information stays in the system, and it costs nothing to maintain an account with us.
  - Because we provide great, free tools to help manage your property inventory.
  - Because you save your advertising dollars for more important things like replacing water heaters and screen doors.
- **How long does it take to get set up?**
  - In most cases, the process takes less than five minutes.

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Explore services for tenant service professionals, public housing authorities, governments and state housing agencies.

Socialserve.com Is So Much More Than Housing Location

From disaster intervention to rent reasonableness, we can serve your housing agency needs with leading-edge technology and our toll-free, bilingual call center.

Housing Locator Services
Our customized services are one-stop shops of up-to-date, online housing information, fully supported by our North Carolina-based, toll-free bilingual call center.

More Socialserve.com Services

Professional Call Center
Our award-winning call center is here for you, offering toll-free, bilingual phone support from 9 a.m. - 8 p.m. Eastern Time, Monday - Friday.

Disaster Housing Intervention
Regain community stability by quickly re-housing displaced disaster victims.

Special Needs
Letting landlords privately offer units to special populations, increasing scattered-site options for clients.

Pre-Screening
Professional call center services and online tools to pre-screen for program eligibility.

Marketing
Custom marketing collateral and strategies to target the right audiences to maximize listings and searches.

Outreach
Tailored marketing to landlords and partnering agencies to optimize usage of your Socialserve.com services.

Lead Safe
Easy-to-use tools to identify and list housing that meets Lead Safe guidelines.

Senior Facility Database
Senior housing listing service synced regularly with state licensure status information.

Training
Regular assistance via webinar, phone, live click-through and onsite sessions to ensure that your Socialserve.com services experience optimal use and access.

Rent Reasonableness
Generating rent comparisons based on the most comprehensive, updated rental data on the market. Innovative solutions for finding comparables in rural areas.

Surveys
Real-time, detailed, custom data collected via call center and email services.

Stats
Customized reporting based on the current, accurate data generated by Socialserve.com services.

GIS Mapping
Compelling graphic representation of comprehensive housing data. Custom GIS overlays.

Livability Index
Demographic rating tools for planning and locating housing in areas with specific features. Schools, crime, job statistics and much more.

Inventory
Easy tracking of complex housing-project information and inventory.

Custom Software Applications

PAHousingSearch.com
A Free Service to List and Find Affordable
Homes and Apartments across Pennsylvania
Find Rental Housing
Find Homes for Sale
List Rentals
List for Sale
Info & Links
Trainings
About Us
Contact Us
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Search Pennsylvania rentals by city, county, or ZIP code
Search
Welcome to PAHousingSearch.com, a free resource to help you find a home that fits your needs and budget. Property providers can list available apartments or homes at any time, which means our listings are current.
Find Rental Housing
List Rentals
Find and List Homes for Sale
Info & Links
Thinking about Buying a Home?
Home | Find Rental Housing | Find Homes for Sale | List Rentals | List for Sale | Disclaimer | Privacy | Terms | Contact Us
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pennsylvania
pennsylvania
pennsylvania
PAHMA
PennDel AHMA
Toll-Free: 1.877.428.8844 - Toll-Free Fax: 1.866.265.7811 - TDD/TTY: 7-1-1 [Relay Service]
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PAHousingSearch.com
A Free Service to List and Find Affordable
Homes and Apartments across Pennsylvania
Find Rental Housing
Find Homes for Sale
List Rentals
List for Sale
Info & Links
Trainings
About Us
Contact Us
Login Select Language
Login
Username:
(typically a full email address)
Password:
Need an account or more information?
Need an account to list properties?
Need another type of account?
Forgot your password?
Looking for local information (FAQs, FMRs, etc.)?
Session cookies must be enabled to use this service.

NEVADA
HOUSING DIVISION
NVHousingSearch.org
ALL ROADS LEAD HOME
Home
Find Housing
List Housing
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Sometimes finding the road to your front door is difficult to navigate. Welcome to NVHousingSearch.org, a free search to help you find the perfect front door!
NVHousingSearch.org helps Nevadans find rental homes and apartments that fit their needs and budget. It's fast, easy to use and updated daily. It's free for property providers to list any type of Nevada rental housing. Whether you are looking for an apartment, a townhouse, or a home with a yard, the road starts here.
Find a Home to Rent
List a Home to Rent
Info and Links
NEWS & BLOG
Home Is Possible Homebuyer's Program
The Nevada Housing Division offers NVHousingSearch as a means to find affordable apartments and rental homes throughout the state. If your situation is such where you are looking for homeownership opportunities, please know there is a potential solution for you too!
Read More
Ensemble Phase II Senior Housing to open late July in Las Vegas
A new senior property by Ovation Development is opening this July. The property is currently 72% leased and is still accepting applications. The apartment community is located on Agate Avenue in Las Vegas.
Read More
New Look on Nevada Housing Division's Rental Housing Locator
Check out NV Housing Search's new look, new blog and new veteran's resources button.
Read More
Do you have a fair housing issue you need help with?
Do you have a fair housing issue you need help with? Silver State Fair Housing Council is a great resource that can help you understand your fair housing rights and responsibilities. From landlords wondering how best to interpret fair housing laws to disabled individuals wondering about accessibility to someone experiencing housing discrimination because of sexual orientation, to name just a few examples, the Council can help you find the answers you need.
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Blog Archive
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FOR RENT
Finding a place to rent in Montana has never been easier.
Find Housing
Find a Place to Rent
Learn About Housing Types
List Housing
List a Place to Rent
Log In to Your Existing Account
Info & Links
Housing Resources
Tenant Tools
Feedback?
Contact MTHousingSearch.com
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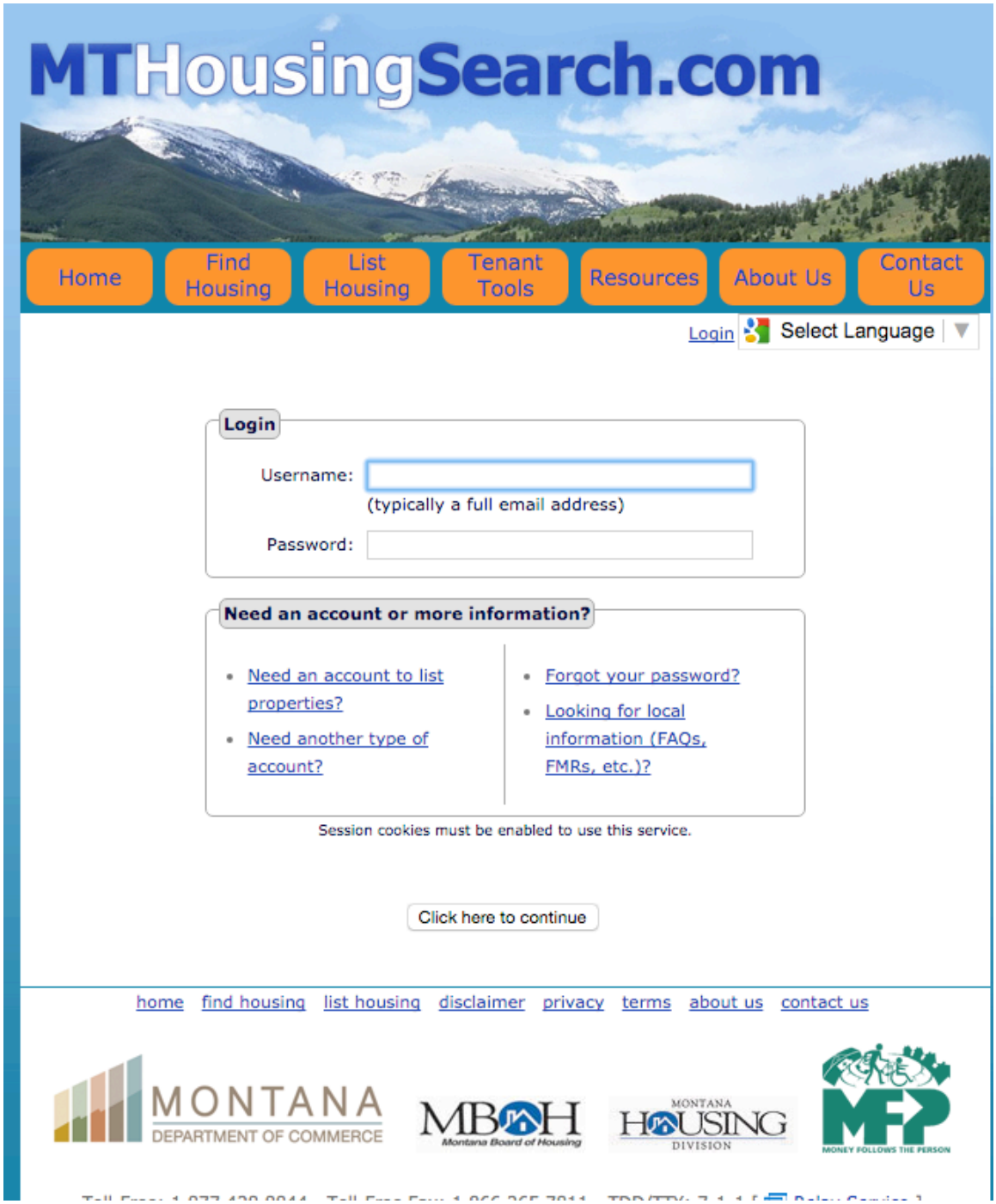
MONTANA
DEPARTMENT OF COMMERCE
MBOH
MONTANA HOUSING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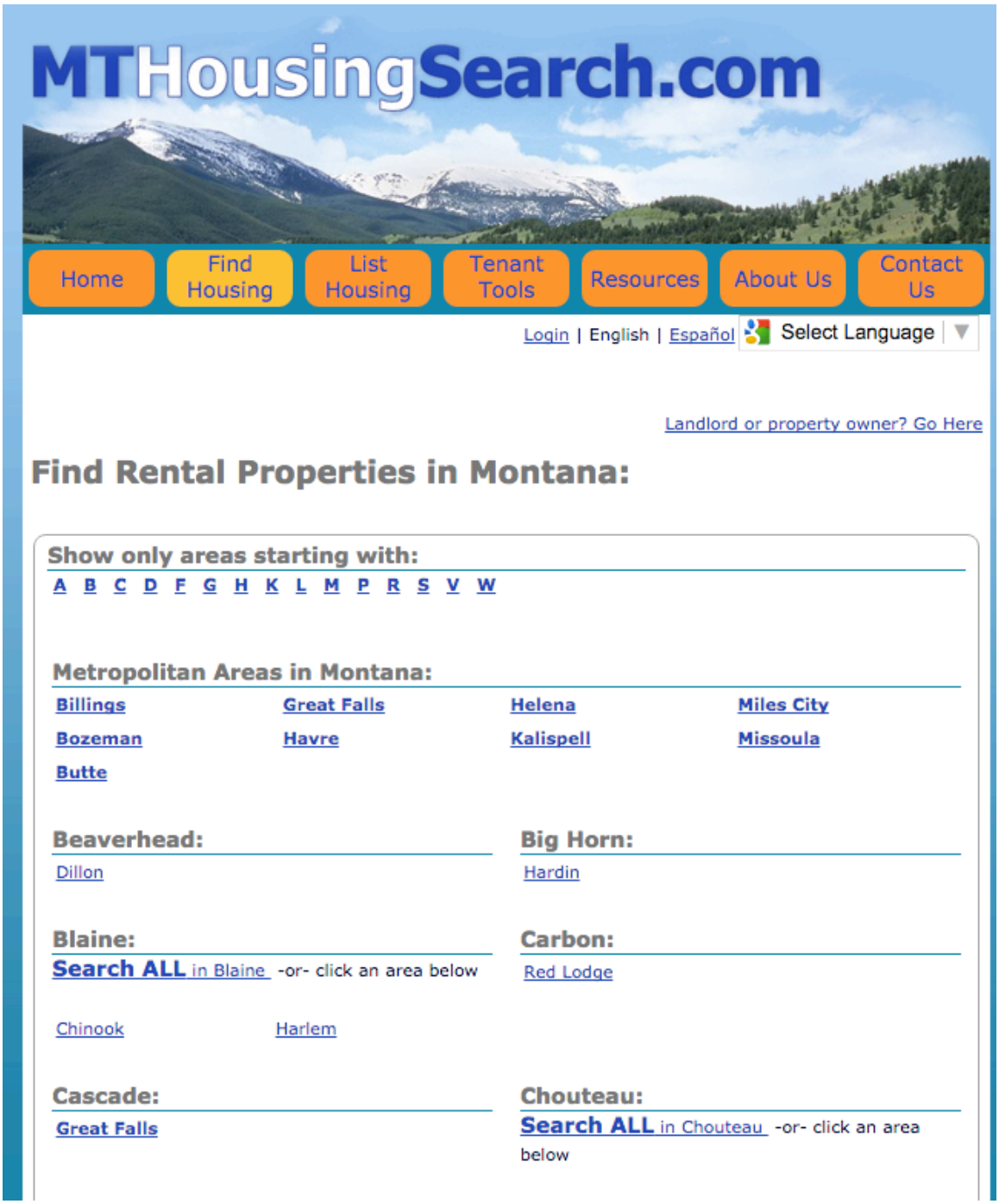
Username:
(typically a full email address)
Password:
Need an account or more information?
Need an account to list properties?
Need another type of account?
Forgot your password?
Looking for local information (FAQs, FMRs, etc.)?
Session cookies must be enabled to use this service.
Click here to continue
home find housing list housing disclaimer privacy terms about us contact us
MONTANA DEPARTMENT OF COMMERCE
MBOH Montana Board of Housing
MONTANA HOUSING DIVISION
MFP MONEY FOLLOWS THE PERSON


MTHousingSearch.com
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List Housing
Tenant Tools
Resources
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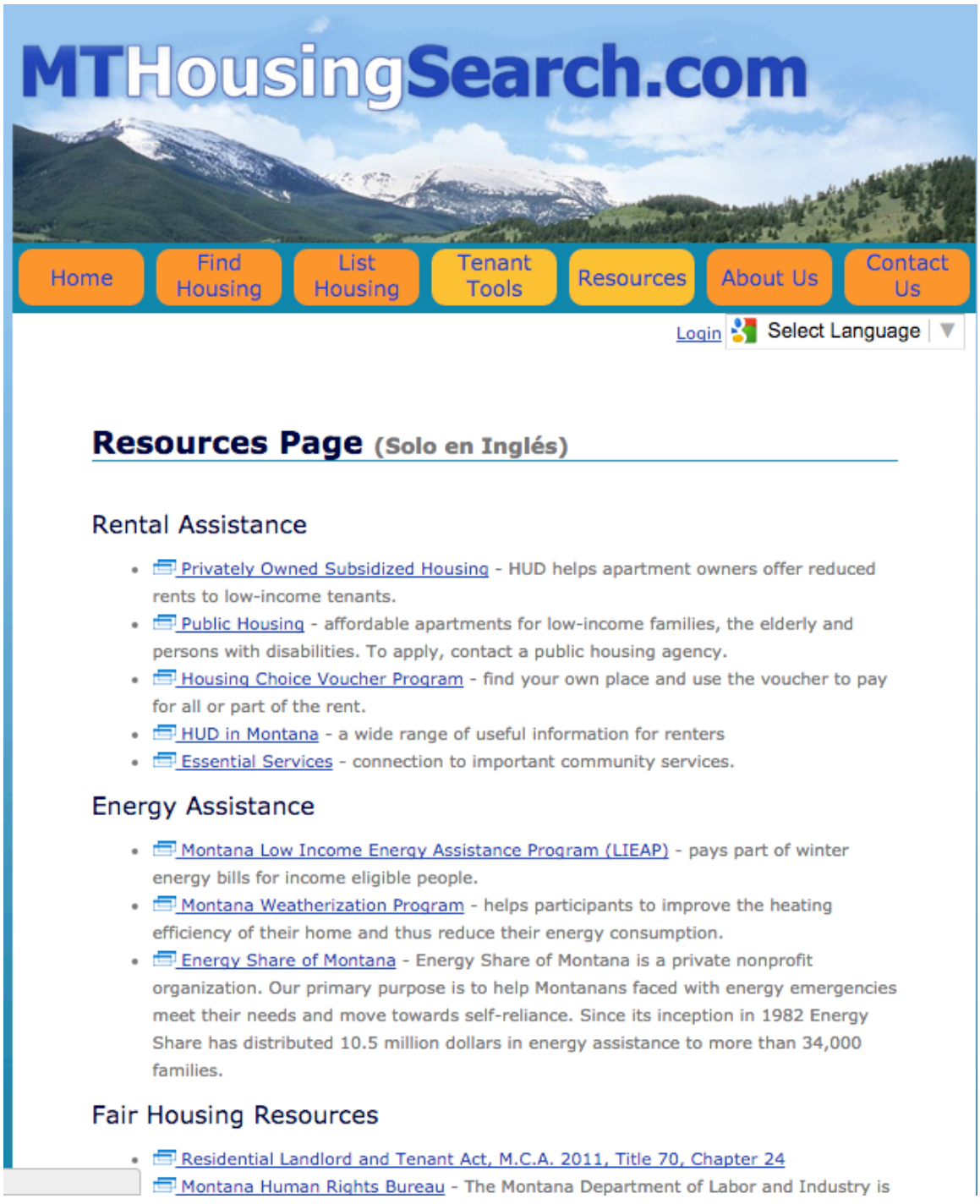
Landlord or property owner? Go Here
Find Rental Properties in Montana:
Show only areas starting with:
A B C D F G H K L M P R S V W
Metropolitan Areas in Montana:
Billings
Bozeman
Butte
Great Falls
Havre
Helena
Kalispell
Miles City
Missoula
Beaverhead:
Dillon
Big Horn:
Hardin
Blaine:
Search ALL in Blaine -or- click an area below
Chinook
Harlem
Carbon:
Red Lodge
Cascade:
Great Falls
Chouteau:
Search ALL in Chouteau -or- click an area below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Rental Assistance
Privately Owned Subsidized Housing - HUD helps apartment owners offer reduced rents to low-income tenants.
Public Housing - affordable apartments for low-income families, the elderly and persons with disabilities. To apply, contact a public housing agency.
Housing Choice Voucher Program - find your own place and use the voucher to pay for all or part of the rent.
HUD in Montana - a wide range of useful information for renters
Essential Services - connection to important community services.
Energy Assistance
Montana Low Income Energy Assistance Program (LIEAP) - pays part of winter energy bills for income eligible people.
Montana Weatherization Program - helps participants to improve the heating efficiency of their home and thus reduce their energy consumption.
Energy Share of Montana - Energy Share of Montana is a private nonprofit organization. Our primary purpose is to help Montanans faced with energy emergencies meet their needs and move towards self-reliance. Since its inception in 1982 Energy Share has distributed 10.5 million dollars in energy assistance to more than 34,000 families.
Fair Housing Resources
Residential Landlord and Tenant Act, M.C.A. 2011, Title 70, Chapter 24
Montana Human Rights Bureau - The Montana Department of Labor and Industry is

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U.S. Department of Housing and Urban Development
Secretary Julián Castro
Connect with HUD
Información en Español
Site Map
A-Z Index
Text
Search
HUD.gov
HUD > Affordable Apartment Search
Affordable Apartment Search
Montana
To find subsidized apartments in Montana, provide one or more of the following pieces of information:
1 Select a city:
OR
Select a County:
OR
Enter zip code:
OR
Enter the name of property
2 Specify the apartment type
All types
3 Specify the number of bedrooms
1 2 3 4 5 or more
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Next >
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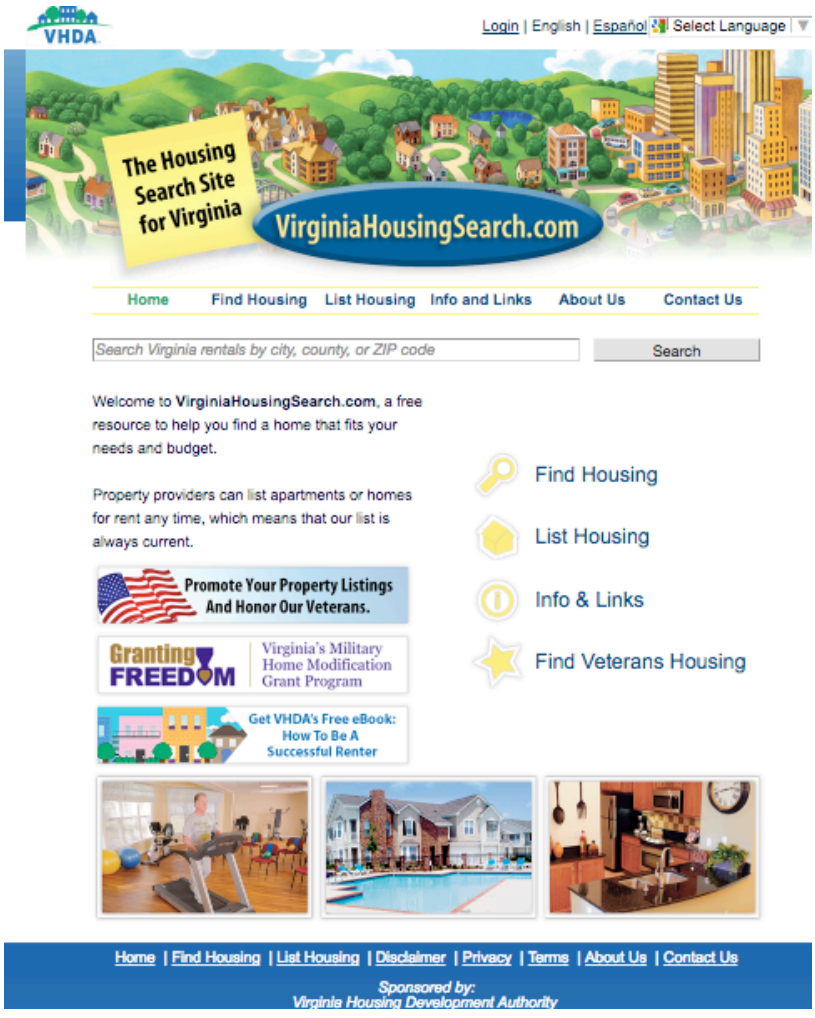
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The Housing Search Site for Virginia
VirginiaHousingSearch.com
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Find Housing
List Housing
Info and Links
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Search Virginia rentals by city, county, or ZIP code
Search
Welcome to VirginiaHousingSearch.com, a free resource to help you find a home that fits your needs and budget.
Property providers can list apartments or homes for rent any time, which means that our list is always current.
Promote Your Property Listings And Honor Our Veterans.
Granting FREEDOM
Virginia's Military Home Modification Grant Program
Get VHDA's Free eBook: How To Be A Successful Renter
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Resources and Tools

Renter Tools

- Rental Checklist
- What can you afford to rent? (Calculate)
- An example of moving costs
- Calculate your moving costs

Resources (Solo en Inglés)

- Virginia State Fair Housing Law
- Federal Fair Housing Act of 1968, as amended in 1988
- AccessVA.org - Accessva.org provides a way for Virginians with disabilities to find an affordable, accessible place to live. It also provides a variety of other information including information on accessible housing resources, and an interactive map of Virginia Centers for Independent Living (CIL's).
- Virginia Assistive Technology System - The Virginia Assistive Technology System (VATS) is a statewide systems change project established in 1990 and committed to improving the quality of life for all Virginians by increasing awareness and accessibility of assistive technology.
- Department of Housing and Community Development - The Department of Housing and Community Development (DHCD) works in partnership to make Virginia's communities safe, affordable, and prosperous places in which to live, work and do business.
- The Department for the Blind and Vision Impaired - The Virginia Industries for the Blind (VIB) is dedicated to enhancing the quality of life for persons who are blind by providing an opportunity for career development.
- The Virginia Department for the Deaf and Hard of Hearing - The Virginia Department for the Deaf and Hard of Hearing (VDDHH) works to reduce the communication barriers between persons who are deaf or hard of hearing and their families and the professionals who serve them.
- The Virginia Department of Rehabilitative Services - In partnership with people with disabilities and their families, the Virginia Department of Rehabilitative Services collaborates with the public and private sectors to provide and advocate for the highest quality services that empower individuals with disabilities to maximize their employment, independence and full inclusion into society.
- The Woodrow Wilson Rehabilitation Center - The Woodrow Wilson Rehabilitation Center is the first state-owned and operated comprehensive rehabilitation center in the country. WWRC provides comprehensive medical, assistive technology and vocational rehabilitation services to persons with disabilities to help them gain increased independence and employment.
- Centers for Independent Living - Centers for Independent Living (CILs) provide services and advocacy to promote the leadership, independence, and productivity of people with disabilities. CILs work with both individuals, as well as the local communities, to remove barriers to independence and ensuring equality of persons with disabilities.
- Personal Assistance Service - This program provides consumer-directed personal assistance services to persons with significant physical disabilities who need assistance in performing daily living activities related to employment or community living.
- Brain Injury and Spinal Cord Injury Services - The Brain Injury and Spinal Cord Injury Services Unit (BI/SCIS) manages multiple programs, contracts, and federal/state grants that provide brain injury services throughout the state. The BI/SCIS Unit serves as a point of contact for customers seeking general information on brain injury and spinal cord injury, or specific resources and referral information about agency services for persons with neurotrauma.
- Virginia Board for People with Disabilities (VBPD) - VBPD serves as Virginia's Developmental Disabilities (DD) Planning Council. DD Councils are in every state and territory of the United States. They work for the benefit of individuals with DD and their families to identify needs and help develop policies, programs and services that will meet

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Housing Assistance Guide

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Renters / Tenants

Search Rentals

Shelter Options

Frequently Asked Questions

Landlords/Property Managers

List Rentals

Login / Existing Account

Public Housing Authorities

Case Managers

Login / Existing Account

Client Navigation Tools

Everyone

Fair Housing / Accessibility

Resources

Fast. Easy. Free. Rental Housing Made Simple.

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Idaho Housing and Finance Association

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New Account Registration for Landlords and other Property Providers

Lost your username or password? No need to re-register.
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- (public) - means information MAY be displayed to the public if you choose. You can make information private after your registration is complete.
- (private) - means information is for our use only and is NOT shared with or displayed to the public.
- Fields with an * are required.

Name: (public)

* Your First Name:

* Your Last Name:

(REMEMBER: You may change or hide your public contact information for all of your listings or for each listing individually after your registration is complete if you wish, but we need your name to register you.)

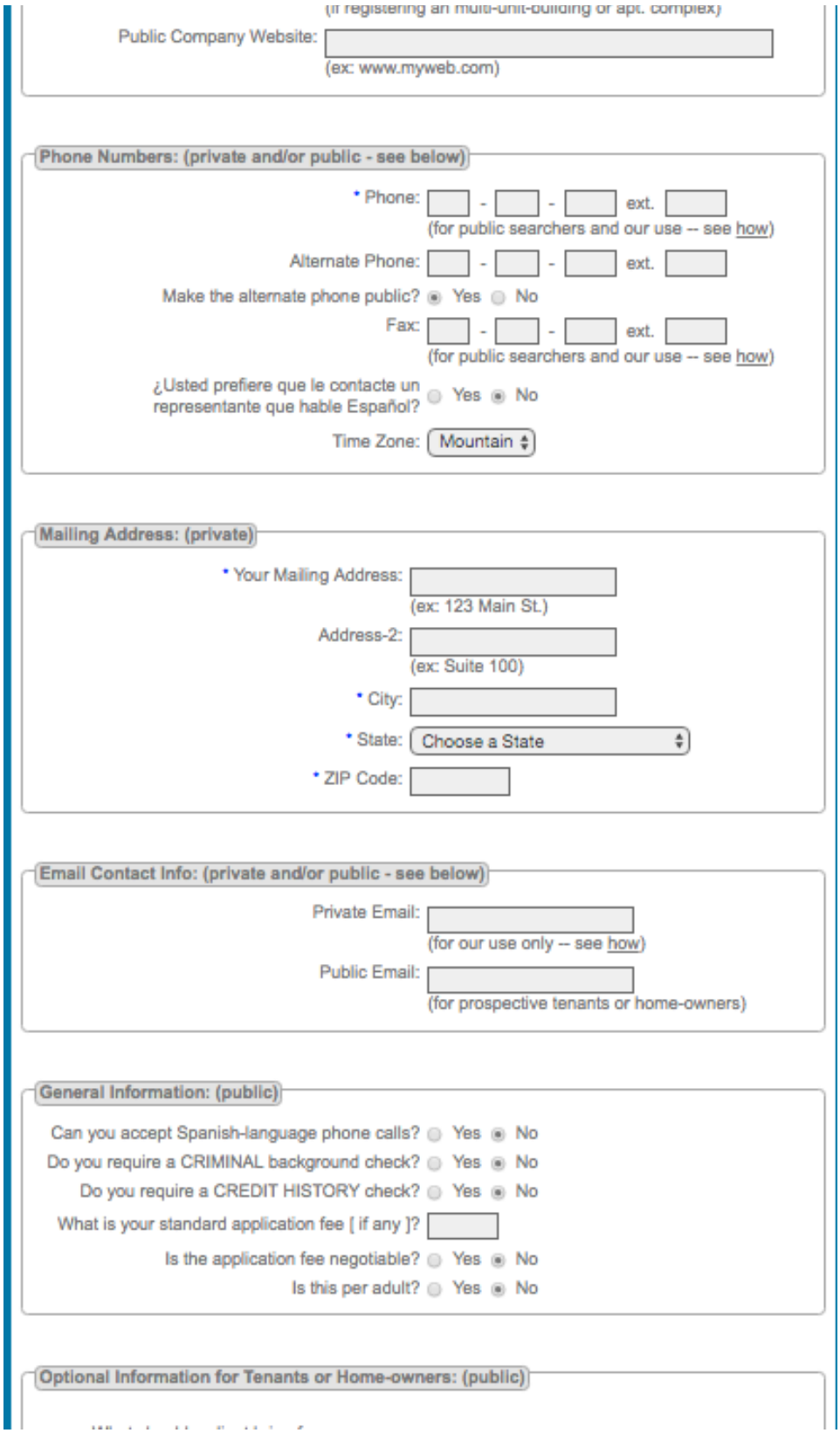
Company Information: (public)

Development Company Name: (if applicable)

Management Company Name: (if applicable)

* Type of Company:
- Property Management Company
- Realty Company
- Non-Profit
- Development Company
- Other
- Private Owner
- Housing Authority

Complex Name:



(if registering an multi-unit-building or apt. complex)

Public Company Website:
(ex: www.myweb.com)

Phone Numbers: (private and/or public - see below)

* Phone: - - ext.
(for public searchers and our use -- see how)

Alternate Phone: - - ext.

Make the alternate phone public? Yes No

Fax: - - ext.
(for public searchers and our use -- see how)

¿Usted prefiere que le contacte un representante que hable Español? Yes No

Time Zone: Mountain

Mailing Address: (private)

* Your Mailing Address:
(ex: 123 Main St.)

Address-2:
(ex: Suite 100)

* City:

* State: Choose a State

* ZIP Code:

Email Contact Info: (private and/or public - see below)

Private Email:
(for our use only -- see how)

Public Email:
(for prospective tenants or home-owners)

General Information: (public)

Can you accept Spanish-language phone calls? Yes No

Do you require a CRIMINAL background check? Yes No

Do you require a CREDIT HISTORY check? Yes No

What is your standard application fee [if any]?

Is the application fee negotiable? Yes No

Is this per adult? Yes No

Optional Information for Tenants or Home-owners: (public)

- What should a client bring for documentation? For Example:
  - Government issued photo I.D.
  - Pay stub, etc.
- Special Certifications (Ex: Realtor ®)
- General Company Description
- Special Requirements

(a few short sentences - no novels please)

Special Needs Populations: (private)

Help Your Community - Your Rentals Can Make a Difference

Selecting box(es) below will connect you with local agencies that serve individuals and families who may be facing housing barriers. This information is NOT publicly displayed and will only be available to authorized case workers with special search access.

Although the Fair Housing Act applies to ALL prospective tenants, selecting these categories may help you lease units faster and offer rewarding opportunities to work with area programs and tenants.

- Blind or Visually Impaired
- Deaf or Hard of Hearing
- Domestic Violence
- Drug and/or Alcohol Recovery
- Ex-Offenders
- Frail and Elderly
- HIV/AIDS
- Homeless
- Homeowners Impacted By Foreclosure
- Mental Health Consumers
- Natural Disaster Victims
- Persons with Developmental Disabilities
- Persons with Physical Disabilities
- Previous Evictions
- Refugees
- Shelter Plus Care [?]
- Sponsored Tenants [?]
- Students
- Transitional Age Youth [?]

The below populations may search on their own and see your listings publicly

- Veterans

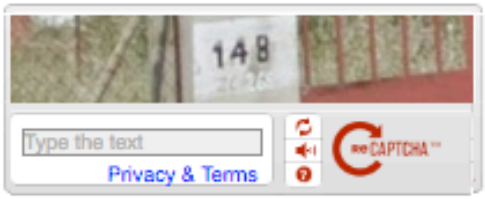
- All of the Above

New Account Password: (private)

New Password

Confirm New Password

* Please Type In Word(s):



home | search rentals | list rentals | what can I afford | resources | how to use the site | about us | contact us

Login Select Language

Resources

Show: All Resources | Disability Resources | Senior Resources

Idaho - Statewide

- 2-1-1 Idaho CareLine (Information and Referral - Dial 2-1-1)
- Treasure Valley Community Resource Center, Inc.
- Community Action Partners (CAP)
- United Way Idaho Chapters
- Treasure Valley United Way
- State of Idaho Homepage
- Idaho State Telephone Directory
- Idaho Educational Agencies
- Idaho Job Listings and Searches
- Idaho Department of Labor
- Idaho Department of Commerce
- Idaho Health and Family - Disability
- Idaho Department of Health and Welfare - Health Services
- Idaho Commission on Human Rights
- Idaho Consumer Protection
- Idaho Attorney General
- Idaho Department of Finance
- Idaho Weather
- Idaho Resources in Spanish
- Idaho Department of Environmental Quality
- Idaho Department of Environmental Safety
- Idaho Division of Building Safety
- State Independent Living Center (SILC)

- Idaho Department of Environmental Quality
- Idaho Department of Environmental Safety
- Idaho Division of Building Safety
- State Independent Living Center (SILC)
- Neighborhood Housing Services
- Idaho Legal Aid Services
- U.S. Department of Housing and Urban Development (HUD)
- U.S. Department of Agriculture - Rural Development (USDA)

Health Information

top

- 2-1-1 Idaho CareLine (Information and Referral - Dial 2-1-1) E-Library Health Information
- Division of Health
- Idaho Department of Health and Welfare - Home Page
- Idaho Department of Health and Welfare - Mental Health
- Idaho Department of Health and Welfare - Substance Abuse Services

Children and Families

top

- Idaho Department of Health and Welfare - Families
- Idaho Department of Health and Welfare: Idaho Child
- Idaho Department of Health and Welfare - Child Support Services
- No Child Left Behind

Disability Resources

top

- 2-1-1 Idaho CareLine (Information and Referral - Dial 2-1-1) E-Library Disabilities and Seniors
- Disability Resources (HUD)
- Idaho State Independent Living Council

Resources for Seniors

top

- Idaho Commission on Aging
- Idaho Department of Health and Welfare - Medicaid
- AARP
- SkilledNursingFacilities.org

Energy/Utility Assistance

top

- Low-Income Home Energy Assistance Program (LIHEAP)
- HUD - Energy Assistance
- Eastern Idaho Community Action Partnership - Energy Assistance

Fair Housing

top

- IHFA - Fair Housing
- Intermountain Fair Housing Council
- Fair Housing (HUD)

Fair Housing

top

- IHFA - Fair Housing
- Intermountain Fair Housing Council
- Fair Housing (HUD)
- HUD - Fair Housing Accessibility First
- Idaho Commission on Human Rights
- Idaho Fair Housing Forum
- Idaho Legal Aid Services, Inc.
- Idaho State Independent Living Council
- Neighborhood Housing Services, Inc.

Housing Resources

top

- Boise City/Ada County Housing Authority
- City of Boise Affordable Rental Program
- IHFA - Housing Counseling
- Intermountain Fair Housing Council
- Neighborhood Housing Services, Inc.
- IHFA - Housing Information Referral Center (HIRC)

Landlord and Tenant Rights and Responsibilities

top

- Tenant Rights, Laws and Protections
- Landlord and Tenant Guidelines - Office of the Attorney General [PDF]

Legal Services

top

- Idaho Legal Aid Services, Inc.
- Idaho Landlord/Tenant Law

Move-In Services

top

- Establishing Services: Utilities, Newspapers, Change of Address
- Movers Directory

Education and Employment

top

- Idaho Department of Labor
- U.S. Equal Employment Opportunity Commission

Homeownership

top

- IHFA - Homebuyer Education Classes
- IHFA - Home Loans
- Idaho Partners for Homebuyer Education Inc. (IPHBE) and IHFA - Housing Counseling
- Neighborhood Housing Services, Inc.

Homeownership

top

- IHFA - Homebuyer Education Classes
- IHFA - Home Loans
- Idaho Partners for Homebuyer Education Inc. (IPHBE) and IHFA - Housing Counseling
- Neighborhood Housing Services, Inc.

Idaho - Cities and Towns

top

- Idaho Maps
- Idaho Counties
- Idaho Cities

Tourism and Transportation

top

- Visiting Idaho
- Idaho Road Reports

Show: All Resources | Disability Resources | Senior Resources

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disclaimer | privacy | terms

Idaho Housing and Finance Association

Toll-Free: 1.877.428.8844 - Toll-Free Fax: 1.866.265.7811 - TDD/TTY: 7-1-1 [Relay Service]

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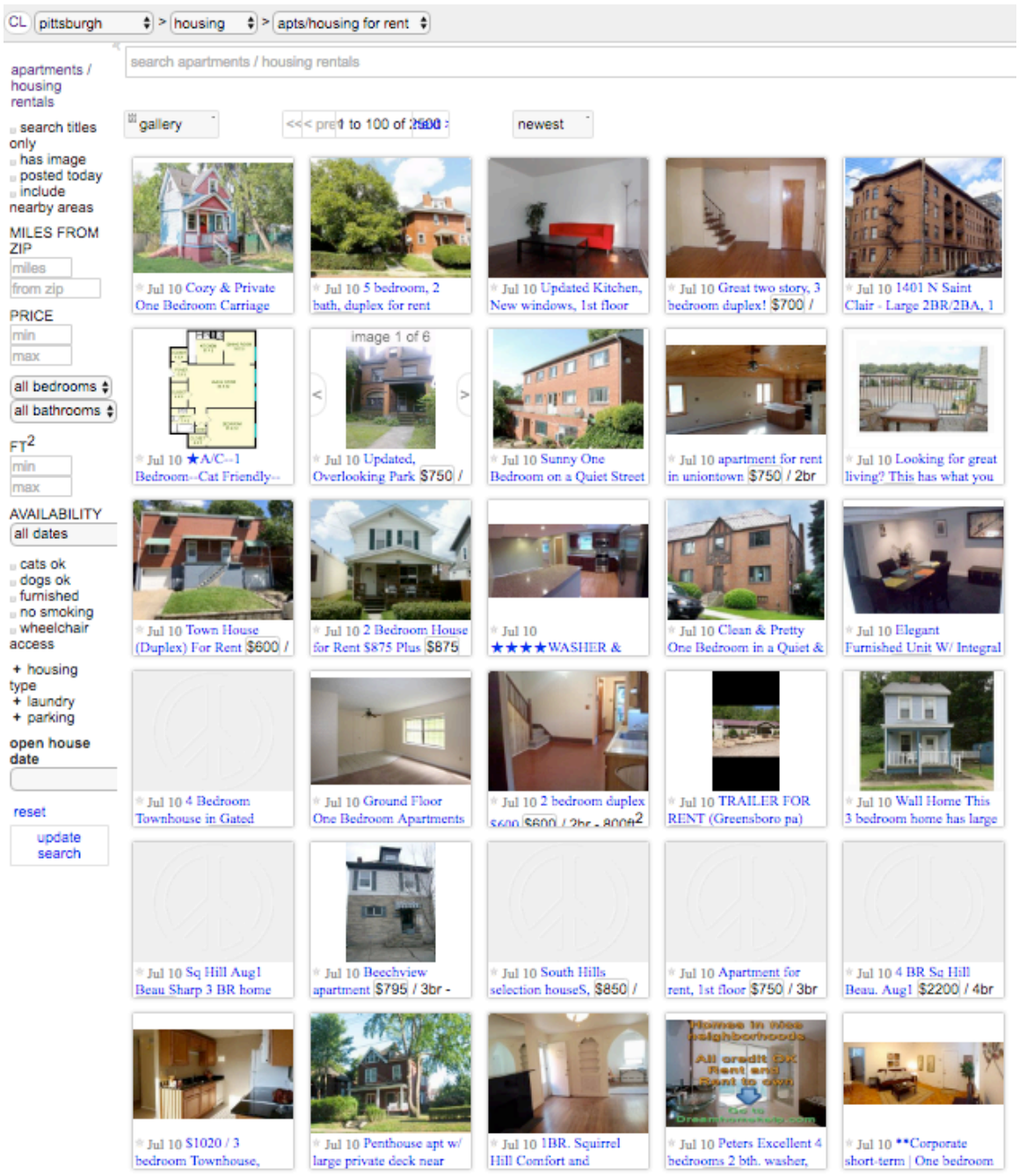
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apartments / housing rentals
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has image
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include nearby areas
MILES FROM ZIP
miles
from zip
PRICE
min
max
all bedrooms
all bathrooms
FT2
min
max
AVAILABILITY
all dates
cats ok
dogs ok
furnished
no smoking
wheelchair access
+ housing type
+ laundry
+ parking
open house date
reset
update search
gallery
<<< prev 1 to 100 of 2500 next >>>
newest
Jul 10 Cozy & Private One Bedroom Carriage
Jul 10 5 bedroom, 2 bath, duplex for rent
Jul 10 Updated Kitchen, New windows, 1st floor
Jul 10 Great two story, 3 bedroom duplex! $700 /
Jul 10 1401 N Saint Clair - Large 2BR/2BA, 1
Jul 10 ★A/C--1 Bedroom--Cat Friendly--
image 1 of 6
Jul 10 Updated, Overlooking Park $750 /
Jul 10 Sunny One Bedroom on a Quiet Street
Jul 10 apartment for rent in uniontown $750 / 2br
Jul 10 Looking for great living? This has what you
Jul 10 Town House (Duplex) For Rent $600 /
Jul 10 2 Bedroom House for Rent $875 Plus $875
Jul 10 ★★★★WASHER &
Jul 10 Clean & Pretty One Bedroom in a Quiet &
Jul 10 Elegant Furnished Unit W/ Integral
Jul 10 4 Bedroom Townhouse in Gated
Jul 10 Ground Floor One Bedroom Apartments
Jul 10 2 bedroom duplex
Jul 10 TRAILER FOR RENT (Greensboro pa)
Jul 10 Wall Home This 3 bedroom home has large
Jul 10 Sq Hill Aug1 Beau Sharp 3 BR home
Jul 10 Beechview apartment $795 / 3br -
Jul 10 South Hills selection houseS, $850 /
Jul 10 Apartment for rent, 1st floor $750 / 3br
Jul 10 4 BR Sq Hill Beau. Aug1 $2200 / 4br
Jul 10 $1020 / 3 bedroom Townhouse,
Jul 10 Penthouse apt w/ large private deck near
Jul 10 1BR. Squirrel Hill Comfort and
Jul 10 Peters Excellent 4 bedrooms 2 bth. washer,
Jul 10 **Corporate short-term | One bedroom

reply prohibited [?] Posted: 28 days ago print

◄ prev ▲ next ►

☆ $876 / 1br - 650ft² - Large Condo Style One Bedroom in a Fun Building - August 1st! (Regent Square)

image 1 of 11

510 mifflin avenue
(google map)

1BR / 1Ba | 650ft² | available aug 01

cats are OK - purrr
apartment
laundry on site
street parking

Save $$$ on wage taxes by living here! Did you know that wage taxes are only 1% in the borough of Wilkinsburg vs 3% that you pay living in Pittsburgh? That may not sound like a big difference but consider this. If your salary is $50,000 you would pay only $500 living in Wilkinsburg, but $1,500 living in Pittsburgh. That's saving $1,000/year just by living here!

Located in a large condo style building, the unit boasts one bedroom, eat-in kitchen, large living room, a large, covered balcony. Thoughtful touches like faux fire places, hardwood floors, and extra closet space make this place feel like home. There's also on-site laundry, and it's cat-friendly! You'll love relaxing on your own private, covered balcony.

Just a 15 minute drive to Oakland and within walking distance to a number of bus lines, travel becomes simple while living on this quiet, comfortable street. Be sure to give us a call to view this charming residence! Not quite what you're looking for? That's okay, check out our website for our other listings!

- do NOT contact me with unsolicited services or offers

post id: 5631772492 posted: 2016-06-12 9:59am updated: 2016-07-10 11:24am email to friend best of [?]

Please flag discriminatory housing ads

LowIncomeHousing.us

HOME Low Income Housing | **ADD LISTING** Suggest A New Listing | **ABOUT** Learn More

Pittsburgh, PA Low Income Housing
Home »Pennsylvania Low Income Housing » Pittsburgh Low In Housing

Enter Zip C

Pittsburgh, PA Low Income Housing

Find low income apartments in Pittsburgh, Pennsylvania along with non profit organizations that help with low income housing needs.

We have listed the low income / affordable apartments in Pittsburgh, PA. Properties include HUD low income housing, public housing offered by housing authorities along with nonprofit organizations that help with low income housing needs.

Help Us Help You

Tell us what type of assistance you are looking for.

- Help For Children and Single Mothers
- Low Income Housing
- Unemployment Benefits
- Food Stamps Assistance
- Medical Assistance
- Dental Assistance
- Drug and Alcohol Rehab

Email Get Help

For the most part, HUD listings are income based apartment rentals.You cannot earn more than the income limit on these properties.We list all information on our details pages along with information whether they are family apartments, disabled or senior apartments.We searched for low income apartments in Pittsburgh, PA and currently do not have any listings.Please click back on your browswer to complete another search for apartments.

Popular | Recent

- Housing Assistan For Families
- Tips For Building Your Credit
- Low Income Housing Grants

Latest News

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Rent Assistance

Allegheny County Department of Economic Development - Allegheny County

Rent Assistance in Pittsburgh

Allegheny Coun Low Income Ho

Nearby Cities

- Clairton Apartments
- Duquesne Apartments
- McKeesport Apartments
- Pittsburgh Apartments
- Verona Apartments
- Monroeville Apartments
- Springdale Apartments
- Sewickley Apartments
- Presto Apartments
- Pitcairn Apartments
- Oakmont Apartments
- North Versailles Apartments
- McKees Rocks Apartments
- South Park Apartments
- Ingomar Apartments
- Imperial Apartments

Active Listings In Pittsburgh, PA

1 of 112 Allegheny Council To Improve Our Neighborhoods-Housing Incorporated
803 E Pittsburgh Pl
Pittsburgh, PA - 15112
(412) 829-3910

Description
Allegheny Council To Improve Our Neighborhoods - Housing (ACTION-Housing) empowers people to build more secure and self-sufficient lives through the provision of decent, affordable housing. ACTION-Housing has developed or assisted in the development of housing, both single family and multifamily, toclick here to view full description

2 of 112 YWCA Of Pittsburgh
305 Wood St
Pittsburgh, PA - 15222
(412) 391-5100

Description
YWCA Greater Pittsburgh offers supportive and affordable housing programs for homeless low-income women and their children. The YW also offers affordable housing options for low-income families who meet certain income criteria. The objective of the YW's Housing Program is to help individuals and tclick here to view full description

3 of 112 Action-housing Incorporated
611 William Penn Place
Pittsburgh, PA - 15219
(412) 281-2102

3 of 112 Action-housing Incorporated
611 William Penn Place
Pittsburgh, PA - 15219
(412) 281-2102

Description
To inquire about housing or one of their properties, please contact Supportive Housing Management Services at shms@actionhousing.org or call (412) 829-3910click here t view full description

4 of 112 Allegheny County Housing Authority
625 Stanwix Street 12th Floor
Pittsburgh, PA - 15222
(412) 355-8940

Description
Allegheny County Housing Authority provides housing assistance to low income residents through the management of programs suc as Low Rent Public Housing and the Housing Choice Voucher Program - Section 8. These programs are income based and the eligibility guidelines are set by HUD. There may beclick here to vie full description

5 of 112 Pennsylvania Affordabl Housing Corporation
600 Grant Street
Pittsburgh, PA - 15219
(724) 768-7734

Description
The Pennsylvania Affordable Housing Corporation (PAHC) i a PA 501(c)3 non-profit corporation formed for the purpose of promoting the development and preservatio of decent, safe and affordable housing and economic development. PAHC provides affordable housing and development consulting services to click here to view full description

6 of 112 Rebuilding Together Pittsburgh
631 Iron City Drive
Pittsburgh, PA - 15205
(412) 922-0953

Description
Thousands of homeowners in distressed neighborhoods lac the resources to maintain thei homes. When a homeowner lacks the financial resources t maintain their home, unhealth and dangerous situations increase. That is why Rebuilding Together Pittsburg provides low-income homeowners with critical click here to view full description

7 of 112 Saint Mary Mercy Manc for Seniors
330 46th St
Pittsburgh, PA - 15201
(412) 682-2888

Description
Saint Mary Mercy Manor offer low income housing to Senior The rent is subsidized by the government for those who qualify. Contact Saint Mary Mercy Manor for complete details on eligibility requirements, availability of rentals, and their application procedures for affordable housing for Seniclick here to view full description

9 of 112 **Nazareth Housing Services**
301 Nazareth Way
Pittsburgh, PA - 15229
(412) 931-6996

Description
Nazareth Housing Services helps lower income people have comfortable, safe and healthy housing. Many elderly or disabled homeowners wish to continue living in their own homes but lack sufficient funds for critical home maintenance, repairs, or modifications. They visit homeowners in their homes to hclick here to view full description

10 of 112 **Pittsburgh Housing Authority**
200 Ross Street
Pittsburgh, PA - 15219
(412) 456-5012

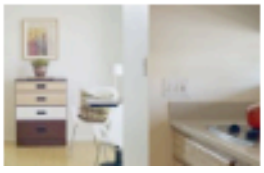
Description
Pittsburgh Housing Authority provides housing assistance to low income residents through the management of programs such as Low Rent Public Housing and the Housing Choice Voucher Program - Section 8. These programs are income based and the eligibility guidelines are set by HUD. There may be waiticlick here to view full description

11 of 112 **Dorothy Day Apartments Inc**
1550 Lincoln Ave
Pittsburgh, PA - 15206
(412) 471-9770

Description
Dorothy Day Apartments provides safe & affordable housing and on-site daycare & counseling for low-income single-parent families who are committed to obtaining financial independence by pursuing specific occupational goals. Each of the 16 rental units in this project is subsidized under the click here to view full description

12 of 112 **Benet Woods Housing Corp**
4453 - 4503 Rodenbaugh Road
Pittsburgh, PA - 15214
(412) 366-9801

Description
Benet Woods Housing Corporations Mission is to extend HEARTH's continuum of care, by empowering working individuals and families of modest incomes to become engaged and invested in a local community through the development of permanent affordable rental housing. If you are in need of affordable click here to view full description



13 of 112 **Warren Plaza for the Disabled**
2541 Centre Avenue
Pittsburgh, PA - 15203
(412) 481-9005

Description
Warren Plaza provides

these lists can take years until you can be called for openings. The key is to try to get on as many waiting lists as possible.

Call The Apartments Directly

We provide phone numbers and websites. Call the apartments directly if they have openings or open waiting lists.

Apartment Rates

We provide current apartment rates on many listing pages. Most HUD listings do not have published rates. They are based on 30% of the renters adjustable gross income. You will need to contact the apartments to determine if you qualify for income based rent.

13 of 112 **Warren Plaza for the Disabled**
2541 Centre Avenue
Pittsburgh, PA - 15203
(412) 481-9005

Description
Warren Plaza provides affordable housing for people with a physical disability, Section 811. The rent is subsidized by for those who qualify. Warren Plaza is a 15-unit residential home.Contact Warren Plaza for current details on eligibility requirements, availability and their application prclick here to view full description

14 of 112 **Towne North Towers Senior Apartments**
99 Corbett Ct
Pittsburgh, PA - 15237
(412) 367-9494

Description
Towne North Towers provides affordable housing for Seniors. The rent is subsidized by for those who qualify. The complex features one bedroom apartments.Contact Towne North Towers for complete details on eligibility requirements, availability of rentals, and their application procedureclick here to view full description

15 of 112 **Twin Towers Senior Apartments**
314 Washington Rd
Pittsburgh, PA - 15216
(412) 341-3622

Description
Twin Towers provides affordable housing for Seniors 62 years and over. The complex is an 11-story building with 115 one-bedroom apartments, 11 of which are accessible units. Call (412) 341-3622 for more information.Dwelling Unit Amenities:Range, refrigerator and garbage disposal includedUtilclick here to view full description

16 of 112 **Upper Rooms Senior Apartments**
2334 Perrysville Ave
Pittsburgh, PA - 15214
(412) 321-4139

Description
Upper Rooms provides affordable housing for Seniors. The rent is subsidized by for those who qualify. The complex features one bedroom apartments. Upper Rooms is a smoke free environment with 24 hour apartment appliance maintenance, off street parking, and controlled entry door system. Eacclick here to view full description

17 of 112 **West Park Court Senior Apartments**
710 W. North Ave
Pittsburgh, PA - 15212
(412) 231-2636

Description
West Park Court provides low income housing for Seniors. West Park Court is a project-based Section 8 housing designated for elderly - 62 years or older. The complex consists of 110 units - one and two-bedroom apartments. Call (412) 231-2636 for complete details.Unit Amenities incclick here to view full description

IV. General Recommendations

IV. General Site Design Recommendations

Based on interviews, a review of comparable sites and analysis, the following recommendations are suggested. These suggestions augment the report that was submitted by Brenden Devilly, last year, whose suggestions were consistent with out findings. Rather than repeat these findings, we have augmented this study to include a number of additional issues.

A. User Segmentation

1. User Profiles

There are four user audiences that are intended to use the site, including prospective and future tenants, prospective and current landlords, prospective and current vendors and staff, each of whom have different needs, motivations, experience/learning curves and demographic profiles and who will follow very different site 'paths.' For each segment, it is important to both maintain consistency in the site design and interface, but provide an experience appropriate to each audience. Below is an overview of each audience and issues that need to be addressed:

User	Key Needs/Probs	Key Solutions	Functional Issues	Other
Prospective Tenant	Eligibility Application/Log-in info Finding Properties Contacting Landlords	Simple Language Clear forms/minimal Rent info, photos, locatn Simple contact info	CTA: Apply Here Simple Design Form Ext/Inter photos, rent Standardized contct form	Applicant/Tenant Portal Interior/Exterior Photos Step-by-step App proces Chat Box
Current Tenant	Paying Rent Problems with LL or ? Relocation	Online payment Contact/Hotline Forms and Contact info	Payment information Hotline/Simple Contact Clear forms	Current Tenant Portal Payment function Hotline Form Design
Prospective Landlord	Clear Benefit Propositn Application/Registration Property Posting Logistics of Rental	Benefits Showcased 4 Step Applica Process Clear photo/desrp app 3-4 step process shown	Clear Benefit Propositn Defined graphic Easy app for photos, etc Simplified approval	Prospective LLPortal Graphic 4 step process Sample pages
Current Landlord	Posting/changing rentals Relocation info Logistics	Simple app for entry Easy removl when leasd Notification on relocs	Seamless CMS function	LL Social Media Group
Prospective Vendor	Clear Benefit Propositn Application/Registration Clarifying type of RFP? Clear Descrip of Project	Benefits Showcased 4 Step Applica Process Clear parameter descrip Reg by person and firm	Clear Benefit Propositn Defined graphic Easy app Easy to change contact	Prospectv Vendor Portal Graphic 4 step process Sample pages
Current Vendor	Being notified of project Correct RFP category Ease of Bidding	Streamlined data base Profile of Vendor	Easy to use forms Simple language Get company info	CTA
Staff	Contact w audiences Simple CMS for changes	Chat box Simple to use CMS	Available personnel Staff ease with CMS	Pop-up chat box

2. Paths: Defining The User 's Journey

The central premise of a user-friendly site is the "User Path." Each user is destined to follow a different "path," defined by the first actions the user makes and driven by their profile and need. It is the job of the site to make that path clear and seamless. Without markers, the user must search for, rather than follow their path, creating frustration and anxiety, where our goal is to provide satisfaction and resolution. Since the site is based on a tree diagram, it is constructed backwards, from the branches (the secondary pages) to the trunk (home page), the starting point for all journeys.

The chart above defines the destinations or objectives of a user's journey, which all begin at the home page, which needs to provide clear markers or 'signs' to direct the user on their proper path. Like any journey, these markers are characterized in several ways:

- **Markers,** which delineate the user's current location at every step. These are the portal names, page titles and graphics which define the page they are currently viewing.

- **Directional Cues**, which provide 'direction' to the next step of the path toward their destination. These include markers and menus of various forms include static navigation menus that appear on every page, "quick links," which generally change to adapt to the current page and destinations and boxes or 'portals' which signal a particular destination rather than menu.

- **"Calls to Action,"** which direct a user to a particular functional destination such as registration, or location of a rental property. Calls to Action (CTAs) are characterized as a action, expressed through a verb such as "Register" or "Find a Home."

B. Dimensions of User Experience and Interaction

1. Making Actions Happen

The fundamental goal of the site is to *facilitate action* toward some expected outcome. For tenants, this action might be finding a home. For a landlord, it might be becoming an HACP landlord, listing a property or becoming involved with a new program. For a vendor, it might be learning how to work with HACP or submitting a proposal. All paths lead to actions and therefore, site content needs to be informative or directive as it is important to leading users to the desired action. User inter*act*ion is the mechanism by which users move from learning to acting on their information.

2. User Interaction: Home Page
Since the home page is their starting point, it is there that markers, cues and CTA's are most important. Apart from these directional cues, it's also important to give the user a sense of their place to provide an overview of the site. To accomplish this, it's important to incorporate several elements in the home page, which can be echoed on the secondary pages:

- **Vertical Scrolling,** which allows users to 'scan' down the page to get sense of the site's entirety. This vertical scroll should be 2-4 times the width of the page at the 'fold,' the bottom of the opening screen, and should progress from general to specific information. The key markers to direct the user to their path should be on the opening or topmost screen and include the portals which direct them to the area of site most relevant to their need.

- **Portals** are boxes that define categories of users or functionality. In the case of the HACP, these portals should include at least *Find a Home* and *Landlords*. On the current site, access to these paths requires accessing the dropdown "Quick Links" menu. If a "QuickLinks" is used, it should show a number of items without having to resort to a dropdown. But far better, is the use of portals where the path is clear and one click will suffice. Examples of portals are shown below.

- **Images,** either photographs (preferred) or graphic symbols which add meaning to the portal or otherwise provide context to the page content.

3. User Interaction: Secondary Pages
Secondary pages are on the path of a user's journey and become more specific to their objective or needed functionality and closer to an *action*. The shorter the path to their destination, the better the user experience. Second level pages provide greater specificity, but can include all the elements previously mentioned including markers, cues and CTA's, as well as vertical scrolling, portals and images.

They key difference between the home page and the secondary pages is the specificity of the information, actions and the strategy for effecting action. For tenants looking for a home, the critical elements in deciding to pursue a housing option include the rent, location, specifications and condition. To elicit action, those elements must be clearly understood, so that listings should include them, especially a photograph. One of the important changes in the site needs to be the *addition of photography* to the listings, much like those listings in for-profit real estate companies and Angies List.

4. Elements of User Interaction: Video
One of the easiest ways to get users to favorable interact with the site is through video. It requires no clicking and can inform, create connection and demonstrate processes. In addition, it's a superb method for showcasing testimonials, where short segments include representatives of the segment profile relating their own positive experience. This is especially important for landlords, because one of the easiest ways to create credibility and reduce the resistance to involvement with public housing the confirmation of other landlords of the benefits of working with HACP.

In addition, micro videos (short but connected video segments) can be used to instruct prospective tenants and landlords to navigate forms, demonstrate processes and showcase testimonials.

C. Design Elements
The design elements create a consistent "look and feel" of the site that fosters better attention to the destination and ultimate action and provides a sense of confidence in the relationship between the user and HACP. This might be the most apparent drawback of the current site and the easiest to remedy. There are a variety of well designed themes available on WordPress, Joomla, Drupal with integrated CMS that already incorporate excellent design principles. When choosing a platform and theme, the key design elements that should be incorporated in the new website include:

1. A Grid System
There is currently no consistent grid to the site, which creates both a sense of inconsistency and user distraction. All of the top comparable sites (NYC, Chicago, etc.) incorporate consistent grid architecture that guides the placement of content, color scheme, font usage and image size and proportion. A 4-column grid for desktop usage (2-column for phone) is suggested in the wireframe below, providing a flexible but consistent organization for all content.

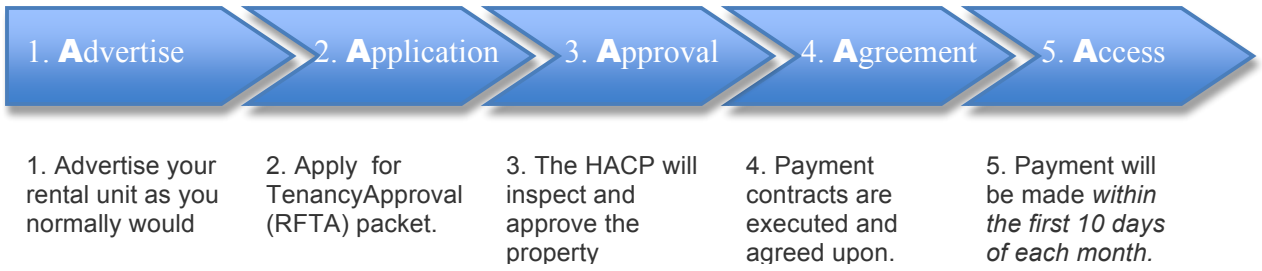
2. Color Palette
A color palette is the predetermination of the hues and shades of color used for various sections and elements of the site. Color can be used to differentiate user groups, functional sections and add consistency to the site from page to page.

3. Photographs
Photographs and diagrams serve an important purpose in conveying information and meaning toward action. The principal forms of images include:

- **Contextual Images** which appear at the top of the site in the form of 'sliders,' a series of photos representing each audience, that provide a context for the site and an aspirational position for HACP. These images should either suggest a story (a family is proud to moving into a beautiful residence) or provide a direct or metaphoric message (signing a lease) favorably projecting the user into an action.

- **Informative Images,** which convey important information necessary for taking action, which certainly includes images of the exterior and interior of a residence. Other forms of informative images are records of events, head shots of key personnel, etc. But the most critical use of photography is the representation of properties. There does not seem to be a photo download function on the landlord listing form. This is one of the most important functionalities to be valuable to both landlords and prospective residents. The better the properties are represented, the more likely they will be found and rented and the greater value HACP will provide to both tenants and landlords.

4. Diagrams
An important aspect of getting users to take action is being clear about what actions they need to take. For example, the current site describes a process for landlords to use the voucher program, defined in a 5-Step process. Alternative way of describing this service is in the form of a linked process chart that clearly shows the 5 stages and allows the user to click on any one of them to access more information. In addition, this process might be branded. For example, the "Leasing Your Property to a Voucher Holder" might be called the "5A" process for Voucher Leasing, as follows:



5. Fonts
There are a variety of font styles currently used on the HACP site and a good deal of inconsistency in the use of italic, bold, serif and sans serif. Using a single font in two weights will keep things simpler and more consistent. Limit color choices.

D. Functional Issues

There are a number of functional issues that need to be augmented including:

1. Responsive Design

Almost 50% of residents access the site through mobile devices and will be increasing over the next few years. Because of the text heavy content, and lack of boxed portals, navigating the current HACP site on phones requires considerable scrolling through the entire text of the site pages. Links are small and type is hard to read.

The mobile version of the site need to incorporate boxed portals and navigational buttons to a much greater degree to allow users to more easily access content.

In addition, the user tests showed that landlord video did not load properly for phone viewing.

2. Platform and CMS

To make it easier for staff to incorporate advanced functionality such as forms, videos and theme design, it would be advisable to look at some of the popular site design platforms such as WordPress, Joomla and Drupal. In particular, WordPress provides a large range of workable themes and plug-ins with functionality for forms, photo downloads and other features for staff and landlords to add content, video and photos.

E. Summary of Recommendations

A. User Segmentation

- **User Path.** Focus on the **User Path** based on need and destination
- **Portals.** Increased focus on **portals,** especially the landlord portal
- **Markers.** Provide greater attention to **markers** (portal names, page titles and graphic that define where a user is on the site), directional cues (providing 'direction' toward the destination…especially portals) and CTA's to prompt a destinational action.

B. User Experience and Interaction

- **Actions.** Focus on prompting action through CTA prompts using verbs such as Register Here, Find a Home, etc.
- **Vertical Scrolling.** Use vertical scrolling, exposing users to a broader range of site real estate without clicks.
- **Boxed Navigational Portals,** where portals offer choices for destinations by user segment such as New or Exisiting tenants (or landlords)
- **Photos** to accompany all listings.
- **Videos,** including instructional micro videos for demonstrating process and showcasing testimonials.

C. Design Elements

- **Platform.** Use a standard platform that has designed themes.
- **Grid.** Employ a grid to create page layout consistency
- **Color Palette.** Choose a set of color hues and shades as standards for all pages
- **Photographs.** Employ considerably more use of both contextual and informative photography at head of each page and especially for listings.
- **Diagrams.** Employ process diagrams to represent processes
- **Fonts.** Choose one font (Futura?) in two sizes and weights for all site content

D. Functional Issues

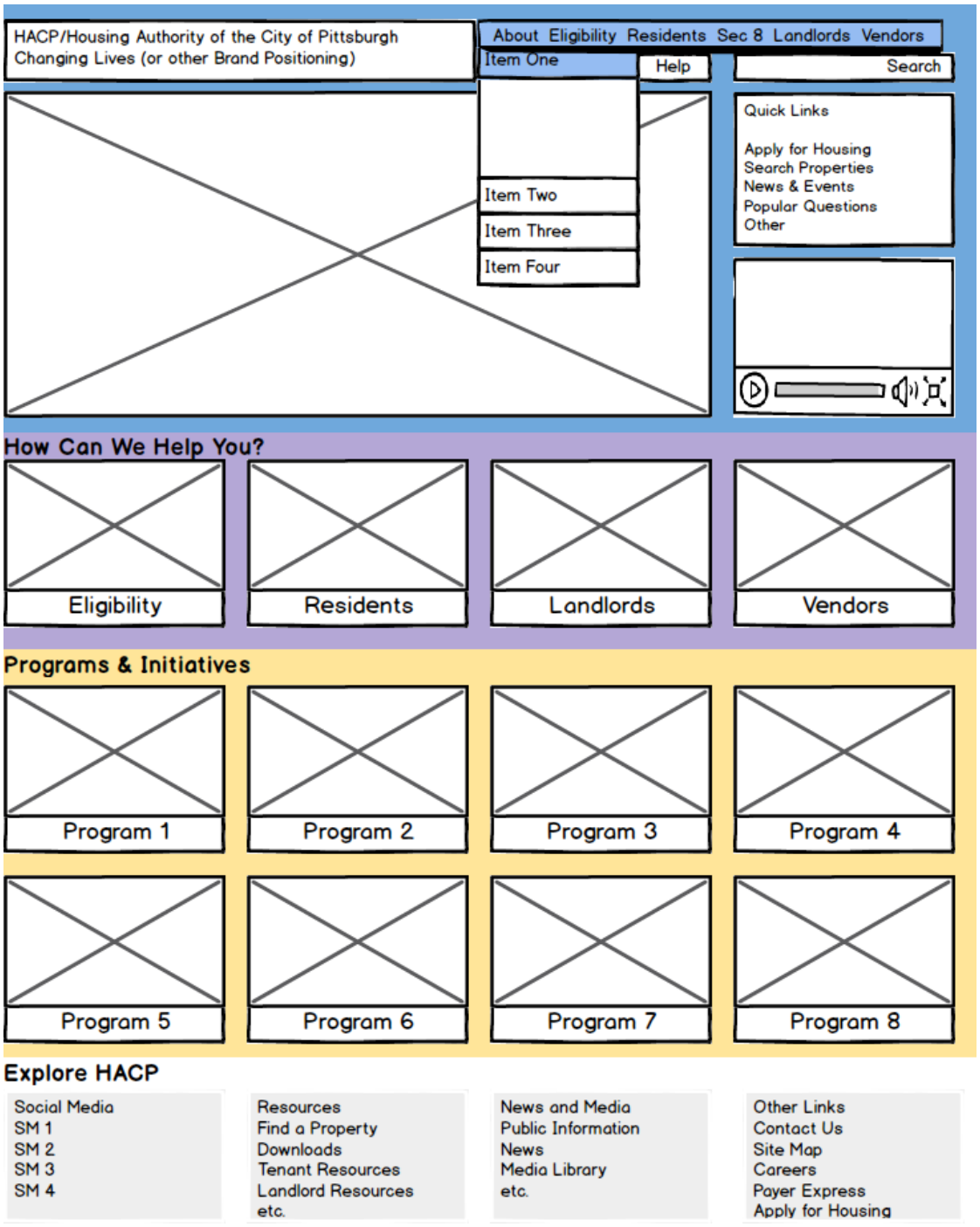
- **Responsive Design**. Incorporate boxes and vertical scrolling suitable for phones
- **Platform and CMS.** Employ a standard platform and plugins to provide well designed and seamless functionality.

V. Suggested Wireframes

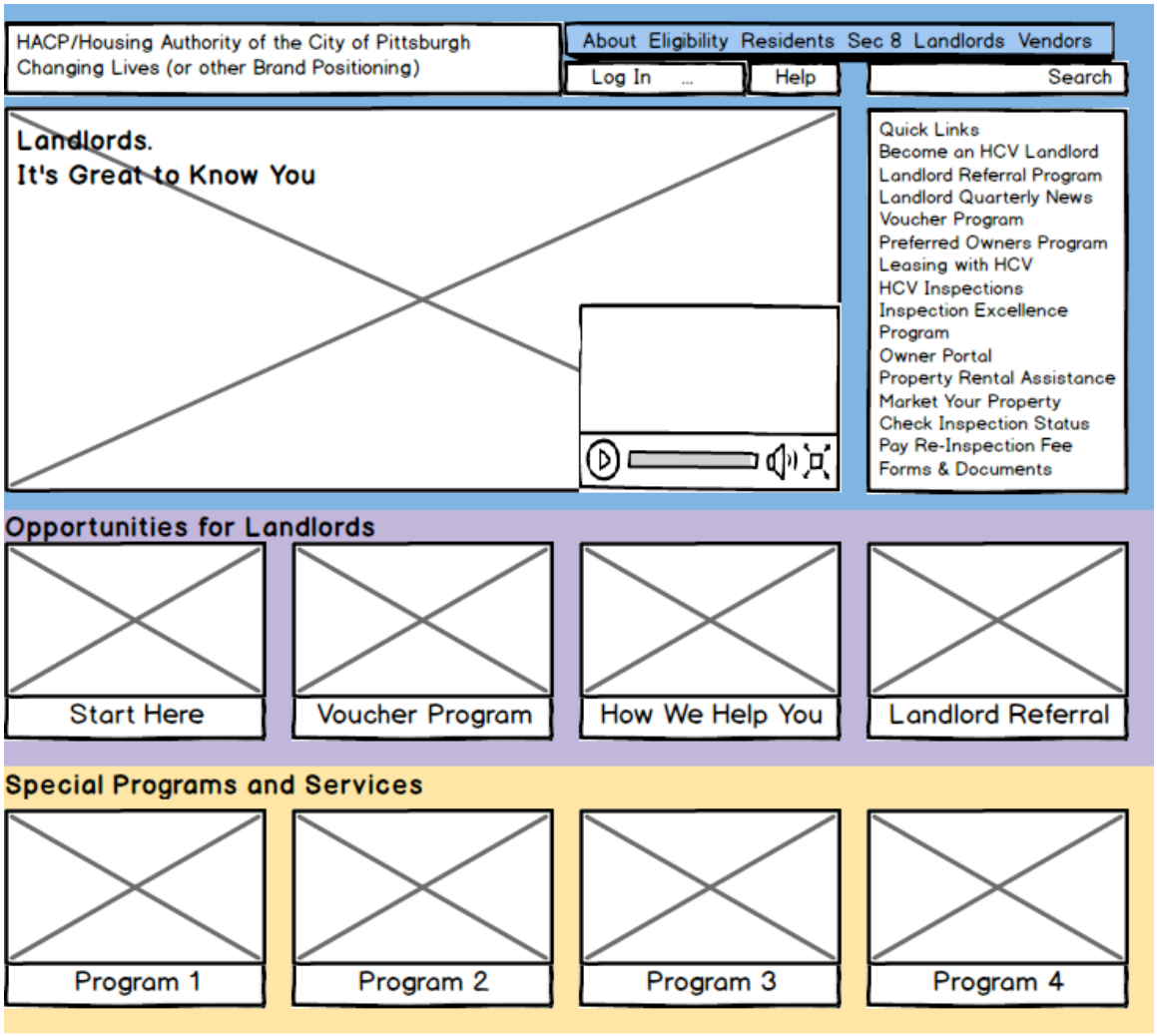
V. Suggested Wireframes

Based on the analysis of the HACP and comparable sites, the following wire frame configuration is suggested.

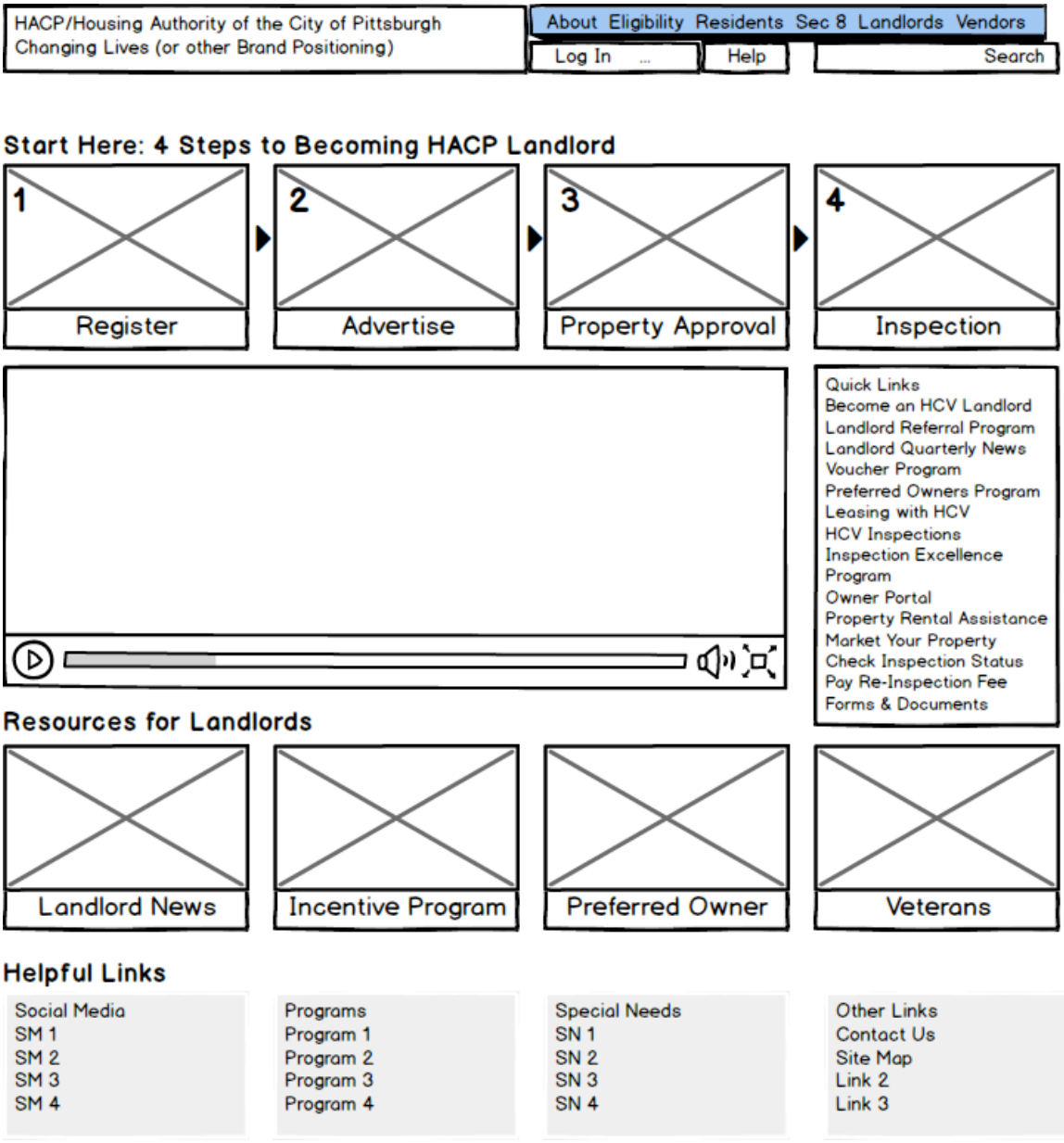
A. Home Page/Vertical Scrolling



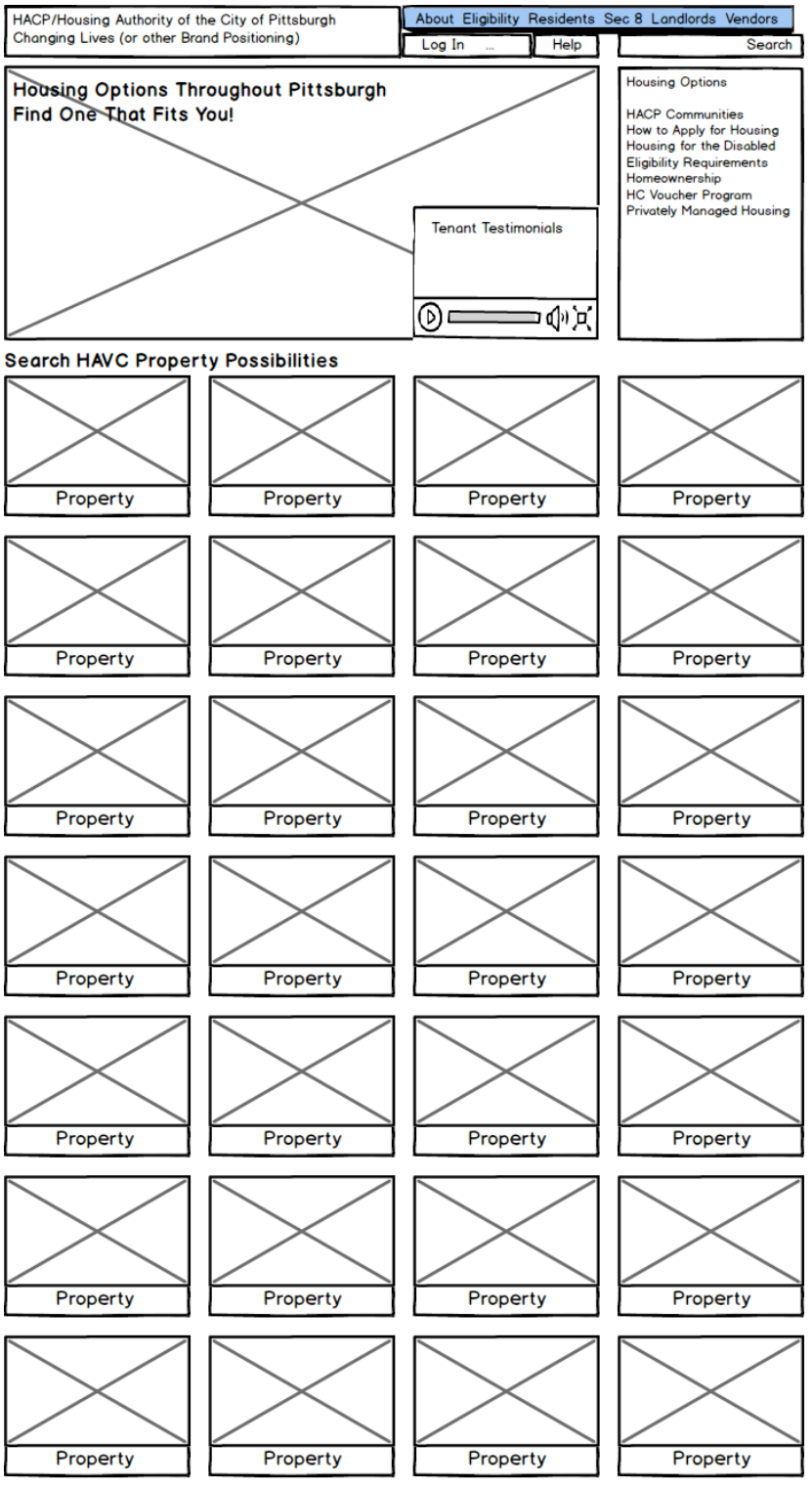
B. Secondary Page/Landlord Portal Home



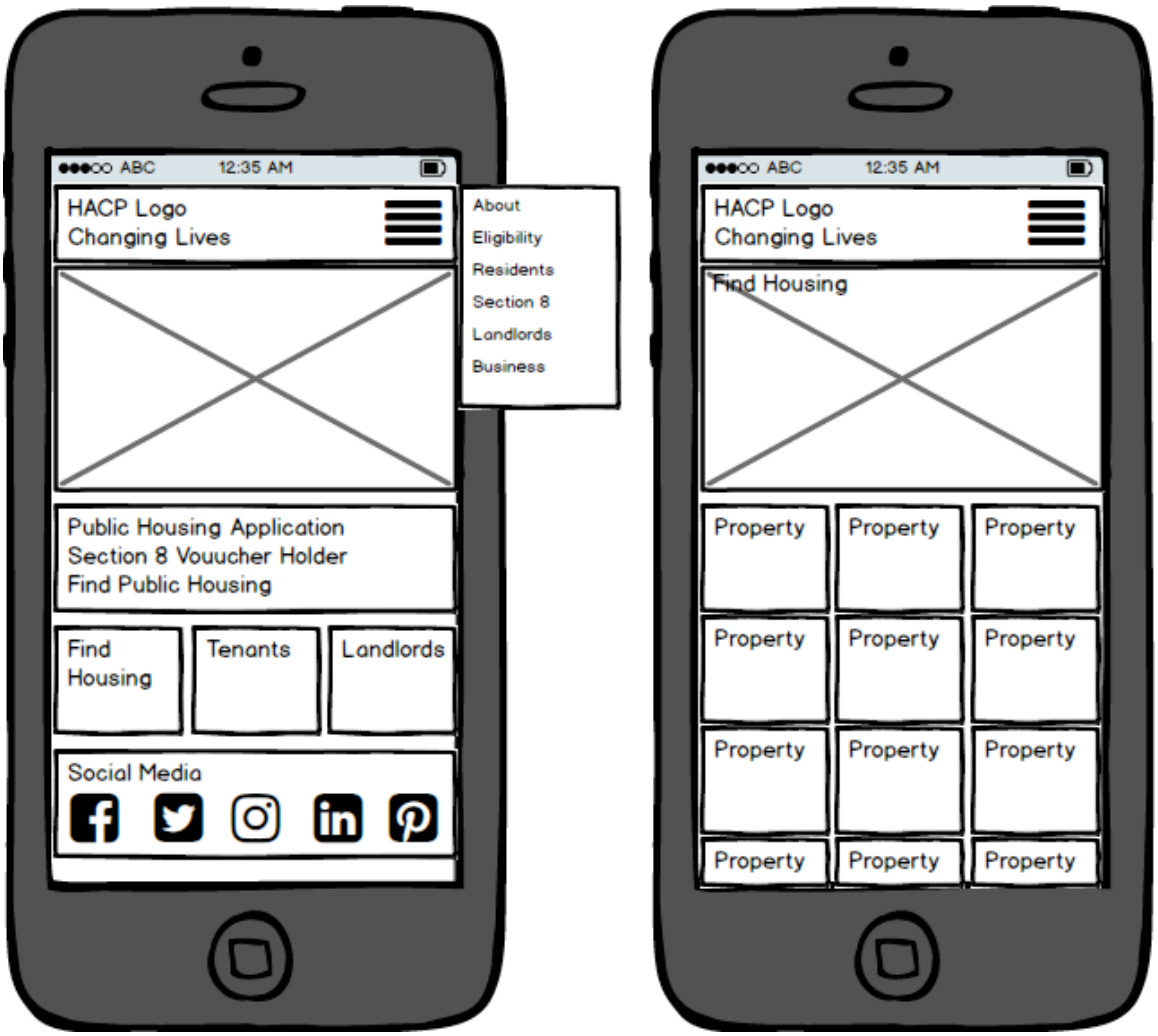
C. Secondary Page/Landlord Portal: Steps to Becoming an HACP Landlord



D. Secondary Page/Property Listings



E. Mobile Wireframes



VI. Key Issue Report

VI. Comprehensive Functional Analysis/Key Issue Report

Site quality report for http://www.hacp.org/ produced on June 28, 2016.

Category	Results	
Overall Quality		325 pages with quality issues
Errors		139 pages with broken links or other errors
Accessibility		319 pages with accessibility problems
Compatibility		323 pages with browser specific issues
Privacy		0 pages with compliance or legal issues
Search		306 pages with search engine issues
Standards		310 pages have W3C standards issues
Usability		314 pages with usability issues

Totals 1711 pages and images checked

A. Overall Quality

Quality issues, including broken links and server configuration problems.

Summary

Description and URL	Guideline and line number
This IMG links to a file with the wrong MIME type for an image. This can happen if you link an image to an HTML page, or the image is missing and an error page is returned instead. Image: http://static1.firemandev.info.s3.amazonaws.com/ file type is: application/xml. http://www.hacp.org/media/photos/general/mayor-pedutos-reading-at-glen-hazel	Server Configuration 758
This link is broken. The SRC or HREF is an empty string. HREF="" or SRC="" can cause unexpected effects such as traffic spikes or cookie corruption. Link: Click here for more information URL is empty. http://www.hacp.org/housing-options/hacp-communities	Broken Link 694
Link: URL is empty. http://www.hacp.org/housing-options/hacp-communities/addison-terrace	718
Link: URL is empty. http://www.hacp.org/housing-options/hacp-communities/allegheny-dwellings	718
Link: URL is empty. http://www.hacp.org/housing-options/hacp-communities/arlington-heights	718
Link: URL is empty. http://www.hacp.org/housing-options/hacp-communities/bedford-dwellings	718
Link: URL is empty. http://www.hacp.org/housing-options/hacp-communities/caliguiri-plaza	718
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Link: URL is empty. http://www.hacp.org/housing-options/hacp-communities/pressley-street	718
Link: URL is empty. http://www.hacp.org/news/hacp-commends-contracted-security-guards-for	712
Link: URL is empty. http://www.hacp.org/news/nvh-community-day-welcomes-marchpittsburgh	706
Link: URL is empty. http://www.hacp.org/resident-services/cac/	844
Link: URL is empty. http://www.hacp.org/resident-services/cac/graphic-design	752
Link: URL is empty. http://www.hacp.org/resident-services/cac/photography	752
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This link is broken. The SSL certificate on the target server has expired or is invalid. Check the certificate properties in a web browser. If the SSL certificate has expired then it should renewed. If the issuer is not recognized then a test certificate has been used, and it should be replaced by one from a certificate authority like Thawte or Verisign.	Broken Link
Broken link: Regional Housing Legal Services https://rhls.org/about/rhls-section3-business-certification-program http://www.hacp.org/business-opportunities/section-3-business-concerns-faq	757 783
Broken link: Apply for Section 3 Certification https://section3.rhls.org/become-certified http://www.hacp.org/business-opportunities/section-3-business-concerns-faq	783
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Broken link: Get Bus Times http://www.google.com/maps?ie=UTF8&f=d&dirflg=r&hl=en&saddr=&daddr=2136 Elmore Sq +15219&ttype=dep&date=06%2June27%2June16&time=10:50:31PM&z=16&start=0 400 Bad Request http://www.hacp.org/housing-options/hacp-communities/addison-terrace	764
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http://www.google.com/maps?ie=UTF8&f=d&hl=en&saddr=&daddr=533 Mt. Pleasant Rd, 400 Bad Request
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Picture Gallery/IMG_0151[1].JPG 505 HTTP Version not supported
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http://www.hacp.org/resident-services/my-community/northview-heights-high-rise
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http://www.google.com/maps?ie=UTF8&f=d&hl=en&saddr=&daddr=1014 Sheffield Street Pittsburgh, PA +15233&ttype=dep&date=06%2June27%2June16&time=10:51:14PM&z=16&start=0 400 Bad Request
http://www.hacp.org/resident-services/my-community/pennsylvania-bidwell
Broken link: Get Bus Times 739
http://www.google.com/maps?ie=UTF8&f=d&dirflg=r&hl=en&saddr=&daddr=1014 Sheffield Street Pittsburgh, PA +15233&ttype=dep&date=06%2June27%2June16&time=10:51:14PM&z=16&start=0 400 Bad Request
http://www.hacp.org/resident-services/my-community/pennsylvania-bidwell

Broken link: Google Maps Directions http://www.google.com/maps?ie=UTF8&f=d&hl=en&saddr=&daddr=601 Pressley Street +15212&ttype=dep&date=06%2June27%2June16&time=10:51:14PM&z=16&start=0 400 Bad Request http://www.hacp.org/resident-services/my-community/pressley-street	738
Broken link: Get Bus Times http://www.google.com/maps?ie=UTF8&f=d&dirflg=r&hl=en&saddr=&daddr=601 Pressley Street +15212&ttype=dep&date=06%2June27%2June16&time=10:51:14PM&z=16&start=0 400 Bad Request http://www.hacp.org/resident-services/my-community/pressley-street	739
Broken link: Google Chrome http://www.google.com/url?sa=t&source=web&cd=1&ved=0CDEQFjAA&url=http://www.google.com/chrome&rct=j&q=google chrome&ei=TJtWTqPjD6rv0gGw7OyhDA&usg=AFQjCNFEsCvJiEMoDoFOopOQA-qbxtqZTw&sig2=hbBpyASiIIEe4JoDnC5F2w&cad=rja 400 Bad Request http://www.hacp.org/site-requirements	747
This link is broken. The name of the target web server not found in DNS. This often occurs when the destination site is no longer operating, or www. has been omitted from the front of the domain name.	Broken Link
Broken link: www.scholarships.gmsp.org http://www.scholarships.gmsp.org/ http://www.hacp.org/resident-services/e3/resource-guide	762
This link is broken. The page could not be found on the target web server. Fixing this depends on how the link became broken: • The link has been mistyped and should be fixed • The destination page has moved and the link should be updated • The destination page no longer exists and the link should be removed • A file has been accidentally deleted and should be replaced	Broken Link
Broken link: HACP Section 3 Program Manual http://static1.firemandev.info.s3.amazonaws.com/galleries/general/Business-Opportunities/HACP_Section_3_Program_Manual_2009.pdf 404 Not Found http://www.hacp.org/business-opportunities	722 783
Broken link: www.alleghenycounty.us/mwdbe http://www.alleghenycounty.us/mwdbe/ 404 Resource not found http://www.hacp.org/business-opportunities/vendor/vendor-resources	760
Broken link: Housing Choice Voucher Manager http://www.hacp.org/careers/job-openings/housing-choice-voucher-manager 404 Not Found http://www.hacp.org/careers/job-openings	774
Broken link: http://www.hacp.org/images/900x90.gif 404 Not Found http://www.hacp.org/css/global.css	609
Broken link: http://www.hacp.org/css/images/triangle_bullet.jpg 404 Not Found http://www.hacp.org/css/global.css	1837
Broken link: http://www.hacp.org/images/900x90.gif 404 Not Found http://www.hacp.org/css/media.css	609
Broken link: http://www.hacp.org/css/images/triangle_bullet.jpg 404 Not Found http://www.hacp.org/css/media.css	1837
Broken link: http://www.hacp.org/javascripts/owl-carousel/assets/owl.video.play.png 404 Not Found http://www.hacp.org/javascripts/owl-carousel/assets/owl.carousel.css	177
Broken link: www.collegescholarships.org/athletic http://www.collegescholarships.org/athletic 404 Not Found http://www.hacp.org/resident-services/e3/resource-guide	758
Broken link: www.scholarshipamerica.com/burgerkingscholars http://www.scholarshipamerica.com/burgerkingscholars 404 Not Found http://www.hacp.org/resident-services/e3/resource-guide	760
Broken link: My Community http://www.hacp.org/resident-services/my-community 404 Not Found http://www.hacp.org/sitemap	794
This link is broken. The target anchor does not exist or is commented out. The anchor after the # symbol points to a non-existent NAME or ID on the target page. If the anchor link targets the same page nothing will happen when it's clicked. If the anchor link targets another page, then the top of the target page will be displayed instead of the intended location. In most cases the destination anchor has been removed accidentally and should be reinstated.	Broken Link
http://www.hacp.org/housing-options/hacp-communities/addison-terrace	771 772 773 774 775 ...
http://www.hacp.org/housing-options/hacp-communities/allegheny-dwellings	772 775
http://www.hacp.org/housing-options/hacp-communities/arlington-heights	769
http://www.hacp.org/housing-options/hacp-communities/bedford-dwellings	776 778
http://www.hacp.org/housing-options/hacp-communities/caliguiri-plaza	777 779 781
http://www.hacp.org/housing-options/hacp-communities/glen-hazel	785 786
http://www.hacp.org/housing-options/hacp-communities/glen-hazel-high-rise	782
http://www.hacp.org/housing-options/hacp-communities/gualtieri-manor	773 774
http://www.hacp.org/resident-services/my-community/addison-terrace	743 744 745

	746 747 ...
http://www.hacp.org/resident-services/my-community/allegheny-dwellings	743 746
http://www.hacp.org/resident-services/my-community/arlington-heights	744
http://www.hacp.org/resident-services/my-community/bedford-dwellings	743 745
http://www.hacp.org/resident-services/my-community/caliguiri-plaza	744 746 748
http://www.hacp.org/resident-services/my-community/glen-hazel	742 743
http://www.hacp.org/resident-services/my-community/glen-hazel-high-rise	743
http://www.hacp.org/resident-services/my-community/gualtieri-manor	744 745
This page contains some spelling errors.	
Click the word to add it to the dictionary. Click it again if you want to remove it.	
reposition	746
http://www.hacp.org/about/mission-and-core-values/message-from-our-director	
procurements	773
http://www.hacp.org/business-opportunities	
comparables rowhouse homeownership	760 765 767
http://www.hacp.org/business-opportunities/landlord-resources/hcv-news	
expirationdate	768
http://www.hacp.org/business-opportunities/landlord-resources/hcv-preferred-owners	
reprographic	769
http://www.hacp.org/business-opportunities/vendor/vendor-resources	
reponsible guarentees recertification	766 842 901
http://www.hacp.org/contact	
reponsible guarentees recertification	766 842 901
http://www.hacp.org/contact/general-contact-info	
bdr	778
http://www.hacp.org/housing-options/hacp-communities/allegheny-dwellings	
bdr	774
http://www.hacp.org/housing-options/hacp-communities/arlington-heights	
bdr	781
http://www.hacp.org/housing-options/hacp-communities/bedford-dwellings	
theatre	734
http://www.hacp.org/housing-options/hacp-communities/finello-pavilion	
bdr	791
http://www.hacp.org/housing-options/hacp-communities/glen-hazel	
tv barbeque	734 734
http://www.hacp.org/housing-options/hacp-communities/pennsylvania-bidwell	
parklet tv	734 734
http://www.hacp.org/housing-options/hacp-communities/pressley-street	
includingeight offerigin homeownership	751 751 758
http://www.hacp.org/housing-options/privately-managed-housing	
sched impr homeownership	705 714 773
http://www.hacp.org/news	
leasings	705
http://www.hacp.org/news/join-the-voucher-program-staff-for-june-14-me	
licensors	764
http://www.hacp.org/privacy-policy	
underserved mesothelioma coorinate	757 763 788
http://www.hacp.org/resident-services/supportive-services-links	
seo aws	721 721
http://www.hacp.org/sitemap	
This issue was found on another 25 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.	

B. Accessibility

Accessibility issues, indicating problems for older users, people with disabilities or accessibility needs. Automated testing cannot detect all accessibility issues, so should be used alongside human testing.

Description and URL	Guideline and line number
This form has fields without LABEL elements or TITLE attributes. Screen readers use LABEL elements or TITLE attributes to describe form fields to non-sighted users. Without these, forms are very hard to use with a screen reader. Forms designed to be completed online shall allow people using assistive technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Section 508 1194.22 (n)
http://www.hacp.org/	713
http://www.hacp.org/business-opportunities	652
http://www.hacp.org/business-opportunities/landlord-resources	652
http://www.hacp.org/cac	661
http://www.hacp.org/careers/resident-employment	652
http://www.hacp.org/contact	652 1149 1151 1155 1174 ...
http://www.hacp.org/housing-options	652
http://www.hacp.org/housing-options/apply-for-housing	652
http://www.hacp.org/housing-options/eligibility-requirements	652
http://www.hacp.org/housing-options/hacp-communities	653
http://www.hacp.org/housing-options/home-ownership	652
http://www.hacp.org/housing-options/housing-for-the-disabled	652
http://www.hacp.org/housing-options/housing-vouchers	652
http://www.hacp.org/housing-options/property-search	736 921 951 963 967 ...
http://www.hacp.org/resident-services	652
http://www.hacp.org/resident-services/community-service	652
http://www.hacp.org/resident-services/e3	652
http://www.hacp.org/resident-services/hacp-programs	652
http://www.hacp.org/resident-services/public-safety	652
http://www.hacp.org/resident-services/supportive-services-links This issue was found on another 286 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.	652
This page has links to a PDF file, but does not provide a link to download Acrobat Reader. You should include a link to download Acrobat Reader. When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with S1194.21(a) through (l).	Section 508 1194.22 (m)
http://www.hacp.org/business-opportunities/landlord-resources/landlord-referral-program	749
http://www.hacp.org/careers/benefits-overview	773
http://www.hacp.org/news/cni-redevelopment-update-10-14	701
Absolute CSS positioning can make pages unreadable when style sheets are turned off. Low vision users often switch off style sheets to make text easier to read. Absolute positioning can result in pages that display text out-of-order when style sheets are turned off.	Section 508 1194.22 (d) WCAG 2.0 A F1
http://www.hacp.org/css/contact.css	104
All FIELDSET elements should be labeled with LEGEND elements. The first element inside the FIELDSET must be a LEGEND element, which provides a label or description for the group.	WCAG 2.0 A H71
http://www.hacp.org/	605
http://www.hacp.org/business-opportunities	603

http://www.hacp.org/business-opportunities/landlord-resources	603
http://www.hacp.org/cac	612
http://www.hacp.org/careers/resident-employment	603
http://www.hacp.org/contact	603
http://www.hacp.org/housing-options	603
http://www.hacp.org/housing-options/apply-for-housing	603
http://www.hacp.org/housing-options/eligibility-requirements	603
http://www.hacp.org/housing-options/hacp-communities	604
http://www.hacp.org/housing-options/home-ownership	603
http://www.hacp.org/housing-options/housing-for-the-disabled	603
http://www.hacp.org/housing-options/housing-vouchers	603
http://www.hacp.org/housing-options/property-search	603
http://www.hacp.org/resident-services	603
http://www.hacp.org/resident-services/community-service	603
http://www.hacp.org/resident-services/e3	603
http://www.hacp.org/resident-services/hacp-programs	603
http://www.hacp.org/resident-services/public-safety	603
http://www.hacp.org/resident-services/supportive-services-links	603

This issue was found on another 286 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.

All fields in a group of input fields (for example phone numbers) need a label. — WCAG 2.0 A F86

Add a LABEL element or TITLE attribute for each field, and if required, use CSS to hide the label from sighted users.

http://www.hacp.org/business-opportunities/properties/quick-list	880 882

Each A element must contain text or an IMG with an ALT attribute. — WCAG 2.0 A F89

Add text to the link, or ALT text if the link contains an image. If there is no link text or the ALT text is blank, screen readers have nothing to read, so read out the URL instead.

The TITLE attribute on the A element doesn't work in:

- WindowEyes 8.4 with IE11 (the link HREF is read instead)
- VoiceOver on OSX 10.9 (the image filename is read instead)

http://www.hacp.org/	130 435 700
http://www.hacp.org/business-opportunities	275 869
http://www.hacp.org/business-opportunities/landlord-resources	275 895
http://www.hacp.org/cac	724 734 744 754 764 ...
http://www.hacp.org/careers/resident-employment	275 838
http://www.hacp.org/contact	275 1247
http://www.hacp.org/housing-options	275 859
http://www.hacp.org/housing-options/apply-for-housing	275 851
http://www.hacp.org/housing-options/eligibility-requirements	275 924
http://www.hacp.org/housing-options/hacp-communities	276 835 855 875 895 ...
http://www.hacp.org/housing-options/home-ownership	275 857
http://www.hacp.org/housing-options/housing-for-the-disabled	275 858
http://www.hacp.org/housing-options/housing-vouchers	275 870
http://www.hacp.org/housing-options/property-search	275 1047
http://www.hacp.org/resident-services	275 868
http://www.hacp.org/resident-services/community-service	275 852
http://www.hacp.org/resident-services/e3	275 874
http://www.hacp.org/resident-services/hacp-programs	275 848
http://www.hacp.org/resident-services/public-safety	275 761 770 877
http://www.hacp.org/resident-services/supportive-services-links	747 750 753 756 758 ...

This issue was found on another 286 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.

IMG elements must have an ALT attribute. — Section 508 1194.22 (a), WCAG 2.0 A F65

Add an ALT attribute describing each image, which screen readers read aloud. Spacer images and purely decorative images should use ALT="".

Impact on users:

- NVDA 2015.2 FF40 Windows 7 Reading: Image ignored.

• JAWS 16.0.4350 FF40 Windows 7 Reading: Image ignored. • WindowEyes 8.4 IE11 Windows 7 Reading: Image ignored. • VoiceOver Safari OSX 10.10 Reading: Image filename read out. • VoiceOver Safari iOS 7.1 Touch: Image filename read out. • SaToGo 3.4.96.0 IE11 Windows 7 Reading: Image ignored.	
http://www.hacp.org/	130 599 600 700
http://www.hacp.org/business-opportunities	597 598 870
http://www.hacp.org/business-opportunities/landlord-resources	597 598 896
http://www.hacp.org/cac	606 607 717 1004
http://www.hacp.org/careers/resident-employment	597 598 839
http://www.hacp.org/contact	597 598 744 763 1248 ...
http://www.hacp.org/housing-options	597 598 860
http://www.hacp.org/housing-options/apply-for-housing	597 598 852
http://www.hacp.org/housing-options/eligibility-requirements	597 598 925
http://www.hacp.org/housing-options/hacp-communities	598 599 695 714 733 ...
http://www.hacp.org/housing-options/home-ownership	597 598 858
http://www.hacp.org/housing-options/housing-for-the-disabled	597 598 859
http://www.hacp.org/housing-options/housing-vouchers	597 598 871
http://www.hacp.org/housing-options/property-search	597 598 1048
http://www.hacp.org/resident-services	597 598 869
http://www.hacp.org/resident-services/community-service	597 598 853
http://www.hacp.org/resident-services/e3	597 598 875
http://www.hacp.org/resident-services/hacp-programs	597 598 849
http://www.hacp.org/resident-services/public-safety	597 598 878
http://www.hacp.org/resident-services/supportive-services-links	597 598 877
This issue was found on another 286 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.	
Identify row and column headers in data tables using TH elements, and mark layout tables with role='presentation'. Data tables allow screen reader users to understand column and row relationships. Layout tables read cells as a series of unrelated paragraphs with no tabular structure. Without TH or ROLE, screen readers apply heuristics to decide whether a table is a layout table or data table. These heuristics vary greatly between screen readers, and are affected by browser being used, window size, and font size (so the outcome is very unpredictable without TH or ROLE). If a data table has headers marked up using TD, then change these to TH. If a data table has no headers, add TH elements describing each row and/or column. If the table is only used for layout add role='presentation' to the TABLE element. Impact on users: • JAWS Reading: Treats tables without TH and ROLE as layout tables if the table contains cells above or below certain pixel sizes. This measurement is affected by browser window size, browser font size, and the browser used. • NVDA Reading: Applies a 'layout table' heuristic to tables without TH and ROLE which varies depending on the browser used and on the window size in some circumstances. • VoiceOver Safari OSX 10.9 Reading: Uses a sophisticated heuristic on tables without TH and ROLE, which is similar (but not identical) to the heuristic used by NVDA with Firefox.	Section 508 1194.22 (g) WCAG 2.0 A F91
http://www.hacp.org/about/executive-staff	746
http://www.hacp.org/business-opportunities/landlord-resources/hcv-contact	751 779 917 1044
http://www.hacp.org/business-opportunities/landlord-resources/landlordinfo-programdocuments	794 905
http://www.hacp.org/news/hacp-institutes-veteran-preference-for-public	713
LABEL elements should be attached to the controls they label. Add a FOR attribute set to the ID of the associated control, or wrap the LABEL round the associated control, or use a	WCAG 2.0 A 4.1.2

different element if this isn't a control label.	
http://www.hacp.org/about/hacp-newsletters	811
http://www.hacp.org/business-opportunities/landlord-resources/hcv-news	817
http://www.hacp.org/business-opportunities/properties/quick-list	880 882 887 909
LABEL elements should not be blank.	WCAG 2.0 A 4.1.2
Add text to the LABEL describing the associated control.	
http://www.hacp.org/about/hacp-newsletters	805
http://www.hacp.org/business-opportunities/landlord-resources/hcv-news	811
No TITLE attributes found for the frames on these pages.	Section 508 1194.22 (i) WCAG 2.0 A 2.4.1
Add a TITLE attribute to each FRAME and IFRAME element (e.g. TITLE="Main Content"). Without a TITLE some screen readers read out the FRAME filename, which is usually meaningless. IFRAMEs with no title cause problems in: • JAWS 14 and 15 with Firefox (the frame SRC filename is read instead) • VoiceOver on OSX 10.9 (a meaningless title like "Frame twelve" is read out)	
http://www.hacp.org/business-opportunities/landlord-resources	784
http://www.hacp.org/business-opportunities/landlord-resources/becoming-hcv-landlord	752
http://www.hacp.org/cac	884
http://www.hacp.org/cac/student-spotlight	727
http://www.hacp.org/cac/video	728 729
http://www.hacp.org/media	710
http://www.hacp.org/media/videos	710
http://www.hacp.org/media/videos/general	710
http://www.hacp.org/media/videos/general/2015-african-american-heritage-day-parade	710
http://www.hacp.org/media/videos/general/addison-terrace-redevelopment-phase-1-video	710
http://www.hacp.org/media/videos/general/around-the-authority-the-sites-and-sounds-of-resident-activities	710
http://www.hacp.org/media/videos/general/clean-slate-2015-synopsis	710
http://www.hacp.org/media/videos/general/creative-arts-corner-2015	710
http://www.hacp.org/media/videos/general/creative-arts-corner-audio-video-program-overview-2014	710
http://www.hacp.org/media/videos/general/hacp-resident-orientation-2015	710
http://www.hacp.org/media/videos/general/hints-and-tips-how-to-apply-housing-choice-voucher-waiting-list	710
http://www.hacp.org/media/videos/general/housing-choice-voucher-program-orientation-video	710
http://www.hacp.org/media/videos/general/mayor-peduto-at-northview-heights-community-day	710
http://www.hacp.org/media/videos/general/pittsburgh-black-history-and-culture-series	710
http://www.hacp.org/media/videos/general/skyline-terrace-ribbon-cutting-ceremony	710
This issue was found on another 8 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.	
Some pages have the same title, so the title cannot be used to distinguish pages. Change the TITLE elements so they are unique for each page.	WCAG 2.0 A F25
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/.	78
http://www.hacp.org/business-opportunities	
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/.	78
http://www.hacp.org/business-opportunities/landlord-resources	

'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/. http://www.hacp.org/business-opportunities/section-3-business-concerns-faq	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/. http://www.hacp.org/business-opportunities/vendor/procurements/search	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/. http://www.hacp.org/cac	87
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/. http://www.hacp.org/careers/resident-employment	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/. http://www.hacp.org/contact	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/. http://www.hacp.org/housing-options	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/. http://www.hacp.org/housing-options/apply-for-housing	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/. http://www.hacp.org/housing-options/eligibility-requirements	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/. http://www.hacp.org/housing-options/hacp-communities	79
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/. http://www.hacp.org/housing-options/home-ownership	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/. http://www.hacp.org/housing-options/housing-for-the-disabled	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/. http://www.hacp.org/housing-options/housing-vouchers	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/. http://www.hacp.org/resident-services	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/. http://www.hacp.org/resident-services/community-service	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/. http://www.hacp.org/resident-services/e3	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/. http://www.hacp.org/resident-services/hacp-programs	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/. http://www.hacp.org/resident-services/public-safety	78

'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/.	78
http://www.hacp.org/resident-services/supportive-services-links	
This issue was found on another 281 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.	
This LABEL refers to a non-existent control.	Section 508 1194.22 (n)
This happens when the FOR attribute doesn't exactly match a control ID, or targets a control NAME instead of a control ID.	
http://www.hacp.org/business-opportunities/properties/quick-list	853 857 863 871 936 ...
http://www.hacp.org/business-opportunities/vendor/procurements/search	757 757 757 766 767 ...
http://www.hacp.org/housing-options/property-search	721 735 907 961 967 ...
This form control has no programmatically determined name.	WCAG 2.0 A F68 Section 508 1194.22 (n)
A programmatically determined name allows screen readers to tell the user what the control does. To add a name do one of the following: • Use a LABEL element with the FOR attribute set to the ID of the form control • Wrap a LABEL element around the form control • Add a TITLE attribute • Add an ARIA-LABELLEDBY attribute (not supported in all screen readers) • Add an ARIA-LABEL attribute (not supported in all screen readers)	
http://www.hacp.org/	656 713
http://www.hacp.org/business-opportunities	652
http://www.hacp.org/business-opportunities/landlord-resources	652
http://www.hacp.org/cac	661
http://www.hacp.org/careers/resident-employment	652
http://www.hacp.org/contact	652 1149 1151 1155 1174 ...
http://www.hacp.org/housing-options	652
http://www.hacp.org/housing-options/apply-for-housing	652
http://www.hacp.org/housing-options/eligibility-requirements	652
http://www.hacp.org/housing-options/hacp-communities	653
http://www.hacp.org/housing-options/home-ownership	652
http://www.hacp.org/housing-options/housing-for-the-disabled	652
http://www.hacp.org/housing-options/housing-vouchers	652
http://www.hacp.org/housing-options/property-search	652 723 736 951 963 ...
http://www.hacp.org/resident-services	652
http://www.hacp.org/resident-services/community-service	652
http://www.hacp.org/resident-services/e3	652
http://www.hacp.org/resident-services/hacp-programs	652
http://www.hacp.org/resident-services/public-safety	652
http://www.hacp.org/resident-services/supportive-services-links	652
This issue was found on another 286 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.	
This page has duplicate IDs which cause problems in screen readers.	WCAG 2.0 A F77
Two or more elements on this page share the same ID, which cause problems in screen readers which use IDs for labeling controls and table headings. This also causes problems in JavaScript methods like getElementById and querySelector, which behave inconsistently when duplicate IDs are present. Change the ID so it is unique for each element.	
http://www.hacp.org/	454
http://www.hacp.org/business-opportunities	452
http://www.hacp.org/business-opportunities/landlord-resources	452
http://www.hacp.org/cac	461
http://www.hacp.org/careers/resident-employment	452
http://www.hacp.org/contact	452

http://www.hacp.org/housing-options	452
http://www.hacp.org/housing-options/apply-for-housing	452
http://www.hacp.org/housing-options/eligibility-requirements	452
http://www.hacp.org/housing-options/hacp-communities	453
http://www.hacp.org/housing-options/home-ownership	452
http://www.hacp.org/housing-options/housing-for-the-disabled	452
http://www.hacp.org/housing-options/housing-vouchers	452
http://www.hacp.org/housing-options/property-search	452
http://www.hacp.org/resident-services	452
http://www.hacp.org/resident-services/community-service	452
http://www.hacp.org/resident-services/e3	452
http://www.hacp.org/resident-services/hacp-programs	452
http://www.hacp.org/resident-services/public-safety	452
http://www.hacp.org/resident-services/supportive-services-links	452
This page has markup errors, causing screen readers to miss content. Fix the errors listed on the Standards tab of this report. Markup errors like missing end tags mean screen readers may skip important content.	WCAG 2.0 A F70
http://www.hacp.org/	454
http://www.hacp.org/business-opportunities	452 906
http://www.hacp.org/business-opportunities/landlord-resources	452 932
http://www.hacp.org/cac	461 1040
http://www.hacp.org/careers/resident-employment	452 875
http://www.hacp.org/contact	452
http://www.hacp.org/housing-options	452 896
http://www.hacp.org/housing-options/apply-for-housing	452 888
http://www.hacp.org/housing-options/eligibility-requirements	452 961
http://www.hacp.org/housing-options/hacp-communities	453 1063 1080
http://www.hacp.org/housing-options/home-ownership	452 894
http://www.hacp.org/housing-options/housing-for-the-disabled	452 895
http://www.hacp.org/housing-options/housing-vouchers	452 907
http://www.hacp.org/housing-options/property-search	452 1084
http://www.hacp.org/resident-services	452 905
http://www.hacp.org/resident-services/community-service	452 889
http://www.hacp.org/resident-services/e3	452 911
http://www.hacp.org/resident-services/hacp-programs	452 885
http://www.hacp.org/resident-services/public-safety	452 914
http://www.hacp.org/resident-services/supportive-services-links	452 913
This issue was found on another 26 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.	
Using ALT text which duplicates link text in the same link or the following link results in screen readers stuttering as the same text is read out twice. Use ALT='' when the image is part of a link containing text, or change the redundant ALT text if the links are separate.	WCAG 2.0 A H2
http://www.hacp.org/	435 475 505 535 553 ...
http://www.hacp.org/business-opportunities	473 503 533 551 572 ...
http://www.hacp.org/business-opportunities/landlord-resources	473 503 533 551 572 ...
http://www.hacp.org/cac	482 512 542 560 581 ...
http://www.hacp.org/careers/resident-employment	473 503 533 551 572 ...
http://www.hacp.org/contact	473 503 533 551 572 ...
http://www.hacp.org/housing-options	473 503 533 551 572 ...
http://www.hacp.org/housing-options/apply-for-housing	473 503 533 551 572 ...
http://www.hacp.org/housing-options/eligibility-requirements	473 503 533 551 572 ...
http://www.hacp.org/housing-options/hacp-communities	474 504 534 552 573 ...
http://www.hacp.org/housing-options/home-ownership	473 503 533 551 572 ...
http://www.hacp.org/housing-options/housing-for-the-disabled	473 503 533 551 572 ...
http://www.hacp.org/housing-options/housing-vouchers	473 503 533 551 572 ...
http://www.hacp.org/housing-options/property-search	473 503 533 551 572 ...
http://www.hacp.org/resident-services	473 503 533 551 572 ...
http://www.hacp.org/resident-services/community-service	473 503 533 551 572 ...
http://www.hacp.org/resident-services/e3	473 503 533 551 572 ...
http://www.hacp.org/resident-services/hacp-programs	473 503 533 551 572 ...
http://www.hacp.org/resident-services/public-safety	473 503 533 551 572 ...
http://www.hacp.org/resident-services/supportive-services-	473 503 533 551 572 ...

links This issue was found on another 286 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.	
Using the same ALT text on adjacent images results in screen readers stuttering as the same text is read out twice. Use ALT=" for the subsequent adjacent images, or change the redundant ALT text.	WCAG 2.0 A 1.1.1
http://www.hacp.org/	435
http://www.hacp.org/business-opportunities	124
http://www.hacp.org/business-opportunities/landlord-resources	124
http://www.hacp.org/cac	133
http://www.hacp.org/careers/resident-employment	124
http://www.hacp.org/contact	124
http://www.hacp.org/housing-options	124
http://www.hacp.org/housing-options/apply-for-housing	124
http://www.hacp.org/housing-options/eligibility-requirements	124
http://www.hacp.org/housing-options/hacp-communities	125
http://www.hacp.org/housing-options/home-ownership	124
http://www.hacp.org/housing-options/housing-for-the-disabled	124
http://www.hacp.org/housing-options/housing-vouchers	124
http://www.hacp.org/housing-options/property-search	124
http://www.hacp.org/resident-services	124
http://www.hacp.org/resident-services/community-service	124
http://www.hacp.org/resident-services/e3	124
http://www.hacp.org/resident-services/hacp-programs	124
http://www.hacp.org/resident-services/public-safety	124
http://www.hacp.org/resident-services/supportive-services-links	124
This issue was found on another 286 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.	
Form field labels should be unique on a page, or enclosed in a FIELDSET with a LEGEND that makes the label unique. When a form contains items with the same label, screen reader users find it difficult to tell them apart. Adding a fieldset with a legend differentiates the controls, because the legend text is announced along with the label text. For example: <legend> Gift wrapped: </legend> <label> Yes </label> <label> No </label> <legend> Express delivery: </legend> <label> Yes </label> <label> No </label>	WCAG 2.0 AA 2.4.6
Label used: "Go" http://www.hacp.org/	629 728
Label used: "Email Address" http://www.hacp.org/auth/forgot_password	608 693
Label used: "Email Address" http://www.hacp.org/auth/login	608 615 706 711
Label used: "Email Address" http://www.hacp.org/auth/register	608 615 702 717
Label used: "Email Address" http://www.hacp.org/business-opportunities/landlord/login	608 615 706 711
Label used: "Email Address" http://www.hacp.org/business-opportunities/landlord/register	608 615 702 717
Label used: "Email Address" http://www.hacp.org/business-opportunities/vendor/login	608 615 706 711
Label used: "Search" http://www.hacp.org/business-opportunities/vendor/procurements/search	718 781
Label used: "Email Address" http://www.hacp.org/business-opportunities/vendor/register	608 615 702 717
Label used: "Email Address" http://www.hacp.org/forgot-password	608 693
Headings should not be empty. Add text to the heading, or ALT text if the heading contains an image. Screen readers read out page headings, allowing users to quickly skip to a section, but some older screen readers do not ignore empty headings.	WCAG 2.0 AA G130

Impact on users: • SaToGo 3.4.96.0 IE11 Windows 7 Heading: Reads following paragraph as heading.	
http://www.hacp.org/careers/job-openings/controller-0116-fin-01	794
http://www.hacp.org/careers/job-openings/surveillance-operator-public-safety-tech	749
http://www.hacp.org/housing-options/hacp-communities	692
If you set any of the colors on the BODY or A elements you must set all of them. In HTML the color attributes are TEXT, BGCOLOR, LINK, ALINK and VLINK. In CSS the attributes are COLOR and BACKGROUND-COLOR. Some users have browser defaults set to white text on a black background, so setting one color without setting the others can result in black text on a black background. High contrast mode on Windows turns off background images so you must set a background-color in addition to a background-image.	WCAG 2.0 AA F24
http://www.hacp.org/css/global.css	63 186
http://www.hacp.org/css/media.css	63 186
This CSS style makes it difficult or impossible to see the dotted link focus outline. Change the style to avoid obscuring the focus outline around A elements, which is used when tabbing through links.	WCAG 2.0 AA F78
http://www.hacp.org/javascripts/mediaelement/mediaelementplayer.css	22
Use relative rather than absolute units in CSS property values. Absolute units are CM, MM, IN, PC and PT. When used with fonts PX is also considered an absolute unit, because it isn't relative the user's preferred font size. Low-vision users, and a lot of people over 50, increase the browser default font size to make text easier to read. Absolute units ignore this user choice. Relative units like EM and percentages "stretch" according to the screen size and/or user's preferred font size, and work on a large range of devices.	WCAG 2.0 AA 1.4.4
http://www.hacp.org/css/business.css	39 43 46 70 147 ...
http://www.hacp.org/css/community.css	75 96 111 121 161 ...
http://www.hacp.org/css/contact.css	113 120 128 145 152
http://www.hacp.org/css/global.css	68 84 114 146 214 ...
http://www.hacp.org/css/homepage.css	126 151 160 261 274 ...
http://www.hacp.org/css/interior.css	93 101 111
http://www.hacp.org/css/media.css	68 84 114 146 214 ...
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	131 200 309 510 526
http://www.hacp.org/css/news.css	11 18 25 41 49
http://www.hacp.org/css/reset.css	18
http://www.hacp.org/css/search.css	8 14 24 43 54 ...
http://www.hacp.org/javascripts/mediaelement/mediaelementplayer.css	178 226 508 530 608 ...
http://www.hacp.org/javascripts/mep-feature-playlist/mep-feature-playlist.css	44
Avoid specifying a new window as the target of a link with target="_blank". Displaying new windows without warning can be very confusing to non-sighted and mobile users. Some screen readers and mobile devices give very little indication a new tab or window has opened. If you cannot avoid displaying a new window, insert a warning into the link text like the following: "opens in a new window".	WCAG 2.0 AAA F22
http://www.hacp.org/business-opportunities	724
http://www.hacp.org/business-opportunities/landlord-resources	726
http://www.hacp.org/business-opportunities/landlord-resources/hcv-news	709
http://www.hacp.org/business-opportunities/landlord-resources/hcv-preferred-owners	709
http://www.hacp.org/business-opportunities/landlord-resources/landlordinfo-programdocuments	729
http://www.hacp.org/business-opportunities/section-3-business-concerns-faq	709
http://www.hacp.org/business-opportunities/vendor/vendor-resources	709

http://www.hacp.org/contact	698
http://www.hacp.org/contact/general-contact-info	698
http://www.hacp.org/contact/open-records-officer	710
http://www.hacp.org/housing-options/home-ownership	709
http://www.hacp.org/housing-options/housing-for-the-disabled	712
http://www.hacp.org/housing-options/privately-managed-housing	748
http://www.hacp.org/news/beech-street-road-work-completed-ahead-of-sch	701
http://www.hacp.org/public-information	726
http://www.hacp.org/resident-services	725
http://www.hacp.org/resident-services/community-service	709
http://www.hacp.org/resident-services/public-safety	713 776
http://www.hacp.org/resident-services/supportive-services-links	747 753 756 761 765 ...
http://www.hacp.org/site-requirements	747 747 747 747 753
This issue was found on another 48 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.	
Don't use generic text like "Click Here" or "Read More" in link text, because it says nothing about the link target when read out by a screen reader.	WCAG 2.0 AAA F84
Link text: "Read More"	130
http://www.hacp.org/	
Link text: "Click Here"	724 863
http://www.hacp.org/business-opportunities	
Link text: "Click Here"	726 781 786 792 889 ...
http://www.hacp.org/business-opportunities/landlord-resources	
Link text: "Read More"	997
http://www.hacp.org/cac	
Link text: "Read More"	832
http://www.hacp.org/careers/resident-employment	
Link text: "Click Here"	698 1241
http://www.hacp.org/contact	
Link text: "Read More"	853
http://www.hacp.org/housing-options	
Link text: "Read More"	845
http://www.hacp.org/housing-options/apply-for-housing	
Link text: "Read More"	918
http://www.hacp.org/housing-options/eligibility-requirements	
Link text: "click here."	1057 1119
http://www.hacp.org/housing-options/hacp-communities	
Link text: "Click Here"	709 851
http://www.hacp.org/housing-options/home-ownership	
Link text: "Click Here"	712 852
http://www.hacp.org/housing-options/housing-for-the-disabled	
Link text: "Read More"	864
http://www.hacp.org/housing-options/housing-vouchers	
Link text: "Read More"	1041
http://www.hacp.org/housing-options/property-search	
Link text: "Click Here"	725 862
http://www.hacp.org/resident-services	
Link text: "Click Here"	709 846
http://www.hacp.org/resident-services/community-service	
Link text: "Read More"	868
http://www.hacp.org/resident-services/e3	
Link text: "Read More"	842
http://www.hacp.org/resident-services/hacp-programs	
Link text: "Click Here"	713 871
http://www.hacp.org/resident-services/public-safety	
Link text: "Read More"	870
http://www.hacp.org/resident-services/supportive-services-links	
This issue was found on another 286 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.	

C. Compatibility

Browser Compatibility: Pages that exhibit browser-specific behavior, or trigger bugs.

Browser	Internet Explorer					Edge	Firefox	Safari		Opera	Chrome	iOS			Android *	
Version	7.0	8.0	9.0	10.0	11.0	13	46	≤ 8.0	9.0	36	49	≤ 6.0	8.0	9.0	≤ 3.0	4.0

* Most Android devices from 4.1 onwards use Chrome as the default browser, older versions use the original Android browser

Description and URL	Guideline and line number
SVG images are not supported in Internet Explorer 8 and older Android devices. The SVG image will not be displayed.	Internet Explorer ≤ 8 Android ≤ 2
http://www.hacp.org/cac	725 728 735 738 745 ...
http://www.hacp.org/cac/graphic-design	733 736 743 746 753 ...
http://www.hacp.org/cac/photography	733 736 743 746 753 ...
The AUDIO element is not supported in IE8 and BlackBerry 5 or earlier. No audio will be heard on older versions of Internet Explorer and BlackBerry.	Internet Explorer ≤ 8
http://www.hacp.org/cac/audio	733
http://www.hacp.org/resident-services/cac/audio	757
The AUDIO element uses a format with poor cross-browser support. Only the MP3 and MP4 audio formats are well supported across desktop and mobile browsers. Current audio format support is: • MP3 is supported by all major desktop and mobile browsers • MP4 is supported by all major desktop and mobile browsers • WebM is not supported by IE, Edge and Safari on OSX and iOS • Ogg is not supported by IE, Edge and Safari on OSX and iOS • WAV is not supported by IE and Safari on OSX and iOS	Edge Internet Explorer Safari iPhone/iPad
http://www.hacp.org/cac/audio	733
http://www.hacp.org/resident-services/cac/audio	757
The content: CSS attribute is not supported by IE7 and earlier.	Internet Explorer ≤ 7
http://www.hacp.org/css/community.css	638 712
http://www.hacp.org/css/fonts/styles.css	42 45 48 51 54 ...
The hasAttribute() method is not implemented in IE6 and IE7.	Internet Explorer ≤ 7
http://www.hacp.org/javascripts/mediaelement/mediaelement-and-player.min.js	15
This page contains a link using the data: protocol. This is not supported by IE 7 or earlier.	Internet Explorer ≤ 7
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	64
This page contains a link using the tel: protocol. This is not supported by desktop browsers and iPads. On some desktop browsers nothing happens when the link is clicked; on other desktop browsers an error message is displayed.	Edge Internet Explorer Firefox Safari Opera Chrome
http://www.hacp.org/news/beech-street-road-work-completed-ahead-of-sch	701
http://www.hacp.org/news/housing-authority-and-development-partners-cl	708
The :before and :after CSS pseudo selectors are not supported by IE7 and earlier.	Internet Explorer ≤ 7
http://www.hacp.org/css/bootstrap/bootstrap.min.css	9 9
http://www.hacp.org/css/community.css	16
http://www.hacp.org/css/fonts/styles.css	15 41 44 47 50 ...
http://www.hacp.org/css/global.css	19 36 311 890 901 ...
http://www.hacp.org/css/homepage.css	16
http://www.hacp.org/css/jquery-ui-1.8.11.datepicker.css	16
http://www.hacp.org/css/media.css	19 36 311 890 901 ...
http://www.hacp.org/css/reset.css	148 152 159 160
The :focus CSS pseudo selector is not supported by IE7 and earlier.	Internet Explorer ≤ 7
http://www.hacp.org/css/bootstrap/bootstrap.min.css	9
http://www.hacp.org/javascripts/mediaelement/mediaelementplayer.css	21

The :invalid CSS pseudo selector is not supported by Internet Explorer 9, Safari 4 and earlier.	Internet Explorer ≤ 9
http://www.hacp.org/css/reset.css	107
The :root CSS pseudo selector is not supported by IE8 and earlier.	Internet Explorer ≤ 8
http://www.hacp.org/javascripts/mediaelement/mediaelementplayer.css	85
The :valid CSS pseudo selector is not supported by Internet Explorer 9, Safari 4 and earlier.	Internet Explorer ≤ 9
http://www.hacp.org/css/reset.css	106
The CSS star filter no longer works in IE7 or later. Properties inside the * html {} CSS hack are ignored by IE7 and later. Conditional comments are a fully supported, standards-compliant alternative.	Internet Explorer ≥ 7
http://www.hacp.org/css/jquery-ui-1.8.11.datepicker.css	19
The white-space:pre-line CSS property is not supported by IE7 and Firefox 3.0.	Internet Explorer ≤ 7
http://www.hacp.org/css/reset.css	85
The white-space:pre-wrap CSS property is not supported by IE7 and Firefox 2.	Internet Explorer ≤ 7
http://www.hacp.org/css/bootstrap/bootstrap.min.css	9
http://www.hacp.org/css/reset.css	84
http://www.hacp.org/css/search.css	159 175
http://www.hacp.org/javascripts/mediaelement/mediaelementplayer.css	721
CSS property border-radius is not supported by IE8 or earlier. No rounded corners will be displayed on old versions of Internet Explorer.	Internet Explorer ≤ 8
http://www.hacp.org/css/business.css	114 175 301 433 534 ...
http://www.hacp.org/css/community.css	190 231 248 264 369 ...
http://www.hacp.org/css/contact.css	3 58 77 101 117 ...
http://www.hacp.org/css/global.css	48 512 589 817 867 ...
http://www.hacp.org/css/homepage.css	144 189 208 254 312
http://www.hacp.org/css/jquery-ui-1.8.11.datepicker.css	291
http://www.hacp.org/css/media.css	48 512 589 817 867 ...
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	508
http://www.hacp.org/css/news.css	99
http://www.hacp.org/css/reset.css	108
http://www.hacp.org/javascripts/mediaelement/mediaelementplayer.css	263 336 444 486 511 ...
CSS selectors for INPUT TYPE="SEARCH" are ignored in IE 9 and iOS 4 or earlier.	Internet Explorer ≤ 9
http://www.hacp.org/css/bootstrap/bootstrap.min.css	9
The :visited CSS selector only supports limited style changes. Browsers prevent the :visited CSS selector from making layout changes or including images, because this allows a website to determine which other websites you've visited.	Firefox ≥ 4 Chrome ≥ 6 Safari ≥ 4.1
http://www.hacp.org/css/homepage.css	372 379 395
The ABBR element is not supported in IE7 or earlier. No tooltip will appear for the abbreviation in older versions of Internet Explorer.	Internet Explorer ≤ 7
http://www.hacp.org/media/photos	714
http://www.hacp.org/media/photos/general	714
http://www.hacp.org/media/photos/general/2015-african-american-heritage-day-parade	714
http://www.hacp.org/media/photos/general/2015-allegheny-dwellings-community-day	714
http://www.hacp.org/media/photos/general/2015-bedford-dwellings-community-day	714
http://www.hacp.org/media/photos/general/2015-clean-slate	714
http://www.hacp.org/media/photos/general/2015-glen-hazel-high-rise-ribbon-cutting	714
http://www.hacp.org/media/photos/general/2015-homewood-north-community-day	714
http://www.hacp.org/media/photos/general/2015-northview-heights-community-day	714
http://www.hacp.org/media/photos/general/2016-morse-gardens-resident-council-installation-ceremony	714
http://www.hacp.org/media/photos/general/2016-northview-heights-	714

fathers-day-block-party	
http://www.hacp.org/media/photos/general/above-baseline-services-award	714
http://www.hacp.org/media/photos/general/choice-neighborhood-development-larimer-east-liberty-phase-i	714
http://www.hacp.org/media/photos/general/councilwoman-darlene-harris-visits-northview-highrise-computer-lab	714
http://www.hacp.org/media/photos/general/creative-arts-corner-graphic-design	714
http://www.hacp.org/media/photos/general/creative-arts-corner-photography	714
http://www.hacp.org/media/photos/general/mayor-pedutos-reading-at-glen-hazel	714
http://www.hacp.org/media/photos/housing	714
http://www.hacp.org/media/photos/news	714
http://www.hacp.org/media/photos/resident	714
This issue was found on another 72 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.	
The REQUIRED attribute is not supported in Internet Explorer 9 and earlier.	Internet Explorer ≤ 9

http://www.hacp.org/	610
http://www.hacp.org/business-opportunities	608
http://www.hacp.org/business-opportunities/landlord-resources	608
http://www.hacp.org/cac	617
http://www.hacp.org/careers/resident-employment	608
http://www.hacp.org/contact	608
http://www.hacp.org/housing-options	608
http://www.hacp.org/housing-options/apply-for-housing	608
http://www.hacp.org/housing-options/eligibility-requirements	608
http://www.hacp.org/housing-options/hacp-communities	609
http://www.hacp.org/housing-options/home-ownership	608
http://www.hacp.org/housing-options/housing-for-the-disabled	608
http://www.hacp.org/housing-options/housing-vouchers	608
http://www.hacp.org/housing-options/property-search	608
http://www.hacp.org/resident-services	608
http://www.hacp.org/resident-services/community-service	608
http://www.hacp.org/resident-services/e3	608
http://www.hacp.org/resident-services/hacp-programs	608
http://www.hacp.org/resident-services/public-safety	608
http://www.hacp.org/resident-services/supportive-services-links	608
This issue was found on another 286 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.	
The box-shadow CSS property is not supported in Internet Explorer 8 and Safari 5.0 or earlier. Boxes will display without a shadow in old versions of Internet Explorer and Safari.	Internet Explorer ≤ 8
http://www.hacp.org/css/business.css	152 427
http://www.hacp.org/css/community.css	149
http://www.hacp.org/css/contact.css	80
http://www.hacp.org/css/global.css	308 347 435 884 932 ...
http://www.hacp.org/css/media.css	308 347 435 884 932 ...
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	253 1067 1150 1193
http://www.hacp.org/css/reset.css	111
http://www.hacp.org/css/search.css	123
The display:inline-block CSS property is not implemented in IE7 or Firefox 2.	Internet Explorer ≤ 7

http://www.hacp.org/css/bootstrap/bootstrap.min.css	9
http://www.hacp.org/css/community.css	639 713
http://www.hacp.org/css/global.css	624 654 862 2174 2223 ...
http://www.hacp.org/css/jquery-ui-1.8.11.datepicker.css	17
http://www.hacp.org/css/media.css	624 654 862 2174 2223 ...
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	374
http://www.hacp.org/css/search.css	105 157 162
The inherit CSS attribute is not supported by IE7 and earlier.	Internet Explorer ≤ 7

http://www.hacp.org/css/bootstrap/bootstrap.min.css	9
http://www.hacp.org/css/business.css	342

http://www.hacp.org/css/community.css	634 708
http://www.hacp.org/css/contact.css	133 136
http://www.hacp.org/css/global.css	234 241 260 329 335 ...
http://www.hacp.org/css/homepage.css	54 75 90 91 98
http://www.hacp.org/css/interior.css	17
http://www.hacp.org/css/media.css	234 241 260 329 335 ...
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	79 130 308 359 449 ...
http://www.hacp.org/css/news.css	72 73
The opacity CSS3 property is not supported by IE8 or earlier.	Internet Explorer ≤ 8
http://www.hacp.org/css/global.css	398 874 912
http://www.hacp.org/css/jquery-ui-1.8.11.datepicker.css	22 85 86 294 295
http://www.hacp.org/css/media.css	398 874 912
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	452
http://www.hacp.org/javascripts/owl-carousel/assets/owl.carousel.css	95 99 150 199
The outline: CSS property is not implemented in IE7.	Internet Explorer ≤ 7
http://www.hacp.org/css/bootstrap/bootstrap.min.css	9
http://www.hacp.org/javascripts/mediaelement/mediaelementplayer.css	205
The page-break-inside: CSS property is not implemented in IE7 and Firefox 18.	Internet Explorer ≤ 7
http://www.hacp.org/css/reset.css	162 164
The text-shadow CSS property is not supported by Internet Explorer 9, Firefox 3.0 and BlackBerry 5.	Internet Explorer ≤ 9
http://www.hacp.org/css/global.css	905 911
http://www.hacp.org/css/media.css	905 911

D. Search

Search engine guideline violations, & pages that don't follow optimization best practices.

Description and URL	Guideline and line number
Google and Bing recommend avoiding broken links, but this page has broken links. When a website contains broken links search engine web crawlers may miss important content.	Google Bing
http://www.hacp.org/careers/job-openings	774
http://www.hacp.org/sitemap	794
Google and Bing recommend using an XML sitemap to increase coverage of your web pages by search engines. Once you've created and uploaded your sitemap, add the location to your robots.txt file, and make sure you use a full URL (e.g. use `http://www.example.com/sitemap.xml` and not `www.example.com/sitemap.xml` or `/sitemap.xml`).	Google Bing
Sitemap not found at http://www.hacp.org/sitemap.xml.	1
http://www.hacp.org/sitemap.xml	
Google recommends separating keywords in URLs by dashes instead of underscores. Dashes perform better than underscores in Google as keyword separators, and underscores perform better than no separators.	Google
http://www.hacp.org/auth/forgot_password	1
http://www.hacp.org/media/photos/housing/addison_terrace	1
http://www.hacp.org/media/photos/housing/arlington_heights	1
http://www.hacp.org/media/photos/housing/caliguiri_plaza	1
http://www.hacp.org/media/photos/housing/carrick_regency	1
http://www.hacp.org/media/photos/housing/finello_pavillion	1
http://www.hacp.org/media/photos/housing/gualtieri_manor	1
http://www.hacp.org/media/photos/housing/morse_gardens	1
http://www.hacp.org/media/photos/housing/murray_towers	1
http://www.hacp.org/media/photos/housing/northview_heights	1
http://www.hacp.org/media/photos/housing/pressley_street	1
http://www.hacp.org/media/photos/resident/arlington_heights	1
http://www.hacp.org/media/photos/resident/caliguiri_plaza	1
http://www.hacp.org/media/photos/resident/carrick_regency	1
http://www.hacp.org/media/photos/resident/finello_pavillion	1
http://www.hacp.org/media/photos/resident/gualtieri_manor	1
http://www.hacp.org/media/photos/resident/morse_gardens	1
http://www.hacp.org/media/photos/resident/murray_towers	1
http://www.hacp.org/media/photos/resident/northview_heights	1
http://www.hacp.org/media/photos/resident/pressley_street	1
This issue was found on another 11 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.	
This page has more than one H1 element, which violates Bing webmaster guidelines. Leave the title of the main content as H1 and change other H1 elements to a lower heading level.	Bing
http://www.hacp.org/contact	709 1145
http://www.hacp.org/contact/general-contact-info	709 1145
This page has no H1 element, which violates Bing webmaster guidelines. Add an H1 element just before the main content describing the page.	Bing
http://www.hacp.org/	110
http://www.hacp.org/auth/forgot_password	106
http://www.hacp.org/auth/login	106
http://www.hacp.org/auth/register	106
http://www.hacp.org/business-opportunities/landlord/login	106
http://www.hacp.org/business-opportunities/landlord/register	106
http://www.hacp.org/business-opportunities/vendor/login	106
http://www.hacp.org/business-opportunities/vendor/register	106
http://www.hacp.org/forgot-password	106
http://www.hacp.org/housing-options/hacp-communities	107
http://www.hacp.org/media/photos	106
http://www.hacp.org/media/photos/general	106
http://www.hacp.org/media/photos/general/2016-northview-heights-fathers-day-block-party	106
http://www.hacp.org/media/photos/general/councilwoman-darlene-harris-visits-northview-highrise-computer-lab	106
http://www.hacp.org/media/photos/general/creative-arts-corner-graphic-design	106
http://www.hacp.org/media/photos/general/creative-arts-corner-photography	106
http://www.hacp.org/media/photos/general/mayor-pedutos-reading-at-glen-hazel	106
http://www.hacp.org/media/photos/housing	106
http://www.hacp.org/media/photos/news	106

http://www.hacp.org/media/photos/resident	106
This issue was found on another 82 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.	
This page title is not unique. Assign unique, descriptive title elements and headings to every page.	Google Bing
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/business-opportunities	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/business-opportunities/landlord-resources	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/business-opportunities/section-3-business-concerns-faq	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/business-opportunities/vendor/procurements/search	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/cac	87
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/careers/resident-employment	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/contact	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/housing-options	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/housing-options/apply-for-housing	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/housing-options/eligibility-requirements	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/housing-options/hacp-communities	79
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/housing-options/home-ownership	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/housing-options/housing-for-the-disabled	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/housing-options/housing-vouchers	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/resident-services	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/resident-services/community-service	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/resident-services/e3	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/resident-services/hacp-programs	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/resident-services/public-safety	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/resident-services/supportive-services-links	78
This issue was found on another 281 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.	
Title element is too long for Bing. Bing recommends using titles up to 65 characters long.	Bing

The major search engines all have different limits for title length, and these limits have changed over time. Avoid title lengths close to the limits to prevent problems when the limits change again, and note that the W3C recommends a maximum length of 64 characters.
The title is 127 characters long. 82
http://www.hacp.org/
The title is 127 characters long. 78
http://www.hacp.org/business-opportunities
The title is 127 characters long. 78
http://www.hacp.org/business-opportunities/landlord-resources
The title is 127 characters long. 78
http://www.hacp.org/business-opportunities/section-3-business-concerns-faq
The title is 127 characters long. 87
http://www.hacp.org/cac
The title is 127 characters long. 78
http://www.hacp.org/careers/resident-employment
The title is 127 characters long. 78
http://www.hacp.org/contact
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http://www.hacp.org/housing-options
The title is 127 characters long. 78
http://www.hacp.org/housing-options/apply-for-housing
The title is 127 characters long. 78
http://www.hacp.org/housing-options/eligibility-requirements
The title is 127 characters long. 79
http://www.hacp.org/housing-options/hacp-communities
The title is 127 characters long. 78
http://www.hacp.org/housing-options/home-ownership
The title is 127 characters long. 78
http://www.hacp.org/housing-options/housing-for-the-disabled
The title is 127 characters long. 78
http://www.hacp.org/housing-options/housing-vouchers
The title is 127 characters long. 78
http://www.hacp.org/resident-services
The title is 127 characters long. 78
http://www.hacp.org/resident-services/community-service
The title is 127 characters long. 78
http://www.hacp.org/resident-services/e3
The title is 127 characters long. 78
http://www.hacp.org/resident-services/hacp-programs
The title is 127 characters long. 78
http://www.hacp.org/resident-services/public-safety
The title is 127 characters long. 78
http://www.hacp.org/resident-services/supportive-services-links
This issue was found on another 173 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.
Title element is too long for Yahoo. Yahoo recommends limiting your page title to 67 characters. Yahoo
The major search engines all have different limits for title length, and these limits have changed over time. Avoid title lengths close to the limits to prevent problems when the limits change again, and note that the W3C recommends a maximum length of 64 characters.
The title is 127 characters long. 82
http://www.hacp.org/
The title is 127 characters long. 78
http://www.hacp.org/business-opportunities
The title is 127 characters long. 78
http://www.hacp.org/business-opportunities/landlord-resources
The title is 127 characters long. 78
http://www.hacp.org/business-opportunities/section-3-business-concerns-faq
The title is 127 characters long. 87
http://www.hacp.org/cac
The title is 127 characters long. 78
http://www.hacp.org/careers/resident-employment
The title is 127 characters long. 78
http://www.hacp.org/contact
The title is 127 characters long. 78
http://www.hacp.org/housing-options
The title is 127 characters long. 78
http://www.hacp.org/housing-options/apply-for-housing
The title is 127 characters long. 78
http://www.hacp.org/housing-options/eligibility-requirements

The title is 127 characters long. http://www.hacp.org/housing-options/hacp-communities	79
The title is 127 characters long. http://www.hacp.org/housing-options/home-ownership	78
The title is 127 characters long. http://www.hacp.org/housing-options/housing-for-the-disabled	78
The title is 127 characters long. http://www.hacp.org/housing-options/housing-vouchers	78
The title is 127 characters long. http://www.hacp.org/resident-services	78
The title is 127 characters long. http://www.hacp.org/resident-services/community-service	78
The title is 127 characters long. http://www.hacp.org/resident-services/e3	78
The title is 127 characters long. http://www.hacp.org/resident-services/hacp-programs	78
The title is 127 characters long. http://www.hacp.org/resident-services/public-safety	78
The title is 127 characters long. http://www.hacp.org/resident-services/supportive-services-links	78
This issue was found on another 173 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.	
Search engines may penalize invisible text where text is too small to be seen.	Google Yahoo Bing
http://www.hacp.org/javascripts/mediaelement/mediaelementplayer.css	508 530
Some search engines may penalize links to bad neighborhoods. Three or more hyphens in the domain name are used as a bad neighborhood indicator by search engines. Make sure these links are marked with REL='NOFOLLOW' to avoid affecting your Google ranking.	Google Bing
Link: http://www.college-financial-aid-advice.com/ http://www.hacp.org/resident-services/e3/resource-guide	748
No search keywords are set in SortSite, so no keyword optimization rules have been run. If you want to check keyword optimization, set the language using the Scan Options command. http://www.hacp.org/	Best Practice 1
Search engines cannot index areas of sites that require a log in.	Google Blogs
http://www.hacp.org/	617
http://www.hacp.org/business-opportunities	615
http://www.hacp.org/business-opportunities/landlord-resources	615
http://www.hacp.org/cac	624
http://www.hacp.org/careers/resident-employment	615
http://www.hacp.org/contact	615
http://www.hacp.org/housing-options	615
http://www.hacp.org/housing-options/apply-for-housing	615
http://www.hacp.org/housing-options/eligibility-requirements	615
http://www.hacp.org/housing-options/hacp-communities	616
http://www.hacp.org/housing-options/home-ownership	615
http://www.hacp.org/housing-options/housing-for-the-disabled	615
http://www.hacp.org/housing-options/housing-vouchers	615
http://www.hacp.org/housing-options/property-search	615
http://www.hacp.org/resident-services	615
http://www.hacp.org/resident-services/community-service	615
http://www.hacp.org/resident-services/e3	615
http://www.hacp.org/resident-services/hacp-programs	615
http://www.hacp.org/resident-services/public-safety	615
http://www.hacp.org/resident-services/supportive-services-links	615
This issue was found on another 286 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.	

E. Usability

General usability issues, indicating navigation problems for all users.

Don't use fonts only available on Macs, but not Windows, and vice versa. The following fonts are available on both Windows and Macs: Arial, Arial Black, Comic Sans, Courier, Courier New, Franklin Gothic, Georgia, Impact, Lucida Console, Lucida Sans, Symbol, Tahoma, Times New Roman, Trebuchet, Verdana (plus the generic serif, sans-serif, monospace, cursive and fantasy CSS fonts).	Usability.gov 4:3
http://www.hacp.org/news/clean-slate-e3-2014scholarships	699
Keep URLs shorter than 78 characters so they don't wrap when emailed.	W3C
http://www.hacp.org/business-opportunities/landlord-resources/becoming-hcv-landlord	1
http://www.hacp.org/business-opportunities/landlord-resources/hcv-preferred-owners	1
http://www.hacp.org/business-opportunities/landlord-resources/landlord-referral-program	1
http://www.hacp.org/business-opportunities/landlord-resources/landlordinfo-programdocuments	1
http://www.hacp.org/careers/job-openings/force-account-journeyman-carpenter-0416-fs06	1
http://www.hacp.org/careers/job-openings/senior-accounting-technician-tar-0516-fin02	1
http://www.hacp.org/careers/job-openings/surveillance-operator-public-safety-tech	1
http://www.hacp.org/housing-options/hacp-communities/northview-heights-high-rise	1
http://www.hacp.org/media/videos/general/2015-african-american-heritage-day-parade	1
http://www.hacp.org/media/videos/general/addison-terrace-ground-breaking-ceremony-synopsis	1
http://www.hacp.org/media/videos/general/addison-terrace-redevelopment-phase-1-video	1
http://www.hacp.org/media/videos/general/around-the-authority-the-sites-and-sounds-of-resident-activities	1
http://www.hacp.org/media/videos/general/creative-arts-corner-audio-video-program-overview-2014	1
http://www.hacp.org/media/videos/general/hints-and-tips-how-to-apply-housing-choice-voucher-waiting-list	1
http://www.hacp.org/media/videos/general/housing-choice-voucher-program-orientation-video	1
http://www.hacp.org/media/videos/general/hud-choice-neighborhood-grant-award-executive-director-introduces-mayor-peduto	1
http://www.hacp.org/media/videos/general/mayor-peduto-at-northview-heights-community-day	1
http://www.hacp.org/media/videos/general/pittsburgh-black-history-and-culture-series	1
http://www.hacp.org/media/videos/general/skyline-terrace-ribbon-cutting-ceremony	1
http://www.hacp.org/public-notices/opening-of-skyline-terrace-waiting-lists-2-3	1
This issue was found on another 22 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.	
Omitting IMG WIDTH or HEIGHT attributes means page text jumps about as images load. This makes the page very hard to read while it's loading, and the user may click on the wrong link if it moves as it's being clicked. Add width and height attributes to the img tag matching the image dimensions. Authoring tools like Dreamweaver can automate this process.	Usability.gov 14:3
http://www.hacp.org/	130 435 461 599 711 ...
http://www.hacp.org/business-opportunities	273 459 597 598 780 ...
http://www.hacp.org/business-opportunities/landlord-resources	273 459 597 598 806 ...
http://www.hacp.org/cac	282 468 606 607 717 ...
http://www.hacp.org/careers/resident-employment	273 459 597 598 760 ...
http://www.hacp.org/contact	273 693 1137 1143 1144 ...
http://www.hacp.org/housing-options	273 459 597 598 781 ...
http://www.hacp.org/housing-options/apply-for-housing	273 459 597 598 773 ...
http://www.hacp.org/housing-options/eligibility-requirements	273 459 597 598 846 ...
http://www.hacp.org/housing-options/hacp-communities	274 460 598 599 695 ...
http://www.hacp.org/housing-options/home-ownership	273 459 597 598 768 ...
http://www.hacp.org/housing-options/housing-for-the-disabled	273 459 597 598 766 ...
http://www.hacp.org/housing-options/housing-vouchers	273 459 597 598 792 ...
http://www.hacp.org/housing-options/property-search	273 459 597 598 1003 ...
http://www.hacp.org/resident-services	273 459 597 598 779 ...

http://www.hacp.org/resident-services/community-service	273 459 597 598 763 ...
http://www.hacp.org/resident-services/e3	273 459 597 598 796 ...
http://www.hacp.org/resident-services/hacp-programs	273 459 597 598 770 ...
http://www.hacp.org/resident-services/public-safety	273 459 597 598 784 ...
http://www.hacp.org/resident-services/supportive-services-links	273 459 597 598 798 ...
This issue was found on another 286 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.	
The IMG WIDTH and HEIGHT attributes don't match the actual image size. This means the image will be scaled or distorted.	W3C
Image http://www.hacp.org/images/hacp_logo_new.png actual dimensions: 168 x 176 pixels. http://www.hacp.org/	457
Image http://www.hacp.org/images/hacp_logo_new.png actual dimensions: 168 x 176 pixels. http://www.hacp.org/business-opportunities	455
Image http://www.hacp.org/images/hacp_logo_new.png actual dimensions: 168 x 176 pixels. http://www.hacp.org/business-opportunities/landlord-resources	455
Image http://www.hacp.org/images/hacp_logo_new.png actual dimensions: 168 x 176 pixels. http://www.hacp.org/cac	464
Image http://www.hacp.org/images/hacp_logo_new.png actual dimensions: 168 x 176 pixels. http://www.hacp.org/careers/resident-employment	455
Image http://www.hacp.org/images/hacp_logo_new.png actual dimensions: 168 x 176 pixels. http://www.hacp.org/contact	455
Image http://www.hacp.org/images/hacp_logo_new.png actual dimensions: 168 x 176 pixels. http://www.hacp.org/housing-options	455
Image http://www.hacp.org/images/hacp_logo_new.png actual dimensions: 168 x 176 pixels. http://www.hacp.org/housing-options/apply-for-housing	455
Image http://www.hacp.org/images/hacp_logo_new.png actual dimensions: 168 x 176 pixels. http://www.hacp.org/housing-options/eligibility-requirements	455
Image http://www.hacp.org/images/hacp_logo_new.png actual dimensions: 168 x 176 pixels. http://www.hacp.org/housing-options/hacp-communities	456
Image http://www.hacp.org/images/hacp_logo_new.png actual dimensions: 168 x 176 pixels. http://www.hacp.org/housing-options/home-ownership	455
Image http://www.hacp.org/images/hacp_logo_new.png actual dimensions: 168 x 176 pixels. http://www.hacp.org/housing-options/housing-for-the-disabled	455
Image http://www.hacp.org/images/hacp_logo_new.png actual dimensions: 168 x 176 pixels. http://www.hacp.org/housing-options/housing-vouchers	455 775 780
Image http://www.hacp.org/images/hacp_logo_new.png actual dimensions: 168 x 176 pixels. http://www.hacp.org/housing-options/property-search	455
Image http://www.hacp.org/images/hacp_logo_new.png actual dimensions: 168 x 176 pixels. http://www.hacp.org/resident-services	455
Image http://www.hacp.org/images/hacp_logo_new.png actual dimensions: 168 x 176 pixels. http://www.hacp.org/resident-services/community-service	455
Image http://www.hacp.org/images/hacp_logo_new.png actual dimensions: 168 x 176 pixels. http://www.hacp.org/resident-services/e3	455
Image http://www.hacp.org/images/hacp_logo_new.png actual dimensions: 168 x 176 pixels. http://www.hacp.org/resident-services/hacp-programs	455
Image http://www.hacp.org/images/hacp_logo_new.png actual dimensions: 168 x 176 pixels. http://www.hacp.org/resident-services/public-safety	455
This issue was found on another 286 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.	
This page title is not unique. Each page should have a descriptive and meaningfully different title. Title refers to the text displayed on browser tabs, favorites, and in search engines results pages. If two or more pages have the same title, they cannot be differentiated by users or the Favorites capability of the browser.	Usability.gov 9:2
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/business-opportunities	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/business-opportunities/landlord-resources	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/business-opportunities/section-3-business-concerns-faq	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/business-opportunities/vendor/procurements/search	78

'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/cac	87
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/careers/resident-employment	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/contact	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/housing-options	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/housing-options/apply-for-housing	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/housing-options/eligibility-requirements	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/housing-options/hacp-communities	79
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/housing-options/home-ownership	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/housing-options/housing-for-the-disabled	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/housing-options/housing-vouchers	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/resident-services	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/resident-services/community-service	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/resident-services/e3	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/resident-services/hacp-programs	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/resident-services/public-safety	78
'Housing Authority of the City of Pittsburgh | HACP | Affordable Housing, Living Communities, Landlord Services, Vendor Services' is also used on http://www.hacp.org/ http://www.hacp.org/resident-services/supportive-services-links	78
This issue was found on another 281 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.	
Use LABEL elements for each data entry field to show what data is expected. Make sure each INPUT field has an associated LABEL describing the field.	Usability.gov 13:5
http://www.hacp.org/	713
http://www.hacp.org/business-opportunities	652
http://www.hacp.org/business-opportunities/landlord-resources	652
http://www.hacp.org/cac	661
http://www.hacp.org/careers/resident-employment	652
http://www.hacp.org/contact	652 1149 1151 1155 1174 ...
http://www.hacp.org/housing-options	652
http://www.hacp.org/housing-options/apply-for-housing	652
http://www.hacp.org/housing-options/eligibility-requirements	652
http://www.hacp.org/housing-options/hacp-communities	653
http://www.hacp.org/housing-options/home-ownership	652
http://www.hacp.org/housing-options/housing-for-the-disabled	652
http://www.hacp.org/housing-options/housing-vouchers	652
http://www.hacp.org/housing-options/property-search	736 921 951 963 967 ...
http://www.hacp.org/resident-services	652
http://www.hacp.org/resident-services/community-service	652

http://www.hacp.org/resident-services/e3	652
http://www.hacp.org/resident-services/hacp-programs	652
http://www.hacp.org/resident-services/public-safety	652
http://www.hacp.org/resident-services/supportive-services-links	652

This issue was found on another 286 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.

Use text links rather than image links. In general, text links are more easily recognized as clickable. Usability.gov 10:6

Text links usually download faster, are preferred by users, and should change colors after being selected. It is usually easier to convey a link's destination in text, rather than with the use of an image. Users often find it hard to tell which images are clickable without moving the cursor over them ('minesweeping'). Another benefit to using text links is that users with text-only and deactivated graphical browsers can see the navigation options.

http://www.hacp.org/media/photos	720 722 724 726 728 ...
http://www.hacp.org/media/photos/general	720 722 724 726 728 ...
http://www.hacp.org/media/photos/general/2015-african-american-heritage-day-parade	720 724 726 728 730 ...
http://www.hacp.org/media/photos/general/2015-bedford-dwellings-community-day	720 722 724 726 728 ...
http://www.hacp.org/media/photos/general/2015-clean-slate	720 722 724 726 728 ...
http://www.hacp.org/media/photos/general/2015-glen-hazel-high-rise-ribbon-cutting	720 722 724 726 728 ...
http://www.hacp.org/media/photos/general/2015-homewood-north-community-day	720 722 724 726 728 ...
http://www.hacp.org/media/photos/general/2015-northview-heights-community-day	720 722 724 726 728 ...
http://www.hacp.org/media/photos/general/2016-morse-gardens-resident-council-installation-ceremony	720 722 724 726 728
http://www.hacp.org/media/photos/general/2016-northview-heights-fathers-day-block-party	720 722 724 726 728 ...
http://www.hacp.org/media/photos/general/above-baseline-services-award	720 722
http://www.hacp.org/media/photos/general/choice-neighborhood-development-larimer-east-liberty-phase-i	720 722 724 726 728 ...
http://www.hacp.org/media/photos/general/councilwoman-darlene-harris-visits-northview-highrise-computer-lab	720 722 724 726
http://www.hacp.org/media/photos/general/creative-arts-corner-graphic-design	726 752 760 768 770 ...
http://www.hacp.org/media/photos/general/creative-arts-corner-photography	720 724 726 728 730 ...
http://www.hacp.org/media/photos/general/mayor-pedutos-reading-at-glen-hazel	720 722 724 726 728 ...
http://www.hacp.org/media/photos/housing	720
http://www.hacp.org/media/photos/news	720 722 724 726
http://www.hacp.org/media/photos/resident	720 722 724 726 728 ...

This issue was found on another 73 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.

Radio buttons are easier to use than drop-downs when there are 6 choices or fewer. Usability.gov 13:9

One usability study showed radio buttons give reliably better performance than drop-down lists for mutually exclusive selections. If screen space allows use radio buttons instead of lists/dropdowns with fewer than 7 items.

http://www.hacp.org/auth/register	707
http://www.hacp.org/business-opportunities/landlord/register	707
http://www.hacp.org/business-opportunities/vendor/register	707

Use a familiar font (Times, Georgia, Arial, Helvetica or Verdana) to achieve the best possible reading speed. Usability.gov 11:7

Research shows no reliable differences in reading speed or user preferences for twelve point Times New Roman or Georgia (serif fonts), or Arial, Helvetica, or Verdana (sans serif fonts). Other fonts may slow reading speed.

http://www.hacp.org/news/clean-slate-e3-2014scholarships	699

Use at least a 12-point font on all Web pages. Usability.gov 11:8

For users over age 65, it may be better to use at least fourteen-point fonts. Never use less than nine-point font on a Web site. The following are all smaller than 12 point:

- <p style="font-size: 11pt;" >
- <p style="font-size: 11px;" >
- <p style="font-size: small;" >
- <font size="2" >
- <font size="-1" >

http://www.hacp.org/css/business.css	760
http://www.hacp.org/css/global.css	463 880 1890 1898 2050 ...

http://www.hacp.org/css/media.css	463 880 1890 1898 2050 ...
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	200
http://www.hacp.org/css/news.css	41
http://www.hacp.org/css/search.css	14
http://www.hacp.org/javascripts/mediaelement/mediaelementplayer.css	178 226 608 612 642 ...
http://www.hacp.org/javascripts/mep-feature-playlist/mep-feature-playlist.css	44
Use bold text sparingly - for one or two words or a short phrase.	Usability.gov 11:5
Keep runs of bold text to less than 70 characters.	
http://www.hacp.org/business-opportunities/vendor/vendor-resources	759 762 763
http://www.hacp.org/careers/job-openings/senior-construction-manager-1115-063	797
http://www.hacp.org/housing-options/apply-for-housing/liph-pre-application	759
http://www.hacp.org/housing-options/housing-vouchers	778
http://www.hacp.org/housing-options/housing-vouchers/hcv-faq	747 764 787 789 795 ...
http://www.hacp.org/housing-options/housing-vouchers/hcv-waitinglist/hcv-waitinglist-faqs	760 790
http://www.hacp.org/news/10-hacp-families-purchases-homes-in-2015	709
http://www.hacp.org/news/addison-redevelopment-awarded-tax-credits	699
http://www.hacp.org/news/addison-redevelopment-update	700
http://www.hacp.org/news/clean-slate-e3-2014scholarships	699
http://www.hacp.org/news/construction-trades-training-to-begin-in-earl	711
http://www.hacp.org/news/hacp-and-development-partners-provide-compute	699
http://www.hacp.org/news/hacp-county-housing-authority-team-up-to-host	702
http://www.hacp.org/news/hacp-institutes-veteran-preference-for-public	699
http://www.hacp.org/news/join-the-voucher-program-staff-for-june-14-me	699 716
http://www.hacp.org/news/waiting-list-lottery-for-voucher-program-to-o	699
Use italic text sparingly - for one or two words or a short phrase.	Usability.gov 11:10
Keep runs of styled text to less than 70 characters. When used well, styled text draws attention to important words, but also decreases reading speed by almost twenty percent.	
http://www.hacp.org/careers/job-openings/assistant-project-manager-0416-md03	755
http://www.hacp.org/careers/job-openings/controller-0116-fin-01	755
http://www.hacp.org/careers/job-openings/force-account-journeyman-carpenter-0416-fs06	757
http://www.hacp.org/careers/job-openings/operations-manager-0616-ope08	755
http://www.hacp.org/careers/job-openings/painter	755
http://www.hacp.org/careers/job-openings/plumber-temporary-1115-057	755
http://www.hacp.org/careers/job-openings/program-and-data-analyst-0416-ope06	755
http://www.hacp.org/careers/job-openings/project-manager-0416-md02	754
http://www.hacp.org/careers/job-openings/senior-accounting-technician-tar-0516-fin02	756
http://www.hacp.org/careers/job-openings/senior-construction-manager-1115-063	753
http://www.hacp.org/careers/job-openings/senior-litigation-counsel-0616-lg02	751 754
http://www.hacp.org/careers/job-openings/senior-project-manager-0416-md01	754
http://www.hacp.org/careers/job-openings/surveillance-operator-public-safety-tech	754
http://www.hacp.org/careers/job-openings/upcs-inspector-0216-fs02	757
http://www.hacp.org/housing-options/apply-for-housing/liph-pre-application	759
http://www.hacp.org/news/construction-trades-training-to-begin-in-earl	711
http://www.hacp.org/news/creative-arts-corner-seeks-schenley-hs-grads	702
http://www.hacp.org/news/hacp-resident-graduates-from-green-jobs-progr	703
http://www.hacp.org/resident-services/cac/senior-accounting-technician-tar-0516-fin02	756
http://www.hacp.org/resident-services/e3	786
Use link text between 3 and 100 characters so it's long enough to be understood, but avoids line wrapping.	Usability.gov 10:11
A single word text link may not give enough information about the link's destination. A link that is a full sentence is difficult to read quickly, particularly if it wraps to another line.	
http://www.hacp.org/business-opportunities/vendor/vendor-resources	763
http://www.hacp.org/housing-options/hacp-communities	1069
http://www.hacp.org/housing-options/housing-vouchers/hcv-faq	760
http://www.hacp.org/news	734
Use option groups when a drop down list has more than 10 items.	Usability.gov 13:12
Group related options using OPTGROUP elements.	
http://www.hacp.org/business-opportunities/properties/quick-list	691
http://www.hacp.org/contact	1157
http://www.hacp.org/contact/general-contact-info	1157
http://www.hacp.org/housing-options/property-search	736
Make sure one radio button in a radio button group is always selected. If users can choose not to activate any of the radio button choices, provide a choice labeled 'None'.	Usability.gov 13:23
http://www.hacp.org/business-opportunities/properties/quick-list	880 880 882 882

F. Standards

Pages that do not comply with W3C standards.

Description and URL	Guideline and line number
An 'img' element must have an 'alt' attribute, except under certain conditions. For details, consult guidance on providing text alternatives for images.	HTML5
http://www.hacp.org/	130 599 600 700 711
http://www.hacp.org/business-opportunities	597 598 870
http://www.hacp.org/business-opportunities/landlord-resources	597 598 896
http://www.hacp.org/cac	606 607 717 1004
http://www.hacp.org/careers/resident-employment	597 598 839
http://www.hacp.org/contact	597 598 744 763 1248 ...
http://www.hacp.org/housing-options	597 598 860
http://www.hacp.org/housing-options/apply-for-housing	597 598 852
http://www.hacp.org/housing-options/eligibility-requirements	597 598 925
http://www.hacp.org/housing-options/hacp-communities	598 599 695 714 733 ...
http://www.hacp.org/housing-options/home-ownership	597 598 858
http://www.hacp.org/housing-options/housing-for-the-disabled	597 598 859
http://www.hacp.org/housing-options/housing-vouchers	597 598 871
http://www.hacp.org/housing-options/property-search	597 598 1048
http://www.hacp.org/resident-services	597 598 869
http://www.hacp.org/resident-services/community-service	597 598 853
http://www.hacp.org/resident-services/e3	597 598 875
http://www.hacp.org/resident-services/hacp-programs	597 598 849
http://www.hacp.org/resident-services/public-safety	597 598 878
http://www.hacp.org/resident-services/supportive-services-links	597 598 877
This issue was found on another 286 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.	
The 'align' attribute on the 'img' element is obsolete. Use CSS instead.	HTML5
http://www.hacp.org/housing-options/housing-for-the-disabled	759
http://www.hacp.org/housing-options/privately-managed-housing	750 751 754 757 758 ...
The 'align' attribute on the 'td' element is obsolete. Use CSS instead.	HTML5
http://www.hacp.org/housing-options/privately-managed-housing	766
The 'cellpadding' attribute on the 'table' element is obsolete. Use CSS instead.	HTML5
http://www.hacp.org/housing-options/privately-managed-housing	762
The 'cellspacing' attribute on the 'table' element is obsolete. Use CSS instead.	HTML5
http://www.hacp.org/housing-options/privately-managed-housing	762
The 'font' element is obsolete. Use CSS instead.	HTML5
http://www.hacp.org/news/clean-slate-e3-2014scholarships	699
The 'for' attribute of the 'label' element must refer to a non-hidden form control.	HTML5
http://www.hacp.org/business-opportunities/properties/quick-list	853 857 863 871 936 ...
http://www.hacp.org/business-opportunities/vendor/procurements/search	757 757 757 766 767 ...
http://www.hacp.org/housing-options/property-search	721 735 907 961 967 ...
The 'frameborder' attribute on the 'iframe' element is obsolete. Use CSS instead.	HTML5
http://www.hacp.org/business-opportunities/landlord-resources	784
http://www.hacp.org/cac	884
http://www.hacp.org/cac/student-spotlight	727
http://www.hacp.org/cac/video	728 729 730 731 732 ...
http://www.hacp.org/media	710
http://www.hacp.org/media/videos	710
http://www.hacp.org/media/videos/general	710
http://www.hacp.org/media/videos/general/2015-african-american-heritage-day-parade	710
http://www.hacp.org/media/videos/general/addison-terrace-redevelopment-phase-1-video	710
http://www.hacp.org/media/videos/general/around-the-authority-the-sites-and-sounds-of-resident-activities	710
http://www.hacp.org/media/videos/general/clean-slate-2015-synopsis	710
http://www.hacp.org/media/videos/general/creative-arts-corner-2015	710
http://www.hacp.org/media/videos/general/creative-arts-corner-audio-video-program-overview-2014	710
http://www.hacp.org/media/videos/general/hacp-resident-orientation-2015	710

http://www.hacp.org/media/videos/general/hints-and-tips-how-to-apply-housing-choice-voucher-waiting-list	710
http://www.hacp.org/media/videos/general/housing-choice-voucher-program-orientation-video	710
http://www.hacp.org/media/videos/general/hud-choice-neighborhood-grant-award-executive-director-introduces-mayor-peduto	710
http://www.hacp.org/media/videos/general/mayor-peduto-at-northview-heights-community-day	710
http://www.hacp.org/media/videos/general/pittsburgh-black-history-and-culture-series	710
http://www.hacp.org/media/videos/general/skyline-terrace-ribbon-cutting-ceremony	710
This issue was found on another 7 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.	
The 'name' attribute on the 'img' element is obsolete. Use the 'id' attribute instead.	HTML5
http://www.hacp.org/resident-services/e3	762 775
The 'scope' attribute on the 'td' element is obsolete. Use the 'scope' attribute on a 'th' element instead.	HTML5
http://www.hacp.org/housing-options/privately-managed-housing	766
The 'valign' attribute on the 'td' element is obsolete. Use CSS instead.	HTML5
http://www.hacp.org/housing-options/privately-managed-housing	766
The 'width' attribute on the 'table' element is obsolete. Use CSS instead.	HTML5
http://www.hacp.org/business-opportunities/landlord-resources/hcv-contact	751 779 917 1044
http://www.hacp.org/business-opportunities/landlord-resources/landlordinfo-programdocuments	905
The 'width' attribute on the 'td' element is obsolete. Use CSS instead.	HTML5
http://www.hacp.org/business-opportunities/landlord-resources/hcv-contact	754 757 760 765 768 ...
http://www.hacp.org/business-opportunities/landlord-resources/landlordinfo-programdocuments	797 800 805 808 813 ...
http://www.hacp.org/news/hacp-institutes-veteran-preference-for-public	716 720 723 729 732 ...
The 'width' attribute on the 'th' element is obsolete. Use CSS instead.	HTML5
http://www.hacp.org/housing-options/privately-managed-housing	764 764 764 764
The interactive element 'a' must not appear as a descendant of the 'a' element.	HTML5
http://www.hacp.org/housing-options/hacp-communities	1080 1119 1152 1153 1154 ...
The value of the 'border' attribute on the 'table' element must be either '1' or the empty string. To regulate the thickness of table borders, Use CSS instead.	HTML5
http://www.hacp.org/housing-options/eligibility-requirements	750 790
CSS Validation Error.	CSS Validation
http://www.hacp.org/css/business.css	606 609
http://www.hacp.org/css/jquery-ui-1.8.11.datepicker.css	85 86 294 295 357
Duplicate ID - the same ID is used on more than one element.	HTML5
ID: 'logo'.	125 131 454 471 472 ...
http://www.hacp.org/	
ID: 'logo'.	122 128 452 469 470 ...
http://www.hacp.org/business-opportunities	
ID: 'logo'.	122 128 452 469 470 ...
http://www.hacp.org/business-opportunities/landlord-resources	
ID: 'logo'.	131 137 461 478 479 ...
http://www.hacp.org/cac	
ID: 'logo'.	122 128 452 469 470 ...
http://www.hacp.org/careers/resident-employment	
ID: 'logo'.	122 128 452 469 470 ...
http://www.hacp.org/contact	
ID: 'logo'.	122 128 452 469 470 ...
http://www.hacp.org/housing-options	
ID: 'logo'.	122 128 452 469 470 ...
http://www.hacp.org/housing-options/apply-for-housing	
ID: 'logo'.	122 128 452 469 470 ...
http://www.hacp.org/housing-options/eligibility-requirements	
ID: 'logo'.	123 129 453 470 471 ...
http://www.hacp.org/housing-options/hacp-communities	
ID: 'logo'.	122 128 452 469 470 ...
http://www.hacp.org/housing-options/home-ownership	
ID: 'logo'.	122 128 452 469 470 ...
http://www.hacp.org/housing-options/housing-for-the-disabled	

ID: 'logo'. http://www.hacp.org/housing-options/housing-vouchers	122 128 452 469 470 ...
ID: 'logo'. http://www.hacp.org/housing-options/property-search	122 128 452 469 470 ...
ID: 'logo'. http://www.hacp.org/resident-services	122 128 452 469 470 ...
ID: 'logo'. http://www.hacp.org/resident-services/community-service	122 128 452 469 470 ...
ID: 'logo'. http://www.hacp.org/resident-services/e3	122 128 452 469 470 ...
ID: 'logo'. http://www.hacp.org/resident-services/hacp-programs	122 128 452 469 470 ...
ID: 'logo'. http://www.hacp.org/resident-services/public-safety	122 128 452 469 470 ...
ID: 'logo'. http://www.hacp.org/resident-services/supportive-services-links	122 128 452 469 470 ...
This issue was found on another 287 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.	
Element 'div' not allowed as child element in this context.	HTML5
http://www.hacp.org/	623
http://www.hacp.org/business-opportunities	621
http://www.hacp.org/business-opportunities/landlord-resources	621
http://www.hacp.org/cac	630
http://www.hacp.org/careers/resident-employment	621
http://www.hacp.org/contact	621
http://www.hacp.org/housing-options	621
http://www.hacp.org/housing-options/apply-for-housing	621
http://www.hacp.org/housing-options/eligibility-requirements	621
http://www.hacp.org/housing-options/hacp-communities	622
http://www.hacp.org/housing-options/home-ownership	621
http://www.hacp.org/housing-options/housing-for-the-disabled	621
http://www.hacp.org/housing-options/housing-vouchers	621
http://www.hacp.org/housing-options/property-search	621
http://www.hacp.org/resident-services	621
http://www.hacp.org/resident-services/community-service	621
http://www.hacp.org/resident-services/e3	621
http://www.hacp.org/resident-services/hacp-programs	621
http://www.hacp.org/resident-services/public-safety	621
http://www.hacp.org/resident-services/supportive-services-links	621
This issue was found on another 287 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.	
End tag 'a' violates nesting rules.	HTML5
http://www.hacp.org/housing-options/hacp-communities	1080 1080 1080 1080 1080 ...
End tag 'div' seen, but there were open elements.	HTML5
http://www.hacp.org/business-opportunities/vendor/procurements/search	782
http://www.hacp.org/housing-options/hacp-communities	1063 1065 1067 1069
http://www.hacp.org/housing-options/hacp-communities/pennsylvania-bidwell	764
http://www.hacp.org/media/photos	763
http://www.hacp.org/media/photos/general	763
http://www.hacp.org/media/photos/general/2015-african-american-heritage-day-parade	765
http://www.hacp.org/media/photos/general/2015-clean-slate	747
http://www.hacp.org/media/photos/general/2015-glen-hazel-high-rise-ribbon-cutting	739
http://www.hacp.org/media/photos/general/2015-homewood-north-community-day	731
http://www.hacp.org/media/photos/general/2016-morse-gardens-resident-council-installation-ceremony	729
http://www.hacp.org/media/photos/general/2016-northview-heights-fathers-day-block-party	763
http://www.hacp.org/media/photos/general/above-baseline-services-award	723
http://www.hacp.org/media/photos/general/choice-neighborhood-development-larimer-east-liberty-phase-i	741
http://www.hacp.org/media/photos/general/councilwoman-darlene-harris-visits-northview-highrise-computer-lab	727
http://www.hacp.org/media/photos/general/creative-arts-corner-graphic-design	797
http://www.hacp.org/media/photos/general/creative-arts-corner-photography	811
http://www.hacp.org/media/photos/general/mayor-pedutos-reading-at-glen-hazel	759

http://www.hacp.org/media/photos/housing	721
http://www.hacp.org/media/photos/news	727
http://www.hacp.org/media/photos/resident	731
This issue was found on another 75 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.	
End tag for 'body' seen, but there were unclosed elements.	HTML5
http://www.hacp.org/business-opportunities	906
http://www.hacp.org/business-opportunities/landlord-resources	932
http://www.hacp.org/business-opportunities/landlord-resources/becoming-hcv-landlord	877
http://www.hacp.org/business-opportunities/section-3-business-concerns-faq	915
http://www.hacp.org/business-opportunities/vendor/vendor-resources	907
http://www.hacp.org/cac	1040
http://www.hacp.org/careers/resident-employment	875
http://www.hacp.org/housing-options	896
http://www.hacp.org/housing-options/apply-for-housing	888
http://www.hacp.org/housing-options/eligibility-requirements	961
http://www.hacp.org/housing-options/home-ownership	894
http://www.hacp.org/housing-options/housing-for-the-disabled	895
http://www.hacp.org/housing-options/housing-vouchers	907
http://www.hacp.org/housing-options/property-search	1084
http://www.hacp.org/resident-services	905
http://www.hacp.org/resident-services/community-service	889
http://www.hacp.org/resident-services/e3	911
http://www.hacp.org/resident-services/hacp-programs	885
http://www.hacp.org/resident-services/public-safety	914
http://www.hacp.org/resident-services/supportive-services-links	913
This issue was found on another 68 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.	
Named character reference was not terminated by a semicolon. (Or '&' should have been escaped as '&'.)	HTML5
http://www.hacp.org/news	722
http://www.hacp.org/news/20	758
No 'li' element in scope but a 'li' end tag seen.	HTML5
http://www.hacp.org/housing-options/hacp-communities/pennsylvania-bidwell	764
No 'p' element in scope but a 'p' end tag seen.	HTML5
http://www.hacp.org/news/10-hacp-families-purchases-homes-in-2015	717
http://www.hacp.org/news/beech-street-road-work-completed-ahead-of-sch	702
http://www.hacp.org/news/hacp	703
http://www.hacp.org/news/hacp-celebrates-the-25th-anniversary-of-the-a	704
http://www.hacp.org/news/hacp-commends-contracted-security-guards-for	711
http://www.hacp.org/news/hacp-commissioners-authorize-10-million-to-ex	703
http://www.hacp.org/news/hacp-county-housing-authority-team-up-to-host	723
http://www.hacp.org/news/hacp-i	715
http://www.hacp.org/news/hacp-institutes-veteran-preference-for-public	794
http://www.hacp.org/news/hacp-to-host-security-job-fairs	714
http://www.hacp.org/news/hcv-dept-closed-for-renovations-june-19-22-20	702
http://www.hacp.org/news/housing-authority-and-development-partners-cl	709
http://www.hacp.org/news/housing-authority-and-development-partners-to	710
http://www.hacp.org/news/join-the-voucher-program-staff-for-june-14-me	719
http://www.hacp.org/news/mayor-peduto-councilman-lavelle-and-city-hous	699
http://www.hacp.org/news/mount-pleasant-roadbeech-street-road-work-to-	703
http://www.hacp.org/news/nvh-community-day-welcomes-marchpittsburgh	705
http://www.hacp.org/news/realtors-association-of-metropolitan-pittsbur	704
http://www.hacp.org/news/summer-2015-news-views-is-here	700
http://www.hacp.org/public-notices/opening-of-skyline-terrace-waiting-lists-2-3	700
This issue was found on another 30 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.	
Reference to non-existent ID.	HTML5
ID 'property[baths]'.	691 853 857 863 871 ...
http://www.hacp.org/business-opportunities/properties/quick-list	
ID 'close_date'.	757 766 767
http://www.hacp.org/business-opportunities/vendor/procurements/search	

ID 'Accessible'.	721 735 921 950 967 ...
http://www.hacp.org/housing-options/property-search Start tag 'a' seen but an element of the same type was already open.	HTML5
http://www.hacp.org/housing-options/hacp-communities Stray end tag 'div'.	1080 HTML5
http://www.hacp.org/housing-options/hacp-communities/pennsylvania-bidwell Stray end tag 'strong'.	889 HTML5
http://www.hacp.org/news/hacp-and-partners-host-16th-annual-clean-slat Stray end tag 'ul'.	703 HTML5
http://www.hacp.org/housing-options/hacp-communities/pennsylvania-bidwell Unclosed element 'a'.	765 HTML5
http://www.hacp.org/housing-options/hacp-communities Unclosed element 'div'.	1063 1065 1067 1069 HTML5
http://www.hacp.org/business-opportunities	906 906
http://www.hacp.org/business-opportunities/landlord-resources	932 932
http://www.hacp.org/business-opportunities/landlord-resources/becoming-hcv-landlord	877 877
http://www.hacp.org/business-opportunities/section-3-business-concerns-faq	915 915
http://www.hacp.org/business-opportunities/vendor/vendor-resources	907 907
http://www.hacp.org/cac	1040 1040
http://www.hacp.org/careers/resident-employment	875 875
http://www.hacp.org/housing-options	896 896
http://www.hacp.org/housing-options/apply-for-housing	888 888
http://www.hacp.org/housing-options/eligibility-requirements	961 961
http://www.hacp.org/housing-options/home-ownership	894 894
http://www.hacp.org/housing-options/housing-for-the-disabled	895 895
http://www.hacp.org/housing-options/housing-vouchers	907 907
http://www.hacp.org/housing-options/property-search	1084 1084
http://www.hacp.org/resident-services	905 905
http://www.hacp.org/resident-services/community-service	889 889
http://www.hacp.org/resident-services/e3	911 911
http://www.hacp.org/resident-services/hacp-programs	885 885
http://www.hacp.org/resident-services/public-safety	914 914
http://www.hacp.org/resident-services/supportive-services-links This issue was found on another 68 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition. Unclosed element 'form'.	913 913 HTML5
http://www.hacp.org/business-opportunities/vendor/procurements/search Unclosed element 'ol'.	782 HTML5
http://www.hacp.org/media/photos	763
http://www.hacp.org/media/photos/general	763
http://www.hacp.org/media/photos/general/2015-african-american-heritage-day-parade	765
http://www.hacp.org/media/photos/general/2015-allegheny-dwellings-community-day	751
http://www.hacp.org/media/photos/general/2015-bedford-dwellings-community-day	733
http://www.hacp.org/media/photos/general/2015-clean-slate	747
http://www.hacp.org/media/photos/general/2015-glen-hazel-high-rise-ribbon-cutting	739
http://www.hacp.org/media/photos/general/2015-homewood-north-community-day	731
http://www.hacp.org/media/photos/general/2015-northview-heights-community-day	771
http://www.hacp.org/media/photos/general/2016-morse-gardens-resident-council-installation-ceremony	729
http://www.hacp.org/media/photos/general/2016-northview-heights-fathers-day-block-party	763
http://www.hacp.org/media/photos/general/above-baseline-services-award	723
http://www.hacp.org/media/photos/general/choice-neighborhood-development-larimer-east-liberty-phase-i	741
http://www.hacp.org/media/photos/general/councilwoman-darlene-harris-visits-northview-highrise-computer-lab	727
http://www.hacp.org/media/photos/general/creative-arts-corner-graphic-design	797
http://www.hacp.org/media/photos/general/creative-arts-corner-photography	811
http://www.hacp.org/media/photos/general/mayor-pedutos-reading-at-glen-hazel	759
http://www.hacp.org/media/photos/housing	721
http://www.hacp.org/media/photos/news	727
http://www.hacp.org/media/photos/resident	731

This issue was found on another 72 pages. You can change the number of pages shown for each issue using the Options menu command in the desktop edition or the Edit Scan button in the OnDemand edition.

Unclosed element 'ul'.	HTML5
http://www.hacp.org/housing-options/hacp-communities/pennsylvania-bidwell	764
Empty heading.	HTML5
http://www.hacp.org/housing-options/hacp-communities	692
Property user-select doesn't exist in the CSS 2.1 or CSS 3 recommendations. The property name may be misspelled, vendor specific, or a CSS 3 property which has not yet reached recommendation status.	CSS Validation
http://www.hacp.org/javascripts/owl-carousel/assets/owl.carousel.css	89 114 125
Property zoom doesn't exist in the CSS 2.1 or CSS 3 recommendations. The property name may be misspelled, vendor specific, or a CSS 3 property which has not yet reached recommendation status.	CSS Validation
http://www.hacp.org/css/reset.css	154
Property -khtml-opacity is vendor specific. Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	CSS Validation
http://www.hacp.org/css/global.css	320
http://www.hacp.org/css/media.css	320
Property -khtml-user-select is vendor specific. Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	CSS Validation
http://www.hacp.org/javascripts/owl-carousel/assets/owl.carousel.css	86
Property -moz-background-clip is vendor specific. Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	CSS Validation
http://www.hacp.org/css/community.css	466 493 652 679 699
http://www.hacp.org/css/global.css	818 2166
http://www.hacp.org/css/homepage.css	364
http://www.hacp.org/css/media.css	818 2166
Property -moz-background-size is vendor specific. Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	CSS Validation
http://www.hacp.org/javascripts/owl-carousel/assets/owl.carousel.css	204
Property -moz-border-radius is vendor specific. Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	CSS Validation
http://www.hacp.org/css/business.css	174 896
http://www.hacp.org/css/community.css	464 491 650 677 697
http://www.hacp.org/css/global.css	510 590 816 1421 1677 ...
http://www.hacp.org/css/jquery-ui-1.8.11.datepicker.css	291
http://www.hacp.org/css/media.css	510 590 816 1421 1677 ...
http://www.hacp.org/javascripts/mediaelement/mediaelementplayer.css	262 335 373 432 443 ...
Property -moz-border-radius-bottomleft is vendor specific. Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	CSS Validation
http://www.hacp.org/css/global.css	2160
http://www.hacp.org/css/homepage.css	358
http://www.hacp.org/css/jquery-ui-1.8.11.datepicker.css	285 288 290
http://www.hacp.org/css/media.css	2160
Property -moz-border-radius-bottomright is vendor specific. Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	CSS Validation
http://www.hacp.org/css/global.css	2159
http://www.hacp.org/css/homepage.css	357
http://www.hacp.org/css/jquery-ui-1.8.11.datepicker.css	286 288 289
http://www.hacp.org/css/media.css	2159
Property -moz-border-radius-topleft is vendor specific. Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	CSS Validation
http://www.hacp.org/css/global.css	2161
http://www.hacp.org/css/homepage.css	359
http://www.hacp.org/css/jquery-ui-1.8.11.datepicker.css	283 287 290
http://www.hacp.org/css/media.css	2161
Property -moz-border-radius-topright is vendor specific. Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	CSS Validation
http://www.hacp.org/css/global.css	2158
http://www.hacp.org/css/homepage.css	356
http://www.hacp.org/css/jquery-ui-1.8.11.datepicker.css	284 287 289
http://www.hacp.org/css/media.css	2158
Property -moz-box-shadow is vendor specific. Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	CSS Validation
http://www.hacp.org/css/business.css	429
http://www.hacp.org/css/community.css	147
http://www.hacp.org/css/contact.css	78

http://www.hacp.org/css/global.css	1674
http://www.hacp.org/css/media.css	1674
http://www.hacp.org/css/reset.css	109
http://www.hacp.org/css/search.css	125
Property -moz-box-sizing is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/bootstrap/bootstrap.min.css	9 9
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	47 355 381 493
http://www.hacp.org/javascripts/mediaelement/mediaelementplayer.css	219
Property -moz-opacity is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/global.css	319
http://www.hacp.org/css/media.css	319
Property -moz-osx-font-smoothing is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/fonts/styles.css	25
Property -moz-transform is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/global.css	385 407 506 2015
http://www.hacp.org/css/media.css	385 407 506 2015
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	220 245 402 476 552 ...
Property -moz-transform-origin is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	611 628 645 662 680 ...
Property -moz-transition is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/community.css	472 497 658 683
http://www.hacp.org/css/global.css	390 412 797 886 897
http://www.hacp.org/css/media.css	390 412 797 886 897
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	9 547 601 1051
http://www.hacp.org/javascripts/owl-carousel/assets/owl.carousel.css	45 152 182 189 208
Property -moz-transition-duration is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	345
Property -moz-transition-property is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	14 1056
Property -moz-user-select is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/javascripts/owl-carousel/assets/owl.carousel.css	87 112 123
Property -ms-box-sizing is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	48 356 382 494
Property -ms-filter is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/global.css	323
http://www.hacp.org/css/media.css	323
Property -ms-interpolation-mode is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/reset.css	123
Property -ms-text-size-adjust is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/bootstrap/bootstrap.min.css	9
Property -ms-touch-action is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/javascripts/owl-carousel/assets/owl.carousel.css	64
Property -ms-transform is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/global.css	387 409
http://www.hacp.org/css/media.css	387 409
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	221 246 403 477 553 ...
Property -ms-transform-origin is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	612 629 646 663 681 ...
Property -ms-transition is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	10 1052
http://www.hacp.org/javascripts/owl-carousel/assets/owl.carousel.css	46 153 183 190 209
Property -ms-transition-duration is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	

http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	346
Property -ms-transition-property is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	15 1057
Property -ms-user-select is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/javascripts/owl-carousel/assets/owl.carousel.css	88 113 124
Property -o-background-size is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/javascripts/owl-carousel/assets/owl.carousel.css	205
Property -o-box-sizing is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	49 357 383 495
Property -o-transform is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/global.css	386 408
http://www.hacp.org/css/media.css	386 408
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	222 247 404 478 554 ...
Property -o-transform-origin is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	613 630 647 664 682 ...
Property -o-transition is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/community.css	473 498 659 684
http://www.hacp.org/css/global.css	391 413 798 887 898
http://www.hacp.org/css/media.css	391 413 798 887 898
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	11 548 602 1053
http://www.hacp.org/javascripts/owl-carousel/assets/owl.carousel.css	47 154 184 191 210
Property -o-transition-duration is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	347
Property -o-transition-property is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	16 1058
Property -webkit-animation-duration is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/javascripts/owl-carousel/assets/owl.carousel.css	5
Property -webkit-animation-fill-mode is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/javascripts/owl-carousel/assets/owl.carousel.css	7
Property -webkit-animation-name is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/javascripts/owl-carousel/assets/owl.carousel.css	17
Property -webkit-appearance is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/bootstrap/bootstrap.min.css	9 9
Property -webkit-backface-visibility is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/javascripts/owl-carousel/assets/owl.carousel.css	108 180
Property -webkit-background-clip is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/community.css	467 494 653 680 700
http://www.hacp.org/css/global.css	819 2167
http://www.hacp.org/css/homepage.css	365
http://www.hacp.org/css/media.css	819 2167
Property -webkit-background-size is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/javascripts/owl-carousel/assets/owl.carousel.css	203
Property -webkit-border-bottom-left-radius is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/global.css	594 1681 1921 1944 2156
http://www.hacp.org/css/homepage.css	354
http://www.hacp.org/css/jquery-ui-1.8.11.datepicker.css	285 288 290
http://www.hacp.org/css/media.css	594 1681 1921 1944 2156
Property -webkit-border-bottom-right-radius is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/global.css	593 1680 1920 1943 2155
http://www.hacp.org/css/homepage.css	353
http://www.hacp.org/css/jquery-ui-1.8.11.datepicker.css	286 288 289
http://www.hacp.org/css/media.css	593 1680 1920 1943 2155

Property -webkit-border-radius is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/business.css	173 895
http://www.hacp.org/css/community.css	463 490 649 676 696
http://www.hacp.org/css/global.css	511 815 1420 2020
http://www.hacp.org/css/jquery-ui-1.8.11.datepicker.css	291
http://www.hacp.org/css/media.css	511 815 1420 2020
http://www.hacp.org/javascripts/mediaelement/mediaelementplayer.css	261 334 372 431 442 ...
Property -webkit-border-top-left-radius is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/global.css	592 1679 1919 1942 2157
http://www.hacp.org/css/homepage.css	355
http://www.hacp.org/css/jquery-ui-1.8.11.datepicker.css	283 287 290
http://www.hacp.org/css/media.css	592 1679 1919 1942 2157
Property -webkit-border-top-right-radius is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/global.css	591 1678 1918 1941 2154
http://www.hacp.org/css/homepage.css	352
http://www.hacp.org/css/jquery-ui-1.8.11.datepicker.css	284 287 289
http://www.hacp.org/css/media.css	591 1678 1918 1941 2154
Property -webkit-box-shadow is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/business.css	428
http://www.hacp.org/css/community.css	148
http://www.hacp.org/css/contact.css	79
http://www.hacp.org/css/global.css	1673
http://www.hacp.org/css/media.css	1673
http://www.hacp.org/css/reset.css	110
http://www.hacp.org/css/search.css	124
Property -webkit-box-sizing is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/bootstrap/bootstrap.min.css	9
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	46 354 380 492
http://www.hacp.org/javascripts/mediaelement/mediaelementplayer.css	220
Property -webkit-font-smoothing is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/fonts/styles.css	24
Property -webkit-opacity is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/global.css	321
http://www.hacp.org/css/media.css	321
Property -webkit-overflow-scrolling is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	90
Property -webkit-tap-highlight-color is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/javascripts/owl-carousel/assets/owl.carousel.css	57 109
Property -webkit-text-size-adjust is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/bootstrap/bootstrap.min.css	9
Property -webkit-touch-callout is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/javascripts/owl-carousel/assets/owl.carousel.css	110
Property -webkit-transform is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/global.css	384 406 505 2014
http://www.hacp.org/css/media.css	384 406 505 2014
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	219 244 401 475 551 ...
http://www.hacp.org/javascripts/owl-carousel/assets/owl.carousel.css	78
Property -webkit-transform-origin is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	610 627 644 661 679 ...
Property -webkit-transform-style is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/javascripts/owl-carousel/assets/owl.carousel.css	119
Property -webkit-transition is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/community.css	471 496 657 682
http://www.hacp.org/css/global.css	389 411 796 885 896
http://www.hacp.org/css/media.css	389 411 796 885 896

http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	8 546 600 1050
http://www.hacp.org/javascripts/owl-carousel/assets/owl.carousel.css	44 151 181 188 207
Property -webkit-transition-duration is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	344
Property -webkit-transition-property is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/css/mmenu/jquery.mmenu.all.css	13 1055
Property -webkit-user-select is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/javascripts/owl-carousel/assets/owl.carousel.css	85 111 122
Property -xborder-right is vendor specific.	CSS Validation
Properties prefixed by a dash or underscore are vendor specific and only work on one browser engine.	
http://www.hacp.org/javascripts/mediaelement/mediaelementplayer.css	620

VII. Listing of Comparables

VII. Complete Listing of Comparables

A. Housing Authority Comparative Review: Top 10

NYC: http://www1.nyc.gov/site/nycha/index.page
Charlotte, NC: http://www.cha-nc.org/
Rochester, NY: https://www.rochesterhousing.org/
Santa Barbara, CA: http://hacsb.org/
Washington, D.C.: http://www.dchousing.org/
Chicago, IL: http://www.thecha.org/
Indianapolis, IN: http://www.indyhousing.org/
Los Angeles, CA: http://www.hacla.org/
Ft. Worth, TX: https://www.fwhs.org/

B. Public Housing Authority Sites

ALABAMA
Alexander City Housing Authority
Anniston Housing Authority
Bessemer Housing Authority
Housing Authority of the Birmingham District
Bridgeport Housing Authority
Eufaula Housing Authority
Florence Housing Authority
Foley Housing Authority
Mobile Housing Board
Montgomery Housing Authority
Opelika Housing Authority
Tuscaloosa Housing Authority
Housing Authority of Walker County

ARIZONA
City of Chandler Housing & Redevelopment
City of Phoenix, Housing Dept.
Housing Authority of Maricopa County
City of Mesa Housing Services

ARKANSAS
England Housing Authority
Jonesboro Urban Renewal and Housing Authority
Little Rock Housing Authority
North Little Rock Housing Authority
Polk County Housing Authority
White River Regional Housing Authority

CALIFORNIA
Housing Authority of the City of Alameda
Alameda County Housing Authority
City of Berkeley Housing Authority
Housing Authority of the County of Butte
Housing Authority of the County of Contra Costa
HAs of the City and County of Fresno
Glendale Community Development and Housing
Kings County Housing Authority
Housing Authority of Long Beach
Housing Authority of the City of Los Angeles
Community Devel Comm County of Los Angeles
Oakland Housing Authority
Orange County Housing Authority
Housing Authority of the County of Monterey
Housing Authority of the City of Napa
City of Pittsburg Housing Authority
Housing Authority of the City of Redding
Sacramento Housing and Redevel Agency
Housing Authority of the City of San Buenaventura
San Diego Housing Commission
San Francisco Housing Authority
Housing Authority of the County of San Joaquin
Housing Authority of the City of Santa Barbara

Housing Authority of the County of Santa Barbara
Housing Authority of the County of Santa Clara
Sonoma County Community Development Commission
Housing Authority of the County of Tulare
Vallejo Housing Authority
Area Housing Authority of the County of Ventura
Yolo County Housing

COLORADO
Adams County Housing Authority
Boulder County Housing Authority
Brush Housing Authority
Denver Housing Authority
Englewood Housing Authority
Greeley-Weld Housing Authority
Lamar Housing Authority

CONNECTICUT
Housing Authority of the City of Bridgeport
Housing Authority of the City of Hartford
Norwalk Housing Authority

DELAWARE
Wilmington Housing Authority

DISTRICT OF COLUMBIA
DC Housing Authority

FLORIDA
Alachua County Housing Authority
Avon Park Housing Authority
Bradenton Housing Authority
Broward County Housing Authority
Crestview Housing Authority
Deerfield Beach Housing Authority
Housing Authority of the City of Fort Lauderdale
Fort Myers Housing Authority
Hollywood Housing Authority
Lakeland Housing Authority
Housing Authority of the City of Miami Beach
Miami-Dade Housing Agency
Orange County Housing Finance Authority
Orlando Housing Authority
Pinellas County Housing Authority
Punta Gorda Housing Authority
Sarasota Housing Authority
St. Petersburg Housing Authority
Tallahassee Housing Authority
West Palm Beach Housing Authority

GEORGIA
Housing Authority of the City of Americus
Athens Housing Authority
Atlanta Housing Authority
Augusta Housing Authority
Brunswick Housing Authority

City of Carrollton Housing Authority
Housing Authority of the City of Chatsworth
Calhoun Housing Authority
Conyers Housing Authority
Decatur Housing Authority
Housing Authority of DeKalb County
Gainesville Housing Authority
Housing Authority of Haralson County
Housing Authority of Savannah

GUAM
Guam Housing and Urban Renewal Authority

IDAHO
Boise City/Ada County Housing Authority
Nampa Housing Authority

ILLINOIS
Illinois Association of Housing Authorities
Housing Authority of the City of Bloomington
Housing Authority of the County of Cook
Chicago Housing Authority
Decatur Housing Authority
Housing Authority of the County of DeKalb
DuPage Housing Authority
Edwards County Housing Authority
Housing Authority of the City of Freeport
Grundy County Housing Authority
Housing Authority of Jefferson County
Knox County Housing Authority
Lake County Housing Authority
Housing Authority of the City of Marion
Peoria Housing Authority
Rockford Housing Authority
Springfield Housing Authority
St. Clair County Housing Authority
Vermilion County Housing Authority

INDIANA
Angola Housing Authority
Housing Authority of the City of Fort Wayne
Indianapolis Housing Agency
Lafayette Housing Authority
Marion Housing Authority
Muncie Housing Authority
South Bend Housing Authority
Vincennes Housing Authority

KANSAS
Kansas City, Kansas Housing Authority
Lawrence-Douglas County Housing Authority
Manhattan Housing Authority
Topeka Housing Authority

KENTUCKY
Kentucky Housing Association
Housing Authority of Covington
Cynthiana Housing Authority
Housing Authority of Danville
Floyd County Housing Authority
Glasgow Community Housing Authority
Housing Authority of Louisville
Lyon County Housing Authority
Housing Authority of Murray
Newport Housing Authority
Housing Authority of Pikeville

LOUISIANA
Alexandria Housing Authority
Berwick Housing Authority
Monroe Housing Authority
Housing Authority of New Orleans
City of Slidell Housing Authority
Housing Authority of the City of Westwego

MAINE
Brunswick Housing Authority
Portland Housing Authority
Westbrook Housing

MARYLAND
Housing Authority of Annapolis
Housing Commission of Anne Arundel County
Housing Authority of Baltimore City
Housing Authority of the City of Cumberland
Housing Authority of the City of Hagerstown
Montgomery County Housing Opportunities Commission
Prince George's County Dept of Housing
Housing Authority of Washington County

MASSACHUSETTS
Attleboro Housing Authority
Boston Housing Authority
Brockton Housing Authority
Cambridge Housing Authority
Chelsea Housing Authority
Fall River Housing Authority
Lowell Housing Authority
Lynn Housing Authority & Neighborhood Development
Malden Housing Authority
New Bedford Housing Authority
Somerville Housing Authority
Springfield Housing Authority
Westford Housing Authority

MICHIGAN
Battle Creek Housing Commission
Boyne City Housing Commission
Hillsdale Housing Commission
Hamtramck Housing Commission
Jackson Housing Commission
Sault Ste. Marie Housing Commission

MINNESOTA
Austin Housing & Redevelopment Authority
Dakota County Community Development Agency
Housing and Redevelopment Authority of Duluth
Fergus Falls Housing & Redevelopment Authority
Northwest Minnesota Multi-County Housing & Redevelopment Authority
Minneapolis Public Housing Authority
Morris Housing & Redevelopment Authority
Southeastern Minnesota Multi-County HRA
St. Paul Public Housing Agency
Washington County Housing Authority

MISSISSIPPI
Biloxi Housing Authority
Corinth Housing Authority
Iuka Housing Authority
Housing Authority of the City of Meridian
Mississippi Regional Housing Authority IV
Mississippi Regional Housing Authority VI
Oxford Housing Authority
Tupelo Housing Authority

MISSOURI
Housing Authority of the City of Columbia
Housing Authority of the City of Jefferson
Housing Authority of Kansas City

MONTANA
Butte Housing Authority

NEBRASKA
Broken Bow Housing Authority
Columbus Housing Authority
Kearney, Gibbon & Minden Housing Auths
Omaha Housing Authority
Ord Housing Authority

NEVADA
Housing Authority of the County of Clark
Housing Authority of the City of North Las Vegas
Reno Housing Authority

NEW HAMPSHIRE
Keene Housing
Manchester Housing & Redevelopment Authority

NEW JERSEY
Asbury Park Housing Authority
Atlantic City Housing Authority
Housing Authority of the City of Camden
Cliffside Park Housing Authority
Jersey City Housing Authority
Long Branch Housing Authority
Housing Authority of the Borough of Madison
Township of Neptune Housing Authority
New Brunswick Housing and Redevelopment Authority
Newton Housing Authority
Ocean City Housing Authority
Housing Authority of the City of Paterson
Plainfield Housing Authority
Pleasantville Housing Authority
Union City Public Housing Authority
Vineland Housing Authority

NEW MEXICO
Albuquerque Housing Services
Region VI Housing Authority
Truth or Consequences Housing Authority

NEW YORK
Albany Housing Authority
Batavia Housing Authority
Cohoes Housing Authority
Geneva Housing Authority
Greenburgh Housing Authority
Town of Huntington Housing Authority
Islip Housing Authority
Ithaca Housing Authority
Kingston Housing Authority
Newburgh Housing Authority
New York City Housing Authority
Oneida Housing Authority
Poughkeepsie Public Housing Authority
Rochester Housing Authority
Rome Housing Authority
Schenectady Municipal Housing Authority
Syracuse Housing Authority
Utica Municipal Housing Authority
Watertown Housing Authority
Watervliet Housing Authority
White Plains Housing Authority

NORTH CAROLINA
Chapel Hill Department of Housing
Charlotte Housing Authority
Durham Housing Authority
Fayetteville Metropolitan Housing Authority
Greensboro Housing Authority
Housing Authority of the City of Greenville
High Point Housing Authority
Mid East Regional Housing Authority
Pembroke Housing Authority

Raleigh Housing Authority
Rocky Mount Housing Authority
Sanford Housing Authority
Statesville Housing Authority
Wilmington Housing Authority
Wilson Housing Authority

NORTH DAKOTA
Burleigh County Housing Authority
Grand Forks Housing Authority
Minot Housing Authority

OHIO
Allen Housing Authority
Akron Metropolitan Housing Authority
Ashtabula Metropolitan Housing Authority
Cincinnati Metropolitan Housing Authority
Clermont Metropolitan Housing Authority
Columbus Metropolitan Housing Authority
Cuyahoga Metropolitan Housing Authority
Dayton Metropolitan Housing Authority
Knox Metropolitan Housing Authority
Gallia Metropolitan Housing Authority
Greene Metropolitan Housing Authority
Lake Metropolitan Housing Authority
Lucas Metropolitan Housing Authority
Medina Metropolitan Housing Authority
Morrow Metropolitan Housing Authority
Stark County Metropolitan Housing Authority
Trumbull Metropolitan Housing Authority
Portage Metropolitan Housing Authority
Youngstown Metropolitan Housing Authority

OKLAHOMA
Afton Housing Authority
HA of the Apache Tribe of Oklahoma
Cheyenne Housing Authority
Commerce Housing Authority
Oklahoma City Housing Authority
Seminole Housing Authority
Housing Authority of the City of Shawnee
Stillwater Housing Authority
Tulsa Housing Authority

OREGON
Central Oregon Regional Housing Authority
Northeast Oregon Housing Authority
North Bend City/Coos-Curry Housing
HA and Community Services Agency of Lane Co
Housing Authority of Lincoln County
Linn-Benton Housing Authority
Housing Authority of Portland
Housing Authority of the City of Salem
Washington County Dept of Hsg Services
West Valley Housing Authority

PENNSYLVANIA
Allegheny County Housing Authority
Bethlehem Housing Authority
Housing Authority of the County of Butler
Housing Authority of the County of Chester
Housing Authority of Cumberland County
Housing Authority of the City of Erie
Housing Authority of the City of Franklin
Lackawanna County Housing Authority
Lancaster City Housing Authority
Lawrence County Housing Authority
Lebanon County Housing Authority
Mercer County Housing Authority
Montgomery County Housing Authority
Housing Authority of Northumberland County
Philadelphia Housing Authority
Housing Authority City of Pittsburgh
Housing Authority of The City of Pottsville
Union County Housing Authority
Washington County Housing Authority

RHODE ISLAND
Housing Authority of the City of Pawtucket
Providence Housing Authority

SOUTH CAROLINA
Aiken Housing Authority
The Housing Authority of the City of Charleston
Charleston County Housing and Redev. Auth.
Columbia Housing Authority
Housing Authority of Fort Mill
Housing Authority of the City of Greenville
Spartanburg Housing Authority

SOUTH DAKOTA
Pennington County Hsg and Redevel Comm
Sioux Falls Housing and Redevelopment Comm

TENNESSEE
Chattanooga Housing Authority
Columbia Housing Authority
Kingsport Housing Authority
Knoxville's Community Development Corporation
Lewisburg Housing Authority
Maryville Housing Authority
Metropolitan Development and Housing Agency
Morristown Housing Authority

TEXAS
Public Housing Authorities in Texas
Housing Authority of the City of Austin
Beaumont Housing Authority
Housing Authority of the City of Dallas
Housing Authority of the City of El Paso
Fort Worth Housing Authority Galveston Housing Authority
Georgetown Housing Authority

Harris County Housing Authority
Houston Housing Authority
Kermit Housing Authority
Montgomery County Housing Authority
Mount Pleasant Housing Authority
Nacogdoches Housing Authority
New Boston Housing Authority
San Antonio Housing Authority
Sherman Housing Authority
Temple Housing Authority
Housing Authority of Travis County
Waco Housing Authority
Wichita Falls Housing Authority

UTAH
Provo Housing Authority
Housing Authority of Salt Lake City
Housing Authority of Utah County

VERMONT
Barre Housing Authority
Burlington Housing Authority

VIRGINIA
Bristol Housing Authority
Charlottesville Housing Authority
Danville Redevelopment and Housing Authority
Fairfax County Redev and Housing Authority
Franklin Redevelopment and Housing Authority
Hampton Redevelopment and Housing Authority
Newport News Redevelopment and Housing Authority
Norfolk Redevelopment and Housing Authority
Richmond Redevelopment and Housing Authority
Roanoke Redevelopment and Housing Authority
Waynesboro Redevelopment and Housing Authority

WASHINGTON
Housing Authority of the City of Bremerton
Everett Housing Authority
Kitsap County Consolidated Housing Authority
Housing Authority of Kittitas County
Pierce County Housing Authority
Renton Housing Authority
Seattle Housing Authority
Housing Authority of Snohomish County
Spokane Housing Authority
Tacoma Housing Authority
Housing Authority of Thurston County
Housing Authority of Vancouver

WEST VIRGINIA
Benwood/McMechen Housing Authority
Charleston Housing Authority
Huntington Housing Authority
Wheeling Housing Authority

WISCONSIN
Beloit Community Development Authority
Dane County Housing Authority
Hartford Community Development Authority
La Crosse County Housing Authority
Housing Authority of the City of Milwaukee
Oshkosh / Winnebago County Housing Authority
Outagamie County Housing Authority
Housing Authority of Racine County
Housing Authority of Superior

C. Private Sector Affordable Housing Websites

SanDiegoHousingSearch.org (New!)
TXHousingSearch.org (New!)
AccessVA.org
ALASeniorHousing.org
ALHousingSearch.org
ColoradoHousingSearch.com
CTHousingSearch.org
DCHousingSearch.org
DelawareHousingSearch.org
FloridaHousingSearch.org
FortWayneHousingNow.org
GeorgiaHousingSearch.org
HarrisCountyTexasHousing.org
HomeLocatorRI.net
Housing.LACity.org
Housing.LACounty.gov
Housing.NE.gov
HousingCleveland.org
HousingIdaho.com
HousingSearchNW.org
ILHousingSearch.org
IndianaHousingNow.org
IowaHousingSearch.org
KCMetroHousing.org
KSHousingSearch.org
LAHousingSearch.org
MaineHousingSearch.org
MDHousingSearch.org
MSHousingSearch.org
MTHousingSearch.com
NCHousingSearch.org
NJHRC.gov
NVHousingSearch.org
NYHousingSearch.gov
PAHousingSearch.com
PasadenaHousingSearch.com
PimaCountyHousingSearch.org
SCCHousingSearch.org
SCHousingSearch.com
SDHousingSearch.com
SMCHousingSearch.org
SummitHousingSearch.org
TheAffordableHousingCenter.org
TNHousingResource.org
TNHousingSearch.org
TulsaHousingSearch.org
VirginiaHousingSearch.com
WacoHousingSearch.org
WIHousingSearch.org

VIII. Notes from Interviews

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1. Debbie N

Vendors have some problems signing up
Introduce "I separate section for Vendor" like "Landlord
Not getting confirmation messagtes to activate a count last 45 days

Business opportunities.Vendor login>search for procurements

Need differentiation between IFB and RFPs or (RFQ)
Instead of "3 Quote Bid" …under 18.5K..
IFB over theeshold…Alswys comes up as IFB efore the 3 quogte bid

Most important:

1. Tenants..
- paying rent..not easy
- Make more like county housing authority…can enroll for pay online via "pay or express" or mail in
- transferring within or to another county…no so obvious
- More clarity about "applying for housing."

2. landlords
- New referral
- How to become one…landlord resources
- Need clear signup form
- Won't allow login for both vendor and landlord (one or another), ie, if registered as vendor, can't register as a landlord
-

3. Vendors
- Having problems signing up as vendor
- Choose "I am a vendor" option
- Not getting confirmation messages to act
- Make it easier to search for procurements
- Currently, all bids come up as IFB before the 3 quote bid
- Easier sign up
- Select what alerts you want to get information on lsuch as new RFPs
- Categorize by "type of vendor" (architects, pest control, contractor, etc)
- Vendors don't realize registration is by person, not company; need a disclaimer
- Can't accept electronic bids

2. Brett/Landlord Outreach Coordinator

1. Landlord Issues
Most landlords aren't technologically literate
Need to make it easier to register

- Accessing their part of site
- Simple tutorial to register (1-2-3)
- Make documents more accessible on the site
    - Rent increase documentation
    - Model lease agreement
    - Packet of information…where a property has Section 8 Tenants
- Don't have to be preapproved as a section 8 landlored. Need unit information through a checkbox
- Approved tax infation
- Tenant sees landlord from a search
- Tenant-landlord contact information; need printout

2. Social Media

- Twitter feed on all pages
- Social media component on Landlord section
- Need more for landlords, such as relocation projects

3. Other issues

- Negative stigma of Section 8
- Positioning as "Good Business"
- Testimonials
- Timely rent payments
- Overall support

3. Larry

1. Tenant Issues
   - Application process
   - Marketing of properties with links
   - Google earth and walkthroughs (like real estate sites)
   - Facebook to promote socializeing
   - Problem: technological literacy; need o make accessible by smart pone; mobile friendly

2. Landlords
   - Need to work ast being a Gateway to general services/more invoved with portals
   - Provide services to all landlords, not just section 8..so site is visible for all icnludig subsidized clients.

Recommendations

- Video and or 4-5 steps or micro video highlighting registration process which is not currently user friendly
- Leverage a larger "Central" site where landlords can register units without having to recreate what someone else has done, possibly the County Housing Authority
- Deal with underlying infrastructure withouth using a 'custom' platform. Open source content manager such as Wsordpress, Droople, Joomla
- Help function. If you need help…setting up a chat room box, "Can I help you?"
- Instructions on how to get a listing on and off
- Specific Landlord portal
- Process charts shoing various steps
- Video or micro videos showing steps'Easy to access review of available properties
- Photos to accompany listings
- "Apply Now" button for tenants to direct application to landlords w/form

4. Adria and Brian: Tenants

Observations

- Site hard to navigate
- Need pictures of properties
- Used Craigslist to find properties
- Looked at site; couldn't find appropriate properties
- Need to take leased properties off site
- Get landlords approved; just because the properties are up on site doesn't mean they're approved
- Show photos of interior rooms
- Mobile site looks better but 'search for..'find a listing' doesn't work
- Propert search nees to be much more user friendly

Robinelle: Tenant

- Did not use website to find residence
- Asked around neighborhood
- Current site;' pleasant'

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