



# Housing Authority of the City of Pittsburgh

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**August 18, 2017**

## **Consulting Services Needed to Procure and Install a Hosted Telephone System RFP# 200-39-17**

### **ADDENDUM NO. 4**

This addendum issued August 18, 2017 becomes in its entirety a part of the Request for Proposals RFP# 200-39-17 as is fully set forth herein:

**Item 1:**       Q:     When does the HACP anticipate releasing the RFP for the phone system?

**A:**     As soon as the scope of work is completed and incorporated into our RFP format. No later than January 1, 2018.

**Item 2:**       Q:     Has a funding source been identified for the phone system itself (budget, grants, etc.)?

**A:**     We anticipate that current HACP expense offsets will more than pay for the new system.

**Item 3:**       Q:     Can you provide which vendor(s) provides the current VoIP phone system and when it was implemented?

**A:**     The current system is an Alcatel OmniPCX Enterprise system installed in 2007.

**Item 4:**       Q:     Does the HACP anticipate replacing any data switches?

**A:**     HACP is working on an update of switch infrastructure in another project. This project should not include replacing data switches.

**Item 5:**       Q:     Does the HACP anticipate any integrations/interfaces?

**A:**     HACP does not anticipate any current interfaces or integrations. However, the final answer to this question will be determined during the fact finding task of this contract.

**Item 6:**       Q:     Has a technical contact been identified?

**A:**     Yes.

**Item 7:** Q: Does the HACP currently uses any of the following and if so, can you provide which vendor provides the solution and if there are any plans to upgrade/replace:

- 311/Customer Relationship Management Software
- Enterprise Content Management System
- Cloud Storage Services
- WAN/LAN

A: 311/Customer Relationship Management Software – **Not used at this time**

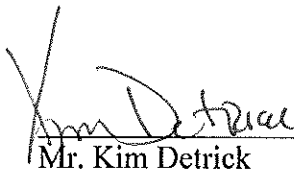
Enterprise Content Management System – **HACP uses DocuClass and do not plan to replace/upgrade**

Cloud Storage Services – **HACP does not use Cloud Storage at this time but may in the future**

WAN/LAN – **HACP has a WAN installed between our sites managed by Salsgiver, Inc. The WAN is under contract through September 2019**

**Item 10:** The proposal due date, time and location remain unchanged at August 23, 2017 at 11:00 AM, at the HACP Procurement Dept., 100 Ross St. 2nd Floor, Suite 200, Pittsburgh, PA 15219.

**END OF ADDENDUM NO. 4**

  
Mr. Kim Detrick

Procurement Director/Chief Contracting Officer

8-18-2017  
Date