



# Housing Authority of the City of Pittsburgh

Contracting Officer  
100 Ross Street  
2<sup>nd</sup> Floor Suite 200  
Pittsburgh, PA 15219  
(412) 456-5248  
Fax: (412) 456-5007  
[www.hacp.org](http://www.hacp.org)

**August 15, 2017**

## **Consulting Services Needed to Procure and Install a Hosted Telephone System RFP# 200-39-17**

### **ADDENDUM NO. 3**

This addendum issued August 15, 2017 becomes in its entirety a part of the Request for Proposals RFP# 200-39-17 as is fully set forth herein:

**Item 1:** Q: I had some questions regarding this bid, I would like to know an estimate on the number of sites and users that will be interacting with the phone system.

A: HACP has approximately 300 desktop sets in 20 locations within the City of Pittsburgh boundaries. All sites are connected via HACP WAN.

**Item 2:** Q: I was hoping you could send me the awarded contract for the previously installed phone system.

A: This is a Right to Know Request. The Right to Know Request contact and form can be found on our website ([www.HACP.org](http://www.HACP.org)) on the contact tab under Open Records Officer. Further, this is a request for proposals to determine current needs. The contract awarded 10 years ago for the current system will likely not provide current information.

**Item 3:** Q: After reviewing the RFP I see there is no information regarding your current phone platform and I was hoping to get some information about it.

A: Our current telephone system is an Alcatel OmniPCX Enterprise system.

**Item 4:** Q: Would you be able to tell me about the type of system you currently have, how many sites, and estimated amount of users?

A: Our current telephone system is an Alcatel OmniPCX Enterprise system. HACP has approximately 300 desktop sets attached in 20 locations within the City of Pittsburgh boundaries. All sites are connected via HACP WAN.

**Item 5:** Q: I was hoping you could let me know what is the reasons that HACP is looking to change phone systems.

A: It has been 10 years since we procured the current telephone system. In that time technology available has changed markedly. HACP plans to take advantage of appropriate technology updates.

**Item 6:** Q: Are their current issues with the existing phone system?

A: It has been 10 years since we procured the current telephone system. In that time technology available has changed markedly. HACP plans to take advantage of appropriate technology updates.

**Item 7:** Q: Are you looking to gain new features?

A: It has been 10 years since we procured the current telephone system. In that time technology available has changed markedly. HACP plans to take advantage of appropriate technology updates.

**Item 8:** Q: What is the driving force behind updating the system?

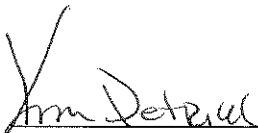
A: It has been 10 years since we procured the current telephone system. In that time technology available has changed markedly. HACP plans to take advantage of appropriate technology updates.

**Item 9:** Q: In the RFP you reference that the engagement will be going for a period of two years, do you have requirements of expected meetings planned out? For example will there be a weekly onsite meeting required during the engagement?

A: The two year reference is a maximum period. The vendor will work with the Authority during the period of discovery, procurement, and implementation. After successful implementation the work covered by this RFP will be completed and the contract will be terminated.

**Item 10:** The proposal due date is changed to August 23, 2017 at 11:00 AM, time and location remain unchanged at the HACP Procurement Dept., 100 Ross St. 2nd Floor, Suite 200, Pittsburgh, PA 15219.

**END OF ADDENDUM NO. 3**



Mr. Kim Detrick

Procurement Director/Chief Contracting Officer

8-15-17

Date